INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 7/19/2014

Incident Details

VQ-10618567-8192

Document Number:	I1470304A
Report Number:	20140719-765DC-2147442724
Report Submitted Date:	7/19/2014
Who You Are:	Consumer
Incident Description:	On May 24, 2014 I was exploring my new minivan with my family. I was attempting to fold down my rear van seats. I followed the numbered straps as instructed and the last strap made the seat come slamming down on my hand which was placed on the top of the rear bumper as stability and leverage for reaching in to pull the straps. The skin on my hand was torn. It took several doctor visits and x-rays to determine the bone was not broken, but had a deep contusion. Had this been a child's hand, the bones would have been crushed. I contacted Chrysler Group and made them aware of the situation. I told them it was a safety hazard how hard and fast the seats come slamming down and it would be a great idea to put a warning label. They sent an engineer out who was warned ahead of time of my injury so when he tested the seat he wore thick gloves and used caution. I wasn't warned, so the accident happened. They replied no defect was found. I'm not claiming its a defect, I'm claiming its a safety hazard. Everyone I've spoken with has said the same thing has happened to them when putting their van seats down, but not the extent of my injury. I just think someone should take this seriously so no one else gets hurt. I feel like Dodge was unsympathetic and quite condescending to be honest. If someone just goes in blindly, not knowing of the hazard, pulls the straps like I did, you'll see what I'm speaking about. Thank you for your time and attention to this matter. [redacted]
Incident Date:	5/24/2014
Incident Location:	Home/Apartment/Condominium - [redacted] East Amherst, New York, [redacted] United States This is my home address

Victim Details

First Name:	[redacted]
Last Name:	[redacted]
Injury Information:	Injury, Emergency Department Treatment Received
Victim is of Hispanic/Latino origin?	No
Race:	White
Other Race/Ethnicity:	
My Relationship to Victim:	Self
Gender:	Male
Age when incident occurred:	74 Years
Address:	[redacted], East Amherst, [redacted] United States
E-mail:	[redacted]
Phone Number:	

Product Details

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Product Description:	Vehicle
Product Category:	2014 Dodge Grand Caravan
Product Type:	
Brand Name:	
Manufacturer / Importer / Private Labeler Name:	Dodge
Model Name or Number:	
Serial Number:	
Date Manufactured:	
Manufacturer Date Code:	
Manufacturer Address:	Not specified
Manufacturer Website URL:	
Manufacturer Phone Number:	
Retailer:	
Retailer State:	

Additional Details

Purchase Date:	
I still have the product in my possession.	Yes
The product was damaged before the incident.	N/A
The product was modified before the incident.	N/A
Have you contacted the manufacturer?	Yes
If not, do you plan to contact them?	N/A
Explanation:	I sent a letter to the Chrysler Dodge.

Your Contact Information

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First Name:	[redacted]
Last Name:	[redacted]
Address:	[redacted], East Amherst, New York, [redacted] United States
E-mail	[redacted]
Phone Number:	

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database?	Yes, you may include my Report with any attachments on SaferProducts.gov.
May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report?	Yes, you may release my name and contact information to the product manufacturer /importer / private labeler.
I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief.	Yes

OMB Control Number 3041-0146

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