

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
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eq-10619260-9072

Date: ^o
Monday, August 18, 2014 1:23:30 PM

Subject: FW: NHTSA Report on 2012 Sorento

From: Reichard, Emily (NHTSA)
Sent: Thursday, August 14, 2014 11:39 AM
To: Wells, Cynthia CTR (NHTSA)
Cc: Reid, Randy (NHTSA)
Subject: FW: NHTSA Report on 2012 Sorento

Please see below and add to repositories for VOQ 10619260.

Thank you

Emily Reichard
Safety Defects Engineer
NHTSA- Office of Defects Investigation
1200 New Jersey Ave SE W48-215
Washington, DC 20590
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 Please consider our environment before printing this e-mail.

Sent: Wednesday, August 13, 2014 8:50 PM
To: Reichard, Emily (NHTSA)
Subject: Re: NHTSA Report on 2012 Sorento

Hi Emily
Thanks for the follow up.
1. Sunshade was fully closed.
2. Sunroof was fully closed.
3. No pics immediately after (on the highway). The only pics I have are after I got home (14 miles away at 60 mph). They really show nothing. Believe me I wish I had thought of taking them on the highway immediately after. Two examples are below.

The entire glass was shattered.





Pic 1 wind-blown remains sitting on sunshade.

Pic 2 remains that I picked up and put on passenger floor board.

Thank you.

[REDACTED]

On Aug 13 2014 at 1 45 PM Emily.Reichard@dot.gov wrote

[REDACTED]
I am writing in regards to a report you filed with our office for the sunroof shattering on your 2012 Kia Sorento ref ID 10619260

"DRIVING ON HIGHWAY AT A SPEED OF 60 MPH. SUNROOF EXPLODED OR SHATTERED I SHOULD SAY. NO VEHICLES IN FRONT OF ME. NOTHING ABOVE ME. IN OTHER WORDS I DON'T BELIEVE THAT THE SUNROOF WAS HIT BY ANY DEBRIS OR OBJECT. SIMPLY 'OUT OF THE BLUE' SHATTERED."

I am currently investigating these incidents and was hoping you could provide me with a little more information. Please see my questions below.

1. Was the sunroof shade open or closed at the time of the incident?
2. Was the sunroof in the full closed position tilted open or partially open at the time of the incident?
3. Were any photographs of the damage taken?
 - a. If so can you please provide me with copies of the photographs?

Please note that any supplemental information you send to me may be uploaded to our public site however all personal identifiers from any information received will be removed in order to keep your identity confidential. I appreciate you time and effort in assisting me with my investigation and look forward to hearing from you. If you have any questions or concerns please do not hesitate to ask.

Drive safely

Emily Reichard
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