

OCT 2 - 2014

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 28-JUL-2014	Repository ☐ Reference No. 10616721
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	NOEMAIL@UNK.GOV
City ALLENTOWN	State PA	Zip Code	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G3NL52E93C		Make OLDSMOBILE	Model Year 2003
Date Purchased	Dealer's Name and Telephone Number		Fuel Type:
Original Owner ☐	Dealer's City	State	No: Cylinders
Transmission Type	☐ Antilock Brakes ☒ Cruise Control	Powertrain	Incident Date(s) 24-JUN-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 010000 STEERING		Failure Mileage 78000	Failure Speed 30
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2003 OLDSMOBILE ALERO. THE CONTACT STATED THAT WHILE DRIVING 30 MPH, THERE WAS A NOISE HEARD FROM THE FRONT DRIVER'S SIDE SUSPENSION AREA. THE CHECK ENGINE LIGHT WAS ALSO ILLUMINATED AND THE VEHICLE VEERED TO THE LEFT ABNORMALLY. THE FAILURE ONLY RECURRED ONCE. THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC THE FOLLOWING DAY, WHO DIAGNOSED THAT THE TIE ROD AND WHEEL BEARINGS WERE DEFECTIVE AND NEEDED REPLACING. THE REPAIRS WERE COMPLETED. THE FAILURE MILEAGE WAS 78,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			