

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(5)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 22-JUL-2014	
				Repository ☐	
				Reference No. 10615418	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]		NOEMAIL@UNK.GOV	
Address		Evening Telephone Number			
[REDACTED]					
City	State	Zip Code			
BRUCETON MILLS	WV	[REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
2D4RN4DE6AR [REDACTED]		DODGE	GRAND CARAVAN	2010	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
			No: Cylinders		
Original Owner	Dealer's City	State	Zip Code		
☐					
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Auto	☒ Cruise Control		YES 3X'S	11-DEC-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 200000 WHEELS			Failure Mileage	Failure Speed	
			40000	70	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
Factor [REDACTED]					
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment	Failure Location:			
	☐ Prior Repair				
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:	Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies).					
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 DODGE GRAND CARAVAN. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 70 MPH, THE TIRE DEFLATED AND THE LOW TIRE WARNING LIGHT ILLUMINATED. THE FAILURE OCCURRED ON THREE DIFFERENT OCCASIONS WHERE A DIFFERENT TIRE DEFLATED EACH TIME. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE VALVE STEM NEEDED TO BE REPLACED. THE VIN WAS UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 40,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



Service is our best part.

Store # 07210
(304) 291-2095

1460 EARL L CORE RD
MORGANTOWN WV 26505

7/21/2014 15:33:54 REG 06

Cashier: TONY D.

ITEM	QTY	PRICE	TOTAL
TPMS SENSOR/TRAN 1 EA D 10028103			
974061	1	\$36.99	\$36.99
LIMITED LIFETIME REPLACEMENT			
Sub Total			\$36.99
T1 Tax @	6.0000%		\$2.22
Total			\$39.21
Debit Card			
Purchase amount		39.21	
Cash Back		0.00	
Debit Total		39.21	
Auth #		461246	

Acct # :*****

\$

Scan to RETURN items

Z2LKC1GCC61KR3



Transaction #1428

Thank you for shopping at Advance Auto Parts

WARRANTY INFORMATION AVAILABLE AT STORE



Service is our best part.

Store # 07260
(304) 284-2050

830 MONONGHELA BLVD.
MORGANTOWN WV 26505

7/21/2014 15:18:31 REG 02

Cashier: Shane R.

ITEM	QTY	PRICE	TOTAL
TPMS SENSOR/TRAN 1 EA D 10028103			
974061	1	\$36.99	\$36.99
LIMITED LIFETIME REPLACEMENT			
2010 Dodge Grand Caravan SE			
3.3L 201 - V6 FI - E-EGV-Flex			
Sub Total			\$36.99
T1 Tax @	6.0000%		\$2.22
Total			\$39.21

Transaction #5263

CARD TYPE: Visa

ACCOUNT #:*****

AUTH CODE: 350559 AMOUNT: \$39.21

Cardholder acknowledges receipt of goods and/or services in the amount of total shown hereon and agrees to perform the obligations set forth in the cardholder's agreement with the issuer.

\$

MITCHELL AUTO PARTS
RT. 73 P.O. BOX 207
BRUCETON MILLS, WV 26525
(304) 379-2400

SOLD BY <i>CM RM</i>		DATE <i>7-22-14</i>	
NAME <i>CASH</i>			
ADDRESS [REDACTED]			
CASH ☒	C.O.D. ☐	CHARGE ☐	ON ACCT. ☐
Replace Sensor		239.98	
2 TIRES		89.98	
1 RR CALIPER		4.00	
BRAKE FLUID		90.00	
LABOR		15.00	
1 Rotor turned		438.97	
✓ RR CALIPER		TAX 26.34	
RECEIVED BY		465.31	

All claims and returned goods MUST be accompanied by this bill

94763