

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 30-JUL-2014 OCT 07 2014	Repository ☐ Reference No. 10617699
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address NOEMAIL@UNK.GOV	
City BROWNSVILLE	State PA	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D4GP44L96R [REDACTED]		Make DODGE	Model GRAND CARAVAN SXT
Model Year 2006		Engine: No: Cylinders 38 V6	Fuel Type: Req. Gas
Date Purchased 5-27-06	Dealer's Name and Telephone Number Phil Gianne #1 Motors, Inc. 724-785-6800		
Original Owner ☐	Dealer's City	State	Zip Code
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain Throttle Plate According to Chrysler	Multiple Failure: - Incident Date(s) 15-FEB-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, ENGINE (PWS)		Failure Mileage 102000	Failure Speed Stopped
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2006 DODGE GRAND CARAVAN. WHILE ATTEMPTING TO SHIFT THE VEHICLE INTO PARK, THE VEHICLE ACCELERATED UNEXPECTEDLY WHEN THE BRAKE PEDAL WAS DEPRESSED. AS A RESULT, THE VEHICLE CRASHED INTO THE REAR OF ANOTHER PARKED VEHICLE. THE CONTACT SUFFERED FROM HIP PAIN. AN INDEPENDENT MECHANIC CLEANED THE THROTTLE PLATE. THE VEHICLE SUSTAINED SEVERE FRONT END DAMAGE AND WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE VIN WAS UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 102,000.			
<i>I pulled into my daughter's driveway, and foot was on the brake pedal to stop. It then I was completely stopped and went to put it in park is when I heard the loud roaring sound & my car accelerated right into my daughter's driveway. My seat belt was still on since it was on private property. My son-in-law who was a police officer (below)</i>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

said it was reportable
me

GRILLO'S AUTOMOTIVE SERVICES
grillos10@yahoo.com

Workfile ID:
Federal ID:

251516134

Complete Auto Body & Mechanical Repair Facility
16 North ROUTE 88, NORTH CHARLEROI, PA
15022
Phone: (724) 483-6265
FAX: (724) 483-2072

Supplement of Record 1 with Summary

Customer:

Job Number:

Written By: Brian Grillo, 481856, 2/26/2014 11:01:02 AM
Adjuster: A208, (724) 776-4000 Business

Insured:
Type of Loss: 170CL-Collision
Point of Impact: 11 Left Front

Policy #:
Date of Loss: 2/15/2014 7:30:00 PM

Claim #:
Days to Repair: 0

Owner:

Inspection Location:

Insurance Company:

GRILLO'S AUTOMOTIVE SERVICES
grillos10@yahoo.com
16 North ROUTE 88
NORTH CHARLEROI, PA 15022
Repair Facility
(724) 483-6265 Business

ERIE INSURANCE GROUP
WARRENDALE
301 COMMONWEALTH DRIVE
WARRENDALE, PA 15086
(724) 776-4000 Business

BROWNSVILLE, PA
Evening
Cell

VEHICLE

Year: 2006
Make: DODG
Model: GRAND CARAVAN 4X2
SXT
Color: WHITE Int:

Body Style: 4D VAN
Engine: 6-3.8L-FI
Production Date: 8/2005
Condition:

VIN: 2D4GP44L96R
License: PA
State: PA
Job #:

Mileage In: 104087
Mileage Out:
Vehicle Out:

TRANSMISSION

Automatic Transmission

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors
Power Driver Seat

DECOR

Dual Mirrors
Body Side Moldings

Privacy Glass

Console/Storage
Overhead Console

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Steering Wheel Touch Controls
Rear Window Wiper
Dual Air Condition

Dual Power Sliding Doors
Home Link

RADIO

AM Radio
FM Radio
Stereo
Search/Seek
CD Player
Cassette

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)

Traction Control

ROOF

Luggage/Roof Rack

SEATS

Cloth Seats
Bucket Seats
3rd Row Seat

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number:

Vehicle: 2006 DODG GRAND CARAVAN 4X2 SXT 4D VAN 6-3.8L-FI WHITE

Line		Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	S01	Final bill date: (2-26-2014)		1			
2	#	S01	Authorization to pay secured.		1			
3	HOOD							
4	*	Repl	USED hood +25%	4860455AG	1	<u>375.00</u>	0.6	2.4
			Note: PITT-MON, Monongahela, Pa 800-245-1203. GLENN					
5			Add for Clear Coat					1.0
6			Refn underside					1.2
7		R&I	LT Seal				0.2	
8		R&I	RT Seal				0.2	
9		R&I	Insulator				0.3	
10	#	S01	Repl BUG SHIELD (OEM)		1	101.00	0.5	
11		S01	Repl LT Hinge hood half	5018603AA	1	31.25	0.2	0.3
12		S01	Add for Clear Coat					0.1
13	FENDER							
14	*	Repl	USED LT fender assy +25%	5018443AA	1	<u>150.00</u>	2.2	1.8
			Note: PITT-MON, Monongahela, Pa 800-245-1203					
15			Overlap Major Adj. Panel					-0.4
16			Add for Clear Coat					0.3
17			Refn edges					0.5
18		R&I	LT Fender liner all				0.4	
19		R&I	LT Lower molding black				0.2	
20	*	S01	Rpr RT Fender				<u>0.5</u>	1.8
21		S01	Overlap Major Adj. Panel					-0.4
22		S01	Add for Clear Coat					0.3
23		S01	R&I RT Fender liner all				0.4	
24	FRONT DOOR							
25		R&I	LT Cover				0.1	
26		R&I	LT Mirror assy w/power w/o auto dim				0.3	
			Note: NEED TO R&I TO RPL FENDER.					
27		S01	R&I RT Mirror assy w/power w/o auto dim				0.3	
28		S01	R&I RT Cover				0.1	
29	RADIATOR SUPPORT							
30	*	Rpr	LT Side panel			s	<u>2.0</u>	0.7
31	FRONT BUMPER							
32			O/H bumper assy				2.4	
33	**	Repl	RECOND Bumper cover w/2 tone primed	1AK392S2AA	1	<u>391.00</u>	Incl.	1.2
34			Add for Clear Coat					0.5
35			Add for fog lamps				0.3	
36			Deduct for Overlap				-0.4	
37	COWL							

Supplement of Record 1 with Summary

Customer: [REDACTED] Job Number:

Vehicle: 2006 DODG GRAND CARAVAN 4X2 SXT 4D VAN 6-3.8L-FI WHITE

38	S01	Repl	Cowl grille	4717553AF	1	200.00	0.7
			Note: PITT-MON, Monongahela, Pa 800-245-1203 FLOWER'S AUTO, Smithton, Pa 724-872-5474 LKQ / TRIPLETT AUTO, Ohio, 1-800-822-5555 NO LKQ PARTS AVAILABLE				
39	PILLARS, ROCKER & FLOOR						
40	S01	R&I	LT Wndshld plr trim w/o assist handle khaki				0.3
41	S01	R&I	RT Wndshld plr trim w/o assist handle khaki				0.3
42	FRONT LAMPS						
43	*	Repl	USED LT Headlamp assy Dodge +25%	4857701AC	1	156.25	Incl.
			Note: PITT-MON, Monongahela, Pa 800-245-1203. GLENN				
44			Aim headlamps				0.5
45		R&I	RT Headlamp assy Dodge				Incl.
46	#	Rpr	DIAGNOSTIC FEE (THROTTLE PLATE)				0.5 M
			Note: TALKED TO JASON AT ERIE. DIAGNOSED OVER REVING OF EGINE TO A DIRT IN THROTTLE PLATE. REMEDY NEEDS CLEANED WITH CLEANER. ADVISED CUSTOMER. WILL HAVE IT TAKEN CARE OF.				
47	**		A/M CAR COVER		1	10.00 T	0.2
48	#	Repl	RESTORE CORROSION PROTECTION		1	10.00	0.1
49	**	Repl	A/M FLEX AGENT		1	12.00 T	
50	#		Hazardous Waste Removal Fee		1	5.00	
51	#	Rpr	WET SAND & BUFF (PER PANEL)				0.5
52	#		Pinstripes Tape (kit per opertaion)		1	8.00 T	0.2
53	#	S01	CLIPS & RETAINER AS PER PROS Inv# 005867		1	24.72	
SUBTOTALS						1,474.22	14.1 11.3

NOTES

Estimate Notes:

Contacted vehicle owner on:2-17

Scheduled date of repair on:2-18

Days to complete repairs 5

Rental Car Needed: NO

Rental car number days needed:NA

Evidence of deer loss details:NA

Estimate to Owner: How & When. PICK-UP

Unrelated prior damage details:PRIOR CONDITION RUST RT QTR.

Supplement of Record 1 with Summary

Customer: [REDACTED]

Job Number:

Vehicle: 2006 DODG GRAND CARAVAN 4X2 SXT 4D VAN 6-3.8L-FI WHITE

ESTIMATE TOTALS

Category	Basis		Rate	Cost \$
Parts				1,444.22
Body Labor	13.6 hrs	@	\$ 48.00 /hr	652.80
Paint Labor	11.3 hrs	@	\$ 48.00 /hr	542.40
Mechanical Labor	0.5 hrs	@	\$ 52.00 /hr	26.00
Paint Supplies	11.3 hrs	@	\$ 28.00 /hr	316.40
Miscellaneous				30.00
Subtotal				3,011.82
Sales Tax	\$ 3,011.82	@	6.0000 %	180.71
Grand Total				3,192.53
Deductible				0.00
CUSTOMER PAY				0.00
INSURANCE PAY				3,192.53

