

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. § 552(b)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		For AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 05-AUG-2014		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10619033	
Address [REDACTED]		Evening Telephone Number [REDACTED]		E-mail Address NOEMAIL@UNK.GOV	
City BETHEL		State MN		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 40ZAAHAK14C [REDACTED]		Make WINNEBAGO		Model JOURNEY	
Model Year 2004		Engine: No: Cylinders		Fuel Type:	
Date Purchased		Dealer's Name and Telephone Number		Original Owner ☐	
Dealer's City		State		Zip Code	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure: Incident Date(s) 19-APR-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)				Failure Mileage 28000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:		Child Seat Component Code:	
Failed Part:		APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Deaths 0		Reported to Police N		Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).	
TL* THE CONTACT OWNS A 2004 WINNEBAGO JOURNEY RECREATIONAL VEHICLE. THE CONTACT STATED THAT THE FUEL TANK (LP) CONTINUOUSLY LEAKED NEAR THE WELDED FRONT BRACKET. AN INDEPENDENT MECHANIC STATED THAT THE FUEL TANK NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 28,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Untitled

SEPTEMBER 14/2014

TO THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

SAFETY AND EPA CONCERN REGARDING LIQUID PROPANE GAS LEAKING FROM DEFECTIVE FUEL
TANK IN WHICH MANUFACTURER
REFUSES TO REPAIR

SENT TO THE FOLLOWING AGENCIES
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
WINNEBAGO INDUSTRIES OF FOREST CITY, IOWA

Untitled

September 14/2014

to WHOM THIS MAY CONCERN,

IN 2010 I PURCHASED A 2004 WINNEBAGO JOURNEY MOTORHOME FROM A PRIVATE PARTY WHO HAD PURCHASED IT NEW. IT HAD AT THAT TIME APPROXIMATELY 23,000 MILES ON IT. THIS MOTORHOME WAS KEPT INSIDE A BUILDING AND WAS NEVER DRIVEN IN SALTED WINTER ROADS BEFORE I BOUGHT IT OR WHILE I'VE OWNED IT. THE SUMMER AFTER I PURCHASED THIS RV I WOULD OFTEN SMELL PROPANE GAS ODORS COMING FROM THE RV BUT COULD NOT DETECT WHERE IT WAS COMING FROM. WHILE ATTENDING THE GRAND NATIONAL RALLY AT WINNEBAGO INDUSTRIES IN FOREST, CITY IOWA IN JULY 2012, I HAD WINNEBAGO TRY TO FIND THE LEAK WHICH BY THIS TIME WAS CONSTANTLY PRESENT. THEY CHARGED ME FOR CHECKING FOR THE LEAK BUT SAID THEY COULD NOT FIND IT EITHER. THIS SPRING I PUT PROPANE IN MY TANK AND WITHIN ABOUT A WEEK AND A HALF ALL 30 GALLONS HAD LEAKED OUT. I TOOK MY MOTORHOME TO A COMPANY IN MAPLEWOOD, MN. AND IT TOOK HIM LITERALLY 3 SECONDS TO PINPOINT THE LEAK. THE MOUNTING BRACKET THAT IS WELDED TO THE TANK WAS CRACKING AT THE WELDED JOINT. I BROUGHT MY RV BACK HOME AND DID SOME RESEARCH ON THIS PROBLEM AND FOUND THAT WINNEBAGO HAD A RECALL ON THIS TANK. THE CATCH IS THE RECALL ONLY COVERED THIS PROBLEM ON MOTORHOMES BUILT THRU SEPTEMBER 2003 AND MINE WAS BUILT OCTOBER 15, 2003. THE SAME TANK WAS STILL BEING USED AFTER THE RECALL AND MINE IS ONE OF THEM BUT WINNEBAGO REFUSES TO COVER THIS PROBLEM. I HAVE CALLED WINNEBAGO REPEATEDLY TO TRY TO TALK TO SOMEONE BEYOND CUSTOMER SERVICE AND I AM TOLD I CAN'T. I HAVE ALSO CALLED DOWN TO MANCHESTER TANK COMPANY AND WAS VERY RUDELY TOLD IT WAS WINNEBAGO'S RECALL AND THEY TOLD ME TO CONTACT WINNEBAGO. WITH PROPANE GAS EMITTING FROM MY MOTORHOME INTO THE AIR BECAUSE OF A MANUFACTURING DEFECT, I TRULY BELIEVE THAT THERE IS NOT ONLY A VERY SERIOUS SAFETY ISSUE BUT ALSO ENVIRONMENTAL ISSUE. I AM ENCLOSING THE BEST PICTURES I COULD TAKE THAT VERY CLEARLY SHOWS THE LEAKING WELDS AND YOU CAN ALSO SEE THIS TANK HAS NO RUST OR DAMAGE OF ANY KIND ON IT. THE MANUFACTURE DATE OF THE TANK IS PLAINLY STAMPED ON THE TAG 2003 INCLUDING SERIAL NUMBER ETC. I FEEL THAT WINNEBAGO INDUSTRIES SHOULD STAND BEHIND THIS SAFETY ISSUE. ALSO IF YOU LOOK CLOSELY IT APPEARS AS THOUGH SOME OF THE WELD WAS GROUND AWAY TO MAKE THE WASHERS FIT. THIS WOULD DEFINITELY CAUSE A WEAK AREA.

I THANK YOU FOR TAKING THE TIME TO READ THIS LETTER, AND IF YOU CAN HELP ME RESOLVE THIS SITUATION I THANK YOU IN ADVANCE.

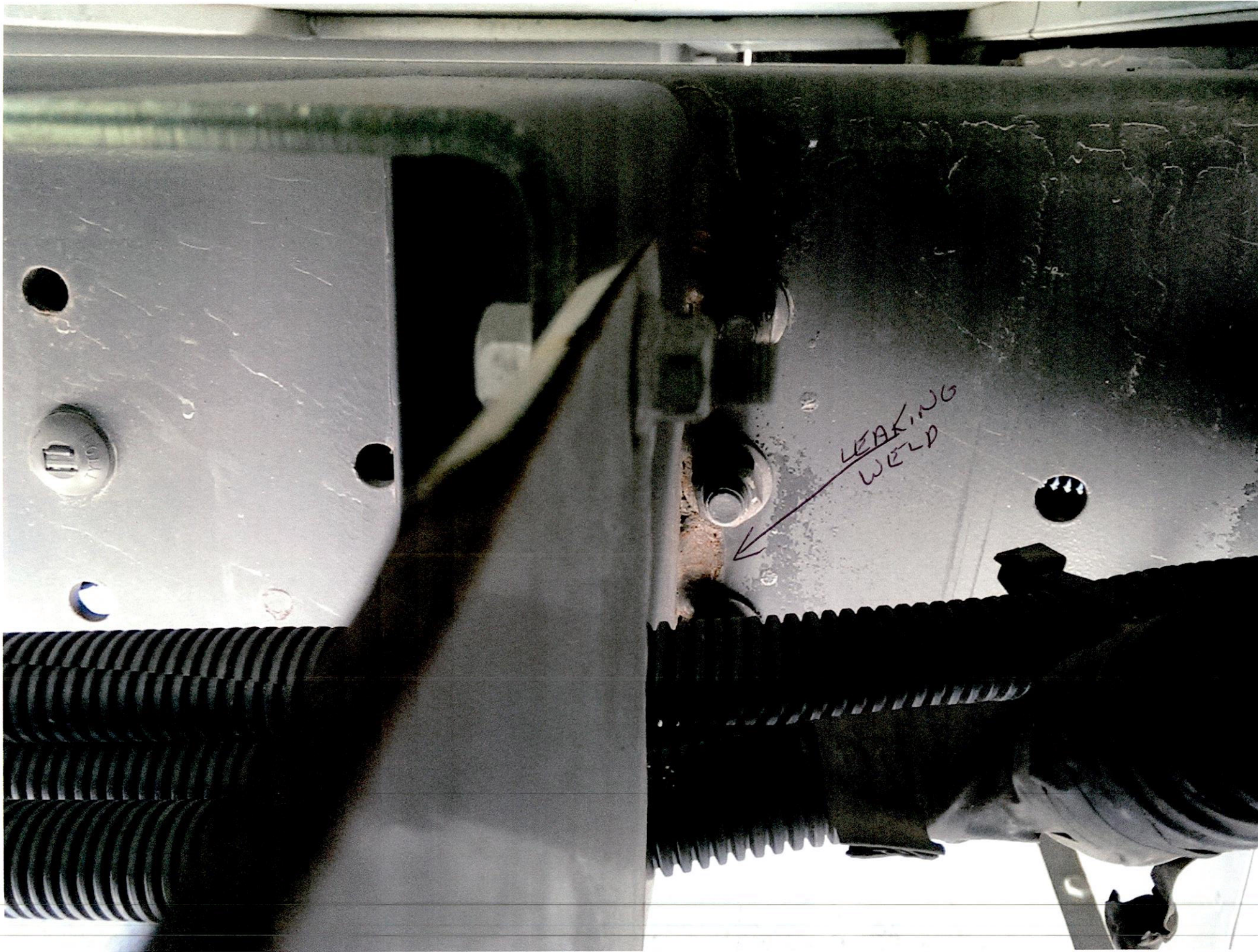
YOURS TRULY

[REDACTED]

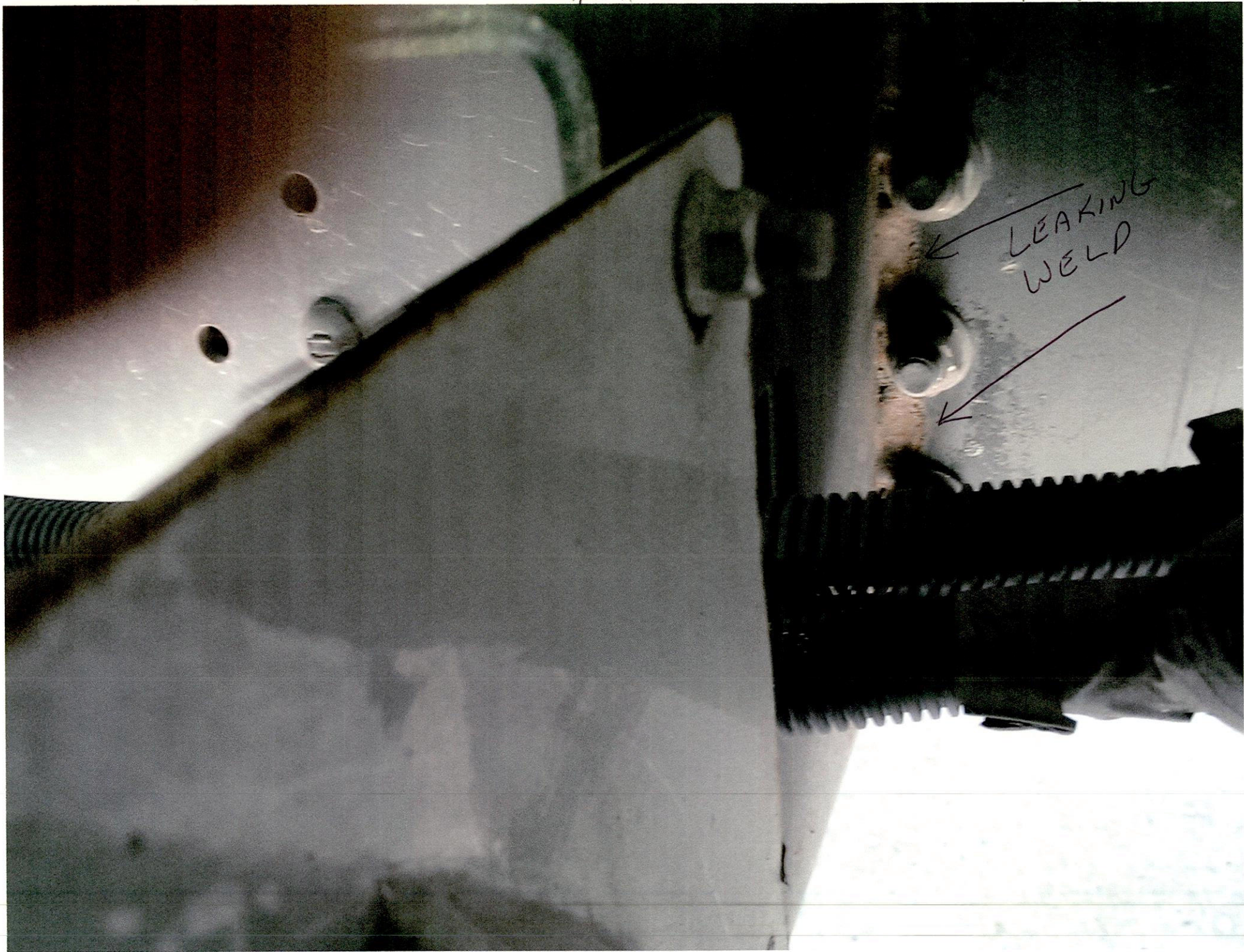
BETHEL, MN. [REDACTED]

[REDACTED]

CELL



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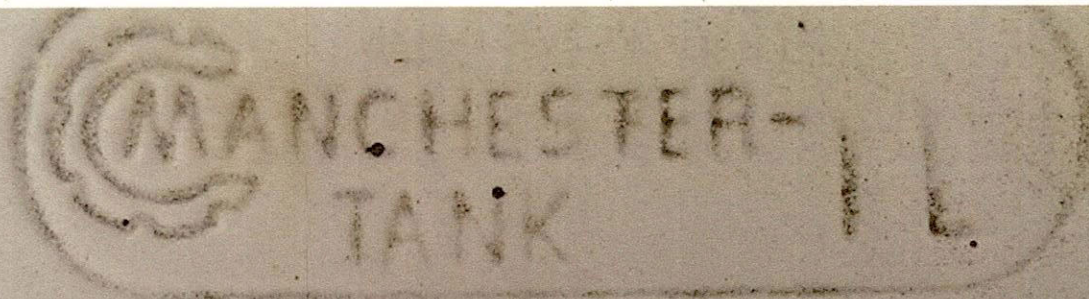
TABLE 2

MANCHESTER

PART 312 PSI 650
 PART 2070 312 PSI
 CASE # 61130 2003
 OWN LAP 2.50
 S1 1130 312 PSI
 HD 1116 312 PSI

CAUTION!

1950



W MAWP 312 PSI 650 F

RT-4 MIDMT-20 TO 312 PSI

CAT # 68130 YR 2003

CRN L4882.5C

SH .136 GAL 37.6

HD .116 21 SE

OD16 OI47.5 SA17.4

FOR LP GAS ONLY - SEE SPECIFICATIONS
THIS CONTAINER SHALL NOT BE USED FOR OTHER PURPOSES