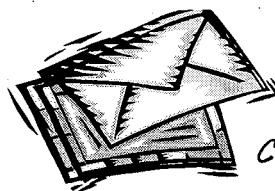


NHTSA ccmMercury Routing Slip



CL-10614447-1438

Printed: 7/16/2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES14-002972

XREF #:

Delivery: EML

Rec'd Date: 7/16/2014

Doc Type: CGR

Address To: DOT/I

Referred By: NPS

Doc Date: 7/15/2014

Due Date: 8/13/2014

S10 #:

DOT/I #:

RMP #:

**Subject: ACTION: LETTER FROM SENTAOR RICHARD SHELBY ON BEHALF OF CONSTITUENTS
AND [REDACTED] RE: STEERING RECALL NOTICE ON THE 2006 CHEVROLET MAILBU MAXX
(SEND RESPOND TO TUSCALOOSA OFFICE)**

Ack Date:

Sign Office: ACTING DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: RBRANSOM x63756

Ack By:

Signature: KRISTIN J. KINGSLEY

Cleared By:

XREF File:

Modified By: Rhonda.Bransom

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

The Honorable RICHARD C SHELBY
UNITED STATES SENATE
2005 UNIVERSITY BLVD. SUITE 2100
TUSCALOOSA, AL 35401
Tel: Fax: E-mail:

JUL 16 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	7/16/2014	8/13/2014	
NVS-010	INFORMATION	7/16/2014		7/16/2014
NGA-110	SIGN	7/16/2014	8/13/2014	
NOA-010	INFORMATION	7/16/2014		7/16/2014
NOA-02	INFORMATION	7/16/2014		7/16/2014

NAM
7/16/14
SMD

RICHARD SHELBY
ALABAMA

RANKING MEMBER—COMMITTEE ON BANKING, HOUSING,
& URBAN AFFAIRS

COMMITTEE ON APPROPRIATIONS

RANKING MEMBER—SUBCOMMITTEE ON LABOR, HEALTH
& HUMAN SERVICES, EDUCATION & RELATED AGENCIES

COMMITTEE ON RULES & ADMINISTRATION

SPECIAL COMMITTEE ON AGING

304 RUSSELL SENATE OFFICE BUILDING
WASHINGTON, DC 20510-0103
(202) 224-5744

United States Senate

WASHINGTON, DC 20510-0103

July 15, 2014

STATE OFFICES:

- 1800 FIFTH AVENUE NORTH
321 FEDERAL BUILDING
BIRMINGHAM, AL 35203
(205) 731-1384
- HUNTSVILLE INTERNATIONAL AIRPORT
1000 GLENN HEARN BOULEVARD
BOX 20127
HUNTSVILLE, AL 35824
(256) 772-0480
- 113 SAINT JOSEPH STREET
445 U.S. COURTHOUSE
MOBILE, AL 36602
(251) 694-4164
- 15 LEE STREET
FMJ FEDERAL BLDG., SUITE 208
MONTGOMERY, AL 36104
(334) 223-7303
- 2005 UNIVERSITY BOULEVARD, SUITE 2100
TUSCALOOSA, AL 35401
(205) 759-5047

Mr. Dana Gresham
Assistant Secretary for Governmental Affairs
U. S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Mr. Gresham:

Enclosed is a copy of a letter I received from [REDACTED] and [REDACTED] regarding the recall notice on the 2006 Chevrolet Malibu Maxx. The [REDACTED] are having problems with their vehicle and they cannot get the replacement part.

I would appreciate any information from you that would help me respond to my constituent's inquiry.

Sincerely,



Richard Shelby

RCS/kmp
Enclosure

Please respond to my Tuscaloosa office at 2005 University Blvd., Suite 2100, Tuscaloosa, AL 35401



Richard Shelby

United States Senator * Alabama

PRIVACY RELEASE FORM

DATE: 15 July 2014
NAME: [REDACTED]
ADDRESS: Homewood AL [REDACTED]
TELEPHONE NUMBER: [REDACTED]
SOCIAL SECURITY NUMBER: [REDACTED]
CLAIM "C" NUMBER: _____

The Privacy Act of 1974 prohibits the government from revealing any information from personal files of individuals without the express written permission of the person involved. The disclosure of personal records to a Senator who is acting on behalf of a constituent is prohibited, unless the individual to whom the record pertains has consented.

I, the undersigned, hereby authorize the release of all pertinent information to Senator Richard Shelby to make an inquiry on my behalf to the NHTSA - DOT (Name of Agency).

I, hereby, give permission to Senator Richard Shelby and his staff to receive information from any involved agency in regard to the following matter:

Power Steering Recall
VIN # - 1G1ZT61896F [REDACTED]
NHTSA # - 888-327-4361 4236
Gout Recall - 14V153000 Investigation of
NH NH NHTSA.

SIGNATURE

[REDACTED]

Date

7/15/14



Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989

10183 1G1ZT61896F 13 0020681

HUNTSVILLE, AL

HUNTSVILLE, AL

10183 1G1ZT61896F 13 0020681

June 2012

Dear [REDACTED]

As the owner of a 2006 model year Chevrolet Malibu Maxx, equipped with electric power steering, your satisfaction with our product is very important to us. Previously, you may have received a letter from GM extending the warranty coverage on your vehicle for the loss of power steering assist caused by electrical input signals within the steering column assembly. This letter is being sent to inform you that we have extended that coverage. Details of this warranty coverage extension are provided below.

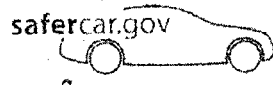
Some 2006 model year Chevrolet Malibu Maxx vehicles equipped with electric power steering may have a condition where there is a loss of power steering assist caused by electrical input signals within the steering column assembly. If the power steering assist is lost, a chime will be heard and the Driver Information Center will display a "Power Steering" warning message. On some vehicles, the Service Vehicle Soon light will also illuminate. The vehicle can still be steered in a safe manner but will require greater driver effort at low vehicle speeds or when stopped.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the loss of power steering assist caused by electrical input signals within the steering column assembly. If this condition occurs on your 2006 Chevrolet Malibu Maxx within 10 years of the date your vehicle was originally placed in service or 150,000 miles, whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a GM dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Present this letter to your dealer as authorization to perform this service.

GM



ID Number Search Results

Recalls

1

Investigations

0

Complaints

N/A

Service Bulletins

N/A

— RECALL Subject : Sudden Loss of Electric Power Steering , 1 INVESTIGATION(S)

Report Receipt Date: MAR 31, 2014
NHTSA Campaign Number: 14V153000
Component(s): STEERING
Potential Number of Units Affected: 1,340,447

All Products Associated with this Recall

Details

18 Associated Documents

Manufacturer: General Motors LLC

SUMMARY:

General Motors LLC (GM) is recalling certain model year 2004-2006 and 2008-2009 Chevrolet Malibu, 2004-2006 Malibu Maxx, 2009-2010 HHR (non-turbo), 2010 Cobalt, 2008-2009 Saturn Aura and 2004-2007 Ion, and 2005-2009 Pontiac G6. In the affected vehicles, there may be a sudden loss of electric power steering (EPS) assist that could occur at any time while driving.

CONSEQUENCE:

If power steering assist is lost, greater driver effort would be required to steer the vehicle at low speeds, increasing the risk of a crash.

REMEDY:

GM will notify owners, and dealers will perform one of four bulletins. Parts are not currently available. GM expects to send an interim notification around May 28, 2014. When parts are available, owners will be mailed a second letter to come in to have the applicable bulletin applied. Bulletin 14115 covers model year 2004-2007 Saturn Ion, 2009-2010 Chevrolet HHR and 2010 Chevrolet Cobalts. Dealers will replace the EPS motor. Bulletin 14116 covers model year 2004-2006 Chevrolet Malibu and Malibu Maxx, 2005-2006 Pontiac G6 and 2008-2009 Chevrolet Malibu, Pontiac G6 and Saturn Aura built from March 1, 2008, through June 27, 2008. Dealers will replace the torque sensor assembly. Bulletin 14117 covers model year 2008 Chevrolet Malibu, Pontiac G6 and Saturn Aura built from February 1, 2008, through February 28, 2008. Dealers will replace the torque sensor assembly and EPS motor controller unit. Bulletin 14118 covers model year 2008 Chevrolet Malibu, Pontiac G6 and Saturn Aura built from October 1, 2007, through January 31, 2008. Dealers will replace the EPS motor controller unit. Owners may contact Chevrolet at 1-800-630-2438, Saturn at 1-800-553-8000, and Pontiac at 1-800-620-7668. GM's number for this recall is N140115. Note: GM bulletin number 14119 will be implemented for model year 2006-2008 and early production of 2009 Chevrolet HHR (non-turbo) and model year 2003 Saturn ION to provide EPS Motor replacement for the life of the vehicle.

NOTES:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

1 Associated Investigation(s)