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CL- 10619607- 7498

Bob Ferguson
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July 14, 2014

National Highway Traffic Safety Administration
1200 New Jersey Ave SE
West Building
Washington, DC 20590

JUL 29 2014

RE: General Motors
File #: 449552

Dear National Highway Traffic Safety Administration:

Enclosed please find information our office received as a consumer complaint but we have determined that the nature of the information appears to involve a matter that would be best addressed by your agency. We are forwarding this to you to process in accordance with your agency's procedures.

We will retain a copy of the consumer complaint and referral information as a public record.

Please contact me if you have any questions.

JOSHUA OH
Office Assistant 3
Consumer Protection Division
(206) 389-3867
Fax: (206) 587-5636
CRCComplaints@ATG.WA.GOV

Enclosure(s)

From: [REDACTED]

Sent: Friday, June 06, 2014 6:12 PM

To: ATG WWW Email AGO temporary

Subject: CCTN #265030 - Contact AGO - GM recall

The following message has been submitted to staff at the Attorney General's Office. While we make every effort to respond promptly, depending on the complexity of your request and the volume of messages received, it may take more time for our staff to respond. We appreciate your patience. Please do not respond directly to this message as ATG WWW Email AGO mailbox is unmonitored. If you need to reach us again, please return to this form:

<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx>

NAM
8614
SMD

[REDACTED]
Email Address [REDACTED]

Address:

[REDACTED]
Mercer Island WA [REDACTED]

Address Type: Home

Phone: [REDACTED]

Phone Type: Home

Subject: GM recall

Message: I have a question about the GM recall.

I have a 2000 Pontiac Bonneville. On 11/16/2010 the ignition switch would not turn. I paid \$352.14 to the dealer plus \$101.83 to a towing company to have it fixed. I'm worried that i either had one of the bad ones before or i might have one now.

Previous Contact: No

Date:

Regarding:

Declared By Name and Date:

Name: [REDACTED]

Date: 06/06/2014

Submitted on: 6/6/2014 6:11:35 PM

Consumer protection issues constantly change, with new scams and threats emerging every week. To be automatically notified, please consider signing up for one or more of our newsletters (<https://public.govdelivery.com/accounts/WAAG/subscriber/new>) to keep up-to-date on the latest AGO news, opinions, consumer alerts, Ask the AG columns, and blog posts.

You can also follow us on the social networking sites Twitter (<http://www.twitter.com/agowa>), YouTube (<http://www.youtube.com/washingtonago>) and Facebook (<http://www.facebook.com/pages/Olympia-WA/Washington-State-Attorney-General/72791983303>).



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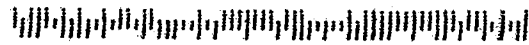
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