


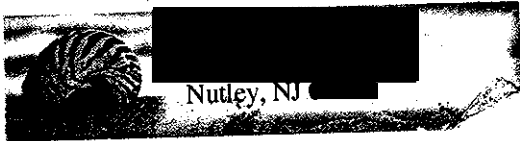
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received 25-JUL-2014</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10616221</p>			
<p><b>OWNER INFORMATION (Type or Print)</b></p>				<p>Daytime Telephone Number [REDACTED]</p> <p>E-mail Address NOEMAIL@UNK.GOV</p>	
<p>Name [REDACTED]</p>		<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>	
<p>City NUTLEY</p>	<p>State NJ</p>	<p>Zip Code [REDACTED]</p>		<p>[REDACTED]</p>	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom or windshield on driver's side KNDMC233576 [REDACTED]</p>		<p>Make HYUNDAI</p>	<p>Model ENTOURAGE</p>	<p>Model Year 2007</p>	
<p>Date Purchased SEPT 07</p>	<p>Dealer's Name and Telephone Number MAXXON Hyundai Rt 22 Union</p>		<p>Engine: No: Cylinders 6</p>	<p>Fuel Type: unleaded</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City Union NJ</p>	<p>State NJ</p>	<p>Zip Code [REDACTED]</p>	<p>[REDACTED]</p>	
<p>Transmission Type auto</p>	<p><input checked="" type="checkbox"/> Antilock Brakes</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 13-SEP-2013</p>	
<p><input checked="" type="checkbox"/> Cruise Control</p>	<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>				
<p>Vehicle Component Code: 220000 SEATS</p>			<p>Failure Mileage 65000</p>	<p>Failure Speed 20</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make:</p>	<p>Tire Model (Name or Number):</p>		<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>			
<p>Seat Type:</p>	<p>Installation System:</p>				
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2007 HYUNDAI ENTOURAGE. THE CONTACT STATED THAT WHILE DRIVING 20 MPH, THE FRONT DRIVERS SEAT ENTIRELY RECLINED BACK ONTO THE REAR LEFT PASSENGERS SEAT. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE FRONT DRIVERS SIDE SEAT SWITCH NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED BUT THE FAILURE RECURRED. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE SEAT MOTOR NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE 65,000 AND THE CURRENT MILEAGE WAS 80,000.</p>					
<p>Please include that had this issue with the seat 3 times. Also, issue is with Lynnes Nissan/Hyundai in Bloomfield, NJ 07003. Maxxon is actually going to fix.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

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ATTACH ADDITIONAL SHEETS IF NECESSARY



Nutley, NJ

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



**NO POSTAGE  
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IN THE  
UNITED STATES**



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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**

**If so:**

**Use the enclosed form to file a report.**



**OR VISIT:**

**www.safercar.gov**

**OR CALL:**

**Vehicle Safety Hotline**

**888-327-4236**

For more information, visit us online at [www.safercar.gov](http://www.safercar.gov) or call 888-327-4236. For more information, visit us online at [www.safercar.gov](http://www.safercar.gov) or call 888-327-4236.