

AUG 27 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

ONLY 100148

Date Received
18-JUL-2014
Repository
Reference No.
10614482

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City CUMBERLAND State RI Zip Code [Redacted]
Daytime Telephone Number [Redacted] E-mail Address NOEMATI@LINK.GOV
Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3N1CB51D83L [Redacted]
Make NISSAN Model SENTRA Model year 2003
Date Purchased 9/17/03 Dealer's Name and Telephone Number ST. YVES MOTOR SALES INC. 508-824-8614
Engine: No: Cylinders 4
Original Owner Dealer's City BERKLEY State MA Zip Code 02779 Fuel Type: GAS
Transmission Type MANUAL Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 09-JUN-2014
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)
CODE P0335
Failure Mileage 103000 Failure Speed 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N YES, MA STATE POLICE

Narrative Description of Incident(S), Crash(es), and Injury (ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 NISSAN SENTRA. THE CONTACT STATED THAT WHILE DRIVING 55 MPH, THE CHECK ENGINE WARNING LIGHT ILLUMINATED AND THE ENGINE STALLED. THE VEHICLE WAS TOWED TO THE DEALER, WHO DIAGNOSED THAT THE CRANK SENSOR NEEDED TO BE REPLACED. THE CONTACT STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA RECALL NUMBER: 06V242000 (ENGINE AND ENGINE COOLING). THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 103,000.
SEE INVOICE AND NTB NOTICE OF ENGINE SENSORS RECALL CAMPAIGN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Document Summary

Sentra

2003

Reference No : NTB03124

Subject Information :

Nissan; Engine Sensors Recall Campaign

Document Abstract :

Nissan has determined that some 2000-2003 model year Nissan vehicles may have a defect which relates to motor vehicle safety. The engine might stop running while being driven if the crank position sensor or cam position sensor fails. This may also result in the "Service Engine Soon" light coming on or reduced engine power. If the engine stops running while driving, this could result in a crash without warning.

NISSAN VILLAGE
685 S WASHINGTON ST
NORTH ATTLEBO, MA 02760

06/09/2014

15:25:38

MID: 00000000628346

TID: 00894441

CREDIT CARD

VISA SALE

CARD #	XXXXXXXXXX	
INVOICE		0021
SEQ #:		0021
Batch #:		002635
Approval Code:		936388
Entry Method:		Swiped
Mode:		Online
SALE AMOUNT		\$428.32

CUSTOMER COPY



ROUTE 1
NO. ATTLEBORO, MA 02761
(508) 695-3515
TOLL FREE: 800-452-4441
www.nissanvillage.com

Mason 800 647-7261
Case # 06V 242000
14684040
Jam
455/189

CUSTOMER NO. 612146	ADVISOR KEN	TAG NO. 656 9749	INVOICE DATE 06/09/14	INVOICE NO. NICS116672
	LABOR RATE	LICENSE NO.	MILEAGE 104,382	COLOR GRAY/
CUMBERLAND, RI	YEAR / MAKE / MODEL 03/NISSAN/SENTRA/SENTRA	DELIVERY DATE 01/01/03	DELIVERY MILES	
	VEHICLE I.D. NO. 3 N 1 C B 5 1 D 8 3 L	SELLING DEALER NO.	PRODUCTION DATE	
	F. T. E. NO.	P.O. NO.	R. O. DATE 06/09/14	
BUSINESS PHONE	COMMENTS E# 1.8_LITER_GAS			MO: 104382

LABOR & PARTS
J# 1 06NIZENGLIGHT CHECK ENGINE LIGHT UNITS: 2.50 TECH(S):709 275.00
 THE ENGINE LIGHT IS ON, CHECK AND ADVISE.
 VEHICLE LOST POWER WHEN DRIVING. WILL NOT RESTART
 GOT CODE P0335 CRANK SENSOR
 DIAGED AND FOUND BAD SENSOR, REPLACED THE SENSOR AND RUNS
 WELL NOW.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	1	23731-4M50B	CRANK POSITION	132.09	132.09
				JOB # 1 TOTAL PARTS	132.09
				JOB # 1 TOTAL LABOR & PARTS	407.09

J# 2 03NIZMPIX EXPRESS MPI UNITS: 0.00 TECH(S):709 INTERNAL
 PERFORM MULTI POINT INSPECTION
 SEE CK SHEET

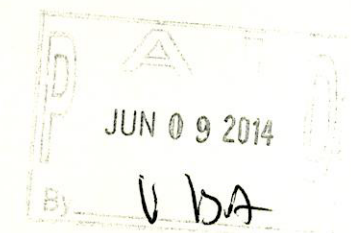
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE	
JOB # A	SS	ENVIRONMENTAL CHARGE		12.21	
				TOTAL - MISC	12.21

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$428.00 (+TAX)

TOTALS	TOTAL LABOR....	275.00
	TOTAL PARTS....	132.09
	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	12.21
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	9.02
	TOTAL INVOICE \$	428.32

 THANK YOU FOR YOUR BUSINESS
 ALL WORK PERFORMED BY THE SERVICE DEPARTMENT IS
 WARRANTED FOR 12 MONTHS OR 12,000 MILES
 IF FOR ANY REASON YOU FEEL WE FELL SHORT OF YOUR
 SERVICING EXPECTATIONS, PLEASE CONTACT MIKE BRAYMAN
 DIRECTLY AT 508-695-3515



PARTS - SERVICE HOURS
 MONDAY-TUESDAY-FRIDAY
 7:30 AM to 5:00 PM
 WEDNESDAY-THURSDAY
 7:30 AM to 7:00 PM
 SATURDAY
 8:00 AM to 4:00 PM



FOR ALL YOUR
 AUTOMOTIVE NEEDS

508-695-3515 - ATTLEBORO AREA
 508-399-6300 - PAWT./PROV. AREA
 508-883-1158 - WOONSOCKET AREA

I ACKNOWLEDGE NOTICE AND
 ORAL APPROVAL OF AN INCREASE
 IN THE ORIGINAL ESTIMATE PRICE
 AND/OR ALSO ACKNOWLEDGE AND
 APPROVE ALL ITEMIZED REPAIRS
 ON THIS INVOICE.

NISSAN REPLACEMENT PARTS
 WARRANTY AVAILABLE UPON REQUEST

CUSTOMER SIGNATURE

CUSTOMER SIGNATURE