

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 29-JUL-2014	Repository <input type="checkbox"/> Reference No. 10617183
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	NOEMAIL@UNK.GOV
City	State	Zip Code	
LANSDALE	PA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WB1053601R0		Make BMW	Model K1100LT
Date Purchased 2000		Dealer's Name and Telephone Number	
Original Owner <input type="checkbox"/> 1st <input checked="" type="checkbox"/> 2nd		State	Zip Code
Engine: No: Cylinders 4		Fuel Type: Injection	
Transmission Type 5-Speed	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain Drive Shaft	Multiple Failure: Yes, Dayley
		Incident Date(s) 2014 May - 2014	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 072100 FUEL SYSTEM, GASOLINE: DELIVERY: FUEL PUMP, 116100 ELECTRICAL SYSTEM: IGNITION: SWITCH		Failure Mileage 3 40000 46500	Failure Speed any
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code:		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:		Installation System:	
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 1994 BMW K1100LT (N/A). THE CONTACT STATED THAT WHEN TRAVELING AT ANY SPEED, THE MOTORCYCLE STALLED INTERMITTENTLY. THE CONTACT WAS ABLE TO RESTART THE MOTORCYCLE SEVERAL TIMES. THE MOTORCYCLE WAS TAKEN TO AN AUTHORIZED DEALER, WHO DIAGNOSED THAT THE SUPPORT PLATES, HOSE, PROTECTION CAP, PETROLEUM GAGE, STRAINER, IGNITION LIGHT SWITCH AND THE FUEL PUMP NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED BUT THE FAILURE RECURRED. THE CONTACT MENTIONED THAT TWICE THE DEALER REPAIRED THE MOTORCYCLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 40,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

when you ^{take} off at ~~red~~ ^{green} light and it shuts down
I almost got run over before I could get to
the side of the road!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue
Washington, D.C. 20077-8002

Official Business
Penalty for Private Use \$300



Lansdale, PA

PA 191
19 AUG '14
FM 6 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



IERMY'S TIRE AND CYCLE INC.

Route 61
67-69 Centre Street
Post Clinton, PA 19549-0065
(610) 562-7303



SERVICE DEPARTMENT HOURS
9:00 a.m. to 6:00 p.m.
Tuesday - Friday
9:00 a.m. - 4:00 p.m.-Saturday

R/O Open Date	R/O Number
5/01/14	6015408/1
R/O Close Date	Status
5/10/14	Final
Mileage In	Mileage Out
45195	45195
Service Advisor / Tag #	
Ed Keller/*W*	

[Redacted]			Work Phone	Vehicle Identification Number	
LANSDALE, PA			Home Phone	WB1053601R0	
Year	Make	Model	Body	Color	License Number
1994	BMW	K11LT	MC		

DESCRIPTION OF SERVICE AND PARTS **AMOUNT**

#1 - Customer Reports:
WILL SHUT DOWN WHILE RIDING AND WILL SOMETIMES RE-START UNDER COMPRESSION. SOMETIMES WILL HAVE TO SIT FOR AWHILE AND THEN WILL RESTART

Work performed by KARL MYERS (KM)	6.50hrs @ 79.00	513.50
Installed 31 42 2 325 373 :Support plate	1@5.63	5.63
Installed 32 71 2 307 356 :Hose	2@3.16	6.32
Installed 32 71 2 309 419 :SUSPENSION	2@18.13	36.26
Installed 16 13 1 455 350 :Hose	1@9.94	9.94
Installed 13 54 7 694 924 :PROTECTION CAP	1@1.26	1.26
Installed 34 51 1 458 407 :Shim	1@2.18	2.18

FOUND THAT THERE WAS EXCESSIVE VACUUM BIULD UP IN FUEL TANK AFTER OPENING FUEL CAP, FOUND SHED SYSTEM STILL IN PLACEREMOVED SHED SYSTEM, INSTALLED HOSE TO ATMOSPHERE. FOUND FUEL PUMP LOOSE AND NOT CLIPPED INTO PLACE IN MOUNTING BRACKET, FOUND MISSING SCREWS AND NUTS, WASHERS TO FRAME MOUNT, BREATHER HOSE TO MOTOR LEAKING OIL DOWN LEFT SIDE OF MOTOR, CHECKED ABS SENSOR GAPS AND ADJUSTED. SYNCRONIZED THROTTLE BODIES. INSTALLED STOP PLATE AND BUMPERS. INSTALLED PARTS AND HOSES. RADIO CODE 1113. ROAD TESTED.

Sub Total: 575.09

(owners notes)

Coolant Temp Too high at 115°C Electric Circuits

Fan should come on at 105°C Page 60

called Ed 7-24-14 check Fuses 8+9

RMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other use beyond your control or for any delays caused by unavailability of parts or delays in part shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products. Any limitation contained herein does not apply where prohibited by law.

Ed 8-7-14

LABOR	513.50
PARTS	61.59
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	5.14
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	34.81
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	615.04
Visa/MC/Disc	615.04

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

HERMY'S TIRE AND CYCLE INC.

Route 61
67-69 Centre Street
Port Clinton, PA 19549-0065
(610) 562-7303



SERVICE DEPARTMENT HOURS
9:00 a.m. to 6:00 p.m.
Tuesday - Friday
9:00 a.m. - 4:00 p.m. - Saturday

R/O Open Date	R/O Number
5/13/14	6015517/:
R/O Close Date	Status
5/31/14	Final
Mileage In	Mileage Out
45440	45440
Service Advisor / Tag #	
Bob Nash/*W*	

[Redacted]			Work Phone	[Redacted]	
LANSDALE, PA			Home Phone	[Redacted]	
Year	Make	Model	Body	Color	License Number
1994	BMW	K11LT	MC		
[Redacted]			Vehicle Identification Number	WB1053601R0	
[Redacted]			Delivery Date	[Redacted]	
[Redacted]			In-Service Date	[Redacted]	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - Customer Reports:	
BIKE SHUT OFF	
Work performed by KARL MYERS (KM)	4.25hrs @ 79.00
Installed 23 13 1 338 731 :Cup	1@37.02
Installed 07 11 9 963 200 :Gasket ring	1@.37
Installed 07 11 9 963 300 :Gasket ring	1@.54
Installed BMW T :WIRE TIES	4@.30
Installed 07 51 0 412 042 :BMW Gear Oil 80w90 GL-5	1@7.76
Installed 62 16 2 305 558 :PETROL GAUGE	1@123.88
Installed 16 14 1 341 233 :STRAINER	1@59.85
Installed 61 32 2 305 292 :IGNITION/LIGHT SWITCH	1@110.72
INSTALLED FUEL PUMP AND STRAINER, REPLACED LEAKING CLUTCH BOOT AT ADJUSTER ARM AREA (WAS LEAKING GEAR OIL ON CATYLITIC CONVERTER. ROAD TESTED. REMOVED AND INSTALLED NEW IGNITION SWITCH CORD. ROAD TESTED. DIED OUT TEMPORARILY, RAN ALL THE WAY BACK, INSTALLED NEW FUEL GAUGE AND JUMPERED OUT SIDESTAND SWITCH	

Sub Total: 677.09

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	335.75
PARTS	341.34
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	3.36
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	40.85
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	721.28
Visa/MC/Disc	721.28

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X