

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 21-JUL-2014		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10615098...	
Address [REDACTED]		Evening Telephone Number		E-mail Address NOEMAIL@UNK.GOV	
City LOS ANGELES	State CA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WAUEFAFLXEA [REDACTED]		Make AUDI		Model A4	Model Year 2014
Date Purchased OCT 10, 2013	Dealer's Name and Telephone Number Audi of Beverly Hills (424) 281-5600		Engine: No: Cylinders 4		Fuel Type: Premium
Original Owner ☒	Dealer's City Beverly Hills	State CA	Zip Code 90211		
Transmission Type Automatic	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 21-JUL-2014
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 356000 EQUIPMENT ADAPTIVE				Failure Mileage 0	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2014 AUDI A4. THE CONTACT ATTEMPT TO HONK THE HORN BUT IT FAILED TO ACTIVATE. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN STATED THAT IF THE ENGINE WAS NOT RUNNING, THE HORN WOULD NOT SOUND. THE TECHNICIAN EXPLAINED THAT THEY WERE NOT ABLE TO ALTER THE DESIGN OF THE VEHICLE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 0 AND THE CURRENT MILEAGE WAS 7,000.					
I was unable to alert a driver who was backing into my car. When I found the horn would not sound when the engine is off, I realized in an emergency in a parked car, I would be unable to alert another driver of impending danger - OR IF I needed to get the attention/help of another I would be helpless to do so. This is a safety hazard.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IF the car were stalled (incapacitated in any way) on a curve or
dark road, I would not be able to blow my horn as a warning
if I were parked in front of a school for example and a child
ran out into the street, I could not alert another driver -
I can see no logical reason for the horn not to be available when
the car is not turned on - the safety issues are triggering and this
is so basic, that even the earliest most primitive cars had horns as a
basic necessity.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration