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This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 7/9/2014

Incident Details

VQ-10615480-2919

Document Number: I1470151A

Report Number: 20140709-4067D-2147443008

Report Submitted Date: 7/9/2014

Who You Are: Consumer

Incident Description: 2005 Ford Escape with less than 90,000 miles on it has completely rusted through the right rear wheel well and the shock fell off. The gas tank is exposed and there is no shock except for half the piece that bangs on the tank and inside the car when driven. The other wheel well is very rusted and looks like it is coming off as well. I have only had the car for a few years and it runs great otherwise and I get the tires rotated and oil changed regularly. This just appeared out of no where and within a couple of months having the tires rotated. This is a safety issue. I went online to Ford Forum and there are numerous complaints. Everyone with a 2004, 2005, or 2006 Ford Escape is having this issue yet there was no recall. Most dealerships won't even consider fixing it and the one that will estimates the cost in the thousands (for just one side). This is ridiculous and people can not afford that kind of repair when it is obviously a manufacturing defect. This car has been cared for and also has very low miles and is only 9 years old. It should not have this much rust appear suddenly. This vehicle is dangerous to drive and this situation could have been deadly.

Incident Date: 5/1/2014 This is an estimate

Product Details

Product Description: Silver, 2005 Ford Escape Limited with a V6 engine and 4 wheel drive.

Product Category: 2005 Ford Escape Limited

Product Type:

Brand Name: Ford Escape Limited

Manufacturer / Importer / Private Labeler Name:

Ford

Model Name or Number: Ford Escape Limited, V6 4wd

Serial Number: 1FMCU94105K [REDACTED]

Date Manufactured: 1/1/2014

Manufacturer Date Code:

Manufacturer Address:

Manufacturer Website URL: Not specified

Manufacturer Phone Number:

Retailer: Private individual

Retailer State: Michigan

Additional Details

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Purchase Date: 2/1/2011 This date is an estimate

I still have the product in my possession. Yes

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? No

If not, do you plan to contact them? Yes

Explanation: I will contact the manufacturer next. I read online that I should file a complaint here and I am doing that first.

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED] Troy, Michigan, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler identified in

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your Report?

I certify that I Yes
have reviewed
the Report and
that the
information
provided in this
Report is true
and accurate to
the best of my
knowledge,
information,
and belief.

OMB Control Number 3041-0146









