



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-JUL-2014

Repository ☐

Reference No.
10617560

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SLATINGTON State PA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G1ZS51F66F [REDACTED] Make CHEVROLET Model MALIBU Model Year 2006
Date Purchased 6/25/2014 Dealer's Name and Telephone Number 610-434-4201 (8104) Outten Chev. Inc. 1701 T. Highway St. Allentown, PA
Original Owner ☐ Dealer's City State Zip Code
Transmission Type Auto ☒ Antilock Brakes ☒ Cruise Control Powertrain Multiple Failure: Power steering failure Incident Date(s) 06-JAN-2014
Engine: No: Cylinders 4 Fuel Type: GAS

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 010000 STEERING, 012000 STEERING: COLUMN Failure Mileage 60000 Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make N/A Tire Model (Name or Number) N/A Tire Size (Example P215/65R15) N/A
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 40 MPH, THE POWER STEERING FAILED AND THE POWER STEERING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE POWER STEERING OPERATED NORMALLY ONCE THE VEHICLE WAS TURNED OFF AND RESTARTED. THE DEALER STATED THAT THE STEERING COLUMN NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED BY AN INDEPENDENT MECHANIC. THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 60,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Ref# 10617560

6/27/2014

To Whom it may Concern:

On or about June 24th, 2013, My mother purchased a 2006 Chev. Malibu LS from Outler Chev. 17th St & Tilghman, Allentown, PA. Mileage 61097. Only warranty that came with car was 90 day warranty on Drive train. This vehicle was brought to take my mother to the Spore & Dr. appointments, since she is [REDACTED] she does not drive. I am the primary driver of this vehicle. About Sept or Oct. of last year the Check engine light started coming on. This happened on regular basis car could not be driven because vehicle would just shut down. Didn't have the extra money, but finally took to my mechanic. Peters where I asked if I could make payment on repair if necessary. Well it was the computer was shot. After the computer was repaired, I had the car & was turning onto a driveway the Chimes went off and message on radio said power steering. I could ~~hardly~~ hardly turn the car with no power steering. I was turning off of a heavily traveled road. Got off the road in driveway turned off car, ~~restarted~~ restarted and the power steering worked. The second time I was going on Rt 82 E. when Chimes went off power steering came on radio screen I had no steering and very little room to get off the road. (No shoulder) was going about 40 mph. Had to use 2 hands pull hard again to get car off road. Restarted again had power steering. Called Outler told them about computer repair & now power steering problem was really mad & upset. They offered to put on computer for free. (Reading enclosed) Went in computer saw that a recall was coming out. Refused Outler to fix vehicle didn't have extra 500.00 was

(over)

Waiting for recall. My Vin# was never recalled.
Had to have car fixed or still paying or repairs.
Could have had a bad accident getting hit in the
back end. Had I not got vehicle off road in time.

This happened a total of 3 times. The 3rd
time was pulling into my own driveway.

(papers enclosed)
I also was dealing with GM. The rep. I am dealing
with is Donal ext # 81755 1-866-790-5700
Case # 71-1293827631 (is ongoing)

Also request my GM ~~rep~~ rep. was maintenance filed
for vehicle that Autten said they did alot of repairs
on car. Autten never put these records to me.

Sincerely

Autten told us alot of work was done
on this vehicle. Was reliable car. They
wouldn't put us in an unsafe car. I really
think Autten knew this car had many many
problems & sold us a lemon. I dealt with
Autten over 20 years, would never buy
another thing (vehicle) from them!

Outen Chevrolet of Hamburg (610) 562-2216 Outen County Chrysler, LLC (610) 562-5174 Outen Kia (610) 562-7577 Outen Chevrolet, Inc. (610) 434-4201
 1080 S. 4TH Street Fax: (610) 562-5495 16614 Pottsville Pike Fax: (610) 562-8020 900 S. 4TH Street Fax: (610) 562-9436 1701 West Tilghman St. Fax: (610) 434-9730
 HAMBURG, PA 19526 HAMBURG, PA 19526 HAMBURG, PA 19526 ALLENTOWN, PA 18104

Ref# 10617560

www.ourencars.com
 DEAL #: 0011090
 CUST #: 013621

PURCHASER'S NAME [REDACTED]

PURCHASER'S STREET [REDACTED]

PURCHASER'S CITY SLATINGTON STATE PA ZIP [REDACTED]

HOME PHONE [REDACTED] EMAIL: [REDACTED] DATE 06/25/2013

BUSINESS PHONE [REDACTED] SALESPERSON BRANDON HYMAN

CELL PHONE [REDACTED]

PRICE INCLUDES: 9321.00

VEHICLE BEING PURCHASED

PLEASE ENTER MY ORDER FOR THE FOLLOWING STOCK NO. 286504
☐ NEW ☒ CAR ☐ DEMO ☐ RENTAL
☐ USED ☐ TRUCK ☐ PRIOR USE FACTORY PROGRAM

YEAR 2006 MAKE CHEVROLET

MODEL MALIBU LS BODY TYPE SEDAN 4 DOOR

COLOR TAN TRIM

SERIAL # 1G17551F66P [REDACTED]

TO BE DELIVERED ON OR ABOUT 06/25/2013 MILEAGE 61097

USED VEHICLE TRADED IN

YEAR MAKE MILES

MODEL TYPE COLOR

VIN#

TAG NO. EXP

TITLE NO.

PAYOFF OWED TO ACCT# NA

ADDRESS

The above described vehicle may be reappraised if it has suffered damage or serious mechanical deterioration since the date of the original appraisal and prior to delivery to the dealer, or if parts and accessories, such as: tires, batteries, radios etc., have been removed or replaced with parts and accessories of inferior quality, or if the title has been branded in any way by the State of registration for reasons such as flood, reconstructed, salvage, mileage etc., or any other discrepancies. Title must also comply with condition #6 on reverse side of this form. We reserve the right to rescind the appraised value offered, or refuse to accept the trade in, if any of the above conditions are discovered at any time before or after the sale.

If you cancel this purchase agreement or refuse to take delivery of the vehicle ordered, you shall, at our option forfeit as damages \$ NA

CUSTOMER ACKNOWLEDGES

USED CAR CONTRACTUAL STATEMENT

THE INFORMATION YOU SEE ON THE WINDOW FORM FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

PAYMENT BASED UPON PREMIUM TIER APPROVAL THROUGH PRIMARY LENDER.

X

LESS REBATES

CODES

GAP PROTECTION 797.00

SALE PRICE OF VEHICLE \$ 10118.00

LESS TRADE-IN ALLOWANCE - NA

TAXABLE BALANCE 10118.00

SALES TAX PA/NJ 6%, PHILA 7% + 607.08

PAYOFF DUE ON TRADE-IN + NA

ONLINE TITLE & REG. FEE 14.55

ONLINE DEALER FEE NA

DOCUMENTARY FEE 131.00

TEMPORARY REGISTRATION PLATE 10.00

PTA EXCISE TAX 1.00 PER TIRE X 5 NA

IN TRANSIT TAG NA

REGISTRATION PASSENGER CAR 36.00

REGISTRATION TRUCK NA

TRANSFER OWNERS TAG NA

LIEN HOLDER (IF NEEDED) WELLS FARGO DEALER SE 5.00

TITLE APPLICATION 22.50

AMOUNT DUE TOTAL \$ 10944.13

LESS DEPOSIT WITH ORDER - NA

LESS CASH DUE AT DELIVERY - NA

AMOUNT FINANCED \$ 10944.13

1. If either of us chooses, any dispute between us will be decided by arbitration and not in court.
 2. Any claim or dispute, whether in contract, tort or otherwise (including the interpretation and scope of this clause and the arbitrability of any issue), between you and us or our employees, agents, successors or assigns, which arise out of or relate to this contract or any resulting transaction or relationship (including any such relationship with third parties who do not sign this contract) shall, at your or our election (or the election of any such third party), be resolved by a neutral, binding arbitration and not by a court action. Whoever first demands arbitration may choose the applicable rules of the American Arbitration Association ("AAA"), which may be obtained by calling 1-800-448-1660. You agree that all disputes and claims shall be venued in Berks County, PA, where Outen Buick-Pontiac, Inc. and Outen County Chrysler, LLC are located, or in Lehigh County where Outen Chevrolet and Outen Used Car Center are located.

X [REDACTED] X [REDACTED]

CREDIT SALE: IF A CREDIT SALE, REQUIRED INFORMATION CONTAINED ON A SEPARATE DISCLOSURE STATEMENT IS MADE A PART OF THIS ORDER FORM.

Purchaser agrees that this Order on the face and reverse side hereof and any attachments hereto includes all of the terms and conditions, that this Order cancels and supersedes any prior agreements and as the date hereof comprises the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby, and that **THIS ORDER SHALL NOT BECOME BINDING UNTIL ACCEPTED BY DEALER OR HIS AUTHORIZED REPRESENTATIVE.** Purchaser by his execution of this Order acknowledges that he has read its terms and conditions and has received a true copy of this Order. I also certify that I am eighteen years of age or over.

DEALERS AUTHORIZED SIGNATURE [REDACTED] DATE 06/25/13 CUSTOMER'S SIGNATURE [REDACTED] DATE / /

VEHICLE PURCHASE ORDER



1701 West Tilghman Street · Allentown, PA 18104
610-434-4201 Fax: 610-434-0479 www.outtencars.com

Ref# 10617560

11339

SLATINGTON PA		VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
		1G1ZS51F66E		63020	04/11/14	11339
		YEAR	MAKE	MODEL	COLOR	TAG NO.
		06	CHEVROLET	MALIBU LS	TAN	00354
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.
013621			- -	28680A	00/00/00	3
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE	
	06/25/13	61097	63020	04/10/14	06/25/13	2.2L L4 MPI DOHC NM

THANK YOU FOR CHOOSING OUTTEN CHEVROLET.
COMPLETE CUSTOMER SATISFACTION IS OUR #1 GOAL!
PLEASE VISIT US ONLINE AT WWW.OUTTENCARS.COM

LINE	OP. CODE	FAIL-CD	TECH.	HOURS/QTY	TYPE	AMOUNT
A *						
Com Customer States chimes heard & p/s light comes on in radio, free diag per Jason Williams						
Cor Diag condition, needs steering column. Repair declined, cust wants to wait for possible upcoming recall.						
	EL		A04		I	
Code	Misc Charge		Inv#/Info	Days	Hours	
GW	Outten Goodwill					1.0 I
						Line Total.....

TOTAL-CUSTOMER NoCharge

CUSTOMER COPY - PAGE 01

STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. _____ CUSTOMER SIGNATURE	On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative. _____ (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)
--	--

Ref# 10617560

PETERS AUTOMOTIVE SERVICES CORP.

Invoice

3080 Golden Key Road

New Tripoli, PA 18066

Shop Phone: (610) 285-6407

Fax: (610) 285-6407

Email: info@petersautomotiveservices.com

Web Address: www.petersautomotiveservices.com

16920

Estimate Ref #0

Date Printed: 06/17/2014

Printed Time: 1:02 pm

Hat/Ref:

Auto & Truck Refinishing - Collision Repair - Mechanical Services - State & Emission Inspection

Time Promised:

2006 CHEVROLET MALIBU LS L4 2.2L 2198CC 134CID FI GAS N F L61

VIN: 1G1ZS51F66F

License:

Mileage In: 0

Date Written: 06/17/2014

Unit #:

Mileage Out: 63,207

Written By: Gregg Ould

DOM:

Save Old Parts: No

Breinigsville, PA

Home

Cell:

Job Name	Description	Technician	Qty	List	Extended
<u>STEERING COLUMN</u>	LABOR TO REMOVE COVERS --				
	SHIELDS -- WIRING ---				
Part 25933396	STEERING COLUMN-ELECTRIC		1.00	461.11	461.11
Labor Retail	Work Requested - LABOR TO REMOVE COVERS --		2.00	69.00	138.00
	SHIELDS -- WIRING -- AIR BAG -- SWITCHES--				
	STEERING WHEEL -- TRANSFER MOTOR --				
	REPLACE ALL PARTS & RE-LEARN TORQUE &				
	WHEEL POSITION				

Parts: \$461.11

Labor: \$138.00

Sublet: \$0.00

Misc: \$0.00

Hazmat: \$0.00

Supplies: \$39.30

Payment Date	Type	Method	Amount
Payment Totals:			

Tax Total: \$38.31

Invoice Total: **\$676.72**

Multi-Point Inspection Checklist Per Manufacturer's Recommendation

Customer Name: [REDACTED] Year/Model: 06 Malibu Date: 6-17-14
RO/Tag: 16920 Mileage: 63207

OKAY AT THIS TIME

MAY REQUIRE FUTURE ATTENTION

REQUIRES PROMPT ATTENTION

CHECK FLUID LEVELS AND FILL

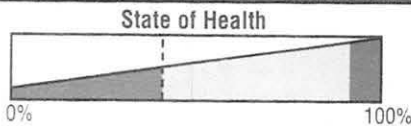
OK	FILL		OK	FILL		OK	FILL	
☐	☐	Engine Oil	☐	☐	Brake Reservoir	☐	☐	Power Steering
☐	☐	Transmission	☐	☐	Window Washer	☐	☐	Coolant Recover Reservoir

RECOMMENDED SCHEDULED MAINTENANCE SERVICES

☐ Oil Change	☐ Fuel Filter
☐ Oil Filter	☐ Cabin Air Filter
☐ Engine Air Filter	☐ Spark Plugs
☐ Engine Coolant	☐ Tire Rotation
☐ Transmission Fluid	☐ Seat Filter
☐ Transmission Filter	☐ Accessory Drive Belt(s)

Comments: _____

CHECK BATTERY



Condition of Terminals

☒ Good ☐ Bad
 (Clean if necessary)
Declined Battery ☐

CHECK BRAKES - MEASURE FRONT/REAR BRAKE LININGS

Diagram illustrating the Declined Brake system components and layout. The layout shows four views: LF (Left Front), LR (Left Rear), RF (Right Front), and RR (Right Rear). The central view shows the top-down layout of the brake components, including the master cylinder, brake lines, and wheel cylinders. The side views (LF, LR, RF, RR) show the brake components from the side, highlighting the master cylinder and the brake lines connecting to the wheel cylinders.

Over 5mm or 7/32" (Disc) or Over 2mm or 3/32" (Drum)

3 to 5mm or 4/32" to 7/32" (Disc) or 1.01 to 2mm (Drum) or 2/32" to 3/32"
Less than 3mm or 4/32" (Disc) or 1mm or 2/32" or Less (Drum)

BRAKE MEASUREMENTS NOT TAKEN THIS SERVICE VISIT

Comments: _____

Service Advisor:

Technician: Greg Ould

CHECK FOLLOWING SYSTEMS/COMPONENTS

Declined

		Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps
		Radiator, heater, and air-conditioning hoses for leaks and damage
		Windshield for cracks, chips and pitting
		Windshield washer spray, wiper operation and wiper blades
		 Accessory drive belt(s)
		 Brake system (including lines, hoses, and parking brake) and wheel end for end-play and bearing noise
		 Clutch operation (if equipped)
		 Constant velocity (CV) drive axle boots (if equipped)
		 Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)
		 Engine Cooling system, hoses and clamps
		 Exhaust system (leaks, damage, loose parts)
		 Oil and/or fluid leaks
		 Shocks/struts and other suspension components for leaks and/or damage
		 Steering and steering linkages

STATE INSPECTION DUE (IF APPLICABLE) 6 / 1 / 15
MONTH DAY YEAR

Comments: _____

CHECK TIRES

TREAD DEPTH

LF

☒ 7/32" or Greater

☐ 4/32" to 6/32"

☐ 3/32" or less

☒ 7/32" or Greater

☐ 4/32" to 6/32"

☐ 3/32" or less

LR



7/32" or Greater ☒
 4/32" to 6/32" ☐
 3/32" or less ☐
 7/32" or Greater ☒
 4/32" to 6/32" ☐
 3/32" or less ☐
 RR ☐
 Declined Tire ☐

Declined Tire ☐

● ○ ● LF
● ○ ● LR

WEAR PATTERN/DAMAGE

RF   

RR   

TIRE WEAR INDICATES:

☐ Alignment Check Needed ☐ Wheel Balance Needed

Comments: _____

TIRE PRESSURE SET TO FACTORY RECOMMENDED PSI

Front Rear

Customer Signature: _____

Computer Repair

Ref# 10417560

AUTOMOTIVE SERVICES CORP.



PETERS AUTOMOTIVE
SERVICES CORP.
3080 GOLDEN KEY ROAD

610-285-6407

Invoice

Date 11/22/2013

Invoice # 16121

www.petersautomotiveservices.com

Bill To

Breinigsville, PA

Customer Phone

P.O. No.

Terms

Qty	Description	Rate	Amount
0.5	SCAN TEST CHECK FOR DATA	69.00	34.50T
1	ECM ASSY	371.98	371.98T
1	PROGRAM ECM	99.95	99.95T
1	LABOR TO DIAGNOSE ENGINE SHUTTING OFF -- CHECK FUEL & SPARK & PARAMETERS & SENSORS	69.00	69.00T
1.5	LABOR TO REPLACE ECM ASSY. & PERFORM PASSLOCK RELEARN & CKP POSITION RELEARN	69.00	103.50T
	SHOP SUPPLIES	39.31	39.31T

Subtotal	\$718.24
Sales Tax (6.0%)	\$43.09
Total	\$761.33
Payments/Credits	-\$300.00
Balance Due	\$461.33

Ref# 10617560

PETERS AUTOMOTIVE SERVICES CORP.

Invoice

3080 Golden Key Road

New Tripoli, PA 18066

Shop Phone: (610) 285-6407

Fax: (610) 285-6407

Email: info@petersautomotiveservices.com

Web Address: www.petersautomotiveservices.com

17223

Estimate Ref #0

Date Printed: 08/21/2014

Printed Time: 11:40 am

Hat/Ref:

Auto & Truck Refinishing - Collision Repair - Mechanical Services - State & Emission Inspection

Time Promised:

2006 CHEVROLET MALIBU LS L4 2.2L 2198CC 134CID FI GAS N F L61

VIN: 1G1ZS51F66F

License:

Mileage In: 0

Date Written: 08/21/2014

Unit #:

Mileage Out: 63,676

Written By: Titus Bennicoff...

DOM:

Save Old Parts: No

Breinigsville, PA

Home:

Cell:

Job Name	Description	Technician	Qty	List	Extended
LUBE OIL FILTER					
Part	Oil and Filter		1.00	22.00	22.00
Labor Retail	Work Requested - LUBE OIL and FILTER CHANGE				16.95

Check State Inspection Due 6-15 Tire Pressure 32 Battery ☒
Hoses ☒ Coolant / Antifreeze ☒ Power Steering Fluid ☒
Transmission Fluid ☒ Lights ☒ Washer Solvent Fluid ☒
Wiper Blades ☒ Tire Tread LF 9 RF 9 LR 9 RR 9

Payment Date	Type	Method	Amount
Payment Totals:			

Parts: \$22.00

Labor: \$16.95

Sublet: \$0.00

Misc: \$0.00

Hazmat: \$0.00

Supplies: \$0.00

Tax Total: \$2.34

Invoice Total: **\$41.29**

Ref# 10617560

Multi-Point Inspection Checklist Per Manufacturer's Recommendation

Customer Name: [REDACTED]

Year/Model: 2006 Malibu

Date: 8-21-14

RO/Tag: 17273

Mileage: 63676

OKAY AT THIS TIME

MAY REQUIRE FUTURE ATTENTION

REQUIRES PROMPT ATTENTION

CHECK FLUID LEVELS AND FILL

OK	FILL	OK	FILL	OK	FILL
☒	☒	☒	☒	☒	☒
Engine Oil		Brake Reservoir		Power Steering	
☒	☒	☒	☒	☒	☒
Transmission		Windgw Washer		Coolant Recover Reservoir	

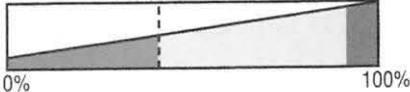
RECOMMENDED SCHEDULED MAINTENANCE SERVICES

☒ Oil Change	☒ Fuel Filter
☒ Oil Filter	☒ Cabin Air Filter
☒ Engine Air Filter	☒ Spark Plugs
☒ Engine Coolant	☒ Tire Rotation
☒ Transmission Fluid	☒ Seat Filter
☒ Transmission Filter	☒ Accessory Drive Belt(s)

Comments:

CHECK BATTERY

State of Health

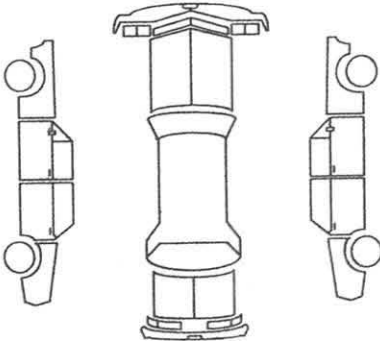


Condition of Terminals

☒ Good ☒ Bad
(Clean if necessary)
Declined Battery ☐

CHECK BRAKES - MEASURE FRONT/REAR BRAKE LININGS

LF

☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒☒

Declined Brak

Over 5mm or 7/32" (Disc) or Over 2mm or 3/32" (Drum)

3 to 5mm or 4/32" to 7/32" (Disc) or 1.01 to 2mm (Drum) or 2/32" to 3

Less than 3mm or 4/32" (Disc) or 1mm or 2/32" or Less (Drum)

BRAKE MEASUREMENTS NOT TAKEN THIS SERVICE VISIT

Comments:

Service Advisor:

Technician:

TIRE PRESSURE SET TO FACTORY RECOMMENDED PSI

Front

32

Rear

32

Customer Signature:

Ref# 10617560

Wheel Balance Needed

Comments:

① Note ① Needs 4 wheel Alignment

Have not even driven this car enough to need this. Think better used about this vehicle overall

RF

7/32" or Greater

4/32" to 6/32"

3/32" or less

7/32" or Greater

4/32" to 6/32"

3/32" or less

RR

Declined Tire

RF

RR

RR

RR

RR

RR

RR

RR

RR

RR

RR

RR

RR

RR

RR

RR

RR

[REDACTED]
Slatilston, CA [REDACTED]

US Dept of Transportation
National Highway
Traffic Safety Administration
1200 New Jersey Ave SE
Washington, DC 20590

