

CL- 10018564- 9112

[REDACTED]
SAN ANGELO, TX
[REDACTED]

July 11, 2014

JUL 22 2014

Certified Mail Receipt No. 7012 3050 0000 3017 3705

Ref: Safety Recall N49/NHTSA 13V-529

VIN: 3D6WZ4EL5BG [REDACTED]

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave.
S.E. Washington, DC 20590

Dear Sir or Madam,

I am the owner of the above mentioned vehicle and have received multiple notices to have the vehicle taken in for repairs to the left tie rod ball stud.

I purchased the vehicle in Nacogdoches, Texas and moved to San Angelo, Texas shortly thereafter. I have phoned All American Chrysler Jeep Dodge of San Angelo located at 4310 Sherwood Way San Angelo, Texas. I have received the following responses on different occasions; you will need to drop your vehicle off and it could take up to a week to get to it, that I don't have anything to worry about as long as it is not vibrating at 70 mph, and that they only get these parts in occasionally and they have a back log.

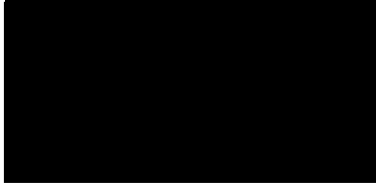
This vehicle is not a personal vehicle. It is used in my business to procure merchandise, make deliveries, etc. It would put a great hardship on my company should it not be available.

Upon checking with the dealership in Nacogdoches I was told that if I could get it to them they could have me in and out in a day. However, that dealership is 7 and 1/2 hours away.

AM
8114
SMD

I am not sure why I am unable to get my vehicle serviced in a reasonable time; one can only assume that it is because I did not buy it in San Angelo. Not sure but I would think that in lieu of what just happened with GM I would be able to get this resolved in a timely manner.

Respectfully,

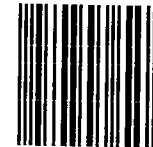


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7012 3050 0000 3017 3705

San Angelo, Tx



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20590

U.S. POSTAGE
PAID
SAN ANGELO, TX
76904
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\$6.49
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**RETURN RECEIPT
REQUESTED**

Administrator
National Highway Traffic Safety
Administration
1200 New Jersey Ave.
S.E. Washington, DC 20590

