

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 28-JUL-2014 SEP 12 2014	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City NEW FRANKEN State WI Zip Code [REDACTED]				Repository ☐	Reference No. 10616723
				Daytime Telephone Number [REDACTED]	E-mail Address NOEMAIL@UNK.GOV
				Evening Telephone Number [REDACTED]	[REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZS58NX7F [REDACTED]		Make CHEVROLET	Model MALIBU	Model Year 2007	
Date Purchased July 2008	Dealer's Name and Telephone Number S+L motors		Engine: No: Cylinders 6	Fuel Type: 87	
Original Owner ☐	Dealer's City Pulaski, WI		State WI	Zip Code	
Transmission Type Auto	☒ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 05-MAY-2014
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING			Failure Mileage 174000	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC026)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING WHEEL WOULD TIGHTEN WHEN DRIVING AT LOWER SPEEDS AND ATTEMPTING TO ACCELERATE. THIS FAILURE RECURRED ON SEVERAL OCCASIONS. THE VEHICLE WAS TAKEN TO THE DEALER FOR A DIAGNOSTIC TESTING, WHO STATED THAT THE IGNITION COIL AND MODULE ASSEMBLY NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 174,000.					
*Vehicle was repaired on 8/4/14.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Loss of power when Accelerating and clicking noise coming from dash at the same time. Also Steering tightens and wants to turn when this happens. Battery light flashes on and off with a dinging noise at same time.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

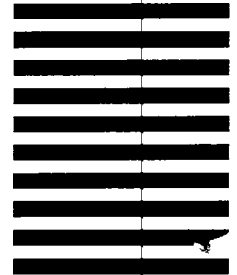
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

KOEHNE CHEVROLET • BUICK • GMC, INC.
3415 GALLAGHER RD. • P.O. BOX 375
MARINETTE, WI 54143



KOEHNE CHEVROLET • BUICK • GMC
OF OCONTO, INC.
5659 BUSINESS 41 • P.O. BOX 256
OCONTO, WI 54153

www.koehnegm.com

R/O	VIN	DATE IN	
75888	1 G 1 Z S 5 8 N X 7 F	07/28/14	
YEAR	MAKE	MODEL	COLOR
2007	CHEVROLET	MALIBU LS	O
MILES IN	MILES OUT	FIRST USE	TAG
174916	174916	00/00/00	WI
SEE ALSO	NEW FRANKLIN WI		na
H: [REDACTED]		W: () -	
WRITER		0515 MITCH	

CUSTOMER IS WAITING

- (1) C/S BATTERY LIGHT FLASHES ON AND OFF AND
SOMETHING CLICKS IN STEERING WHEEL
FOUND CODE C0900 DEVICE 1 VOLTAGE HIGH
R/R COIL AND ADD GROUND STRAP
DOC 2487488

Labor	T22	
11570082 (BOLT)	2	99.95
11588715 (BOLT)	1	2.80
11609779 (WASHER)	1	4.39
12581176 (HARNES)	1	6.00
12595088 (*COIL)	1	17.91
Total Labor		125.52
Total Parts		99.95
Total Repair (Customer)		156.62
		256.57

(Tech:22) A

- (2) C/S STEERING TIGHTENS UP AND WANTS TO TURN
ON ACCEL
LOSS OF POWER
(Tech:22) A

Labor	T22	
		.00
Total Repair (Customer)		.00

I acknowledge a copy of this invoice and the revised estimate information above, if any, and that such revised estimate was previously authorized by me or on my behalf.

Signature

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

**THANK
YOU**

W/C INT. CUSTOMER

Labor	99.95
Parts	156.62
Sublet	.00
Shop Supplies	10.00
Oil/Grease	.00
Sub Total	266.57
Tax	13.33
Tax 2	1.33
Total (Cash)	281.23

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Job 1215

75888



Customer Copy

#08-02-32-005A: Loss of Power Steering Assist, Power Steering Warning Message Displayed in DIC, IPC/Radio Display Erratic, DTC C0900, B1325 Set (Replace Ignition Coil/Module Assembly and Add Ground Strap) - (Jun 7, 2010)

Subject: Loss of Power Steering Assist, Power Steering Warning Message Displayed in DIC, IPC/Radio Displays Erratic, DTC C0900, B1325 Set (Replace Ignition Coil/Module Assembly and Add Ground Strap)



Models: 2004-2007 Chevrolet Malibu, Malibu Maxx
with 3.5L Engine (VINs 8, N — RPOs LX9, LZ4)

This bulletin is being revised to add the 2007 model year. Please discard Corporate Bulletin Number 08-02-32-005 (Section 02 – Steering).

Condition

Some customers may comment on a loss of power steering assist at high RPM (above 3500 RPM) and a power steering warning message displayed in the DIC. They may also comment some instrument/radio displays are erratic.

Upon investigation, the technician may find DTC C0900 set. If the displays were erratic, then DTC B1325 will also be set.

Cause

This condition may occur when the system voltage exceeds 16 volts for one second for code C0900 and the system shuts down to protect it from over-voltage operation. If the voltage exceeds 18 volts for five seconds for code B1325, then other electronic systems protect themselves and shut down. It has been found that this voltage increase is caused by an interaction between the alternator and the ignition coil/module assembly.

Correction

Replace the ignition coil/module assembly and add ground strap following the procedure below.

1. Disconnect the ignition coil electrical connector.
2. Disconnect the left side spark plug wires from the ignition coil.
3. Disconnect the right side spark plug wires from the ignition coil.
4. Remove the four bolts attaching the ignition coil to its mounting bracket and remove the ignition coil.
5. Remove the ignition coil from the mounting bracket.
6. Loosen the two lower ignition coil mounting bracket nuts.
7. Remove the two upper ignition coil mounting bracket bolts and discard.

834-4343
Koehe