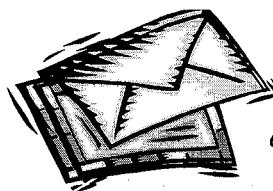


NHTSA ccmMercury Routing Slip



CL-10614428-9555

Printed: 7/14/2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES14-002897

XREF #:

Delivery: FAX

Rec'd Date: 7/14/2014

Doc Type: CNG

Address To: DOT/I

Referred By: NPO-011

Doc Date: 7/14/2014

Due Date: 8/12/2014

S10 #:

DOT/I #:

RMP #:

**Subject: LETTER FROM SENATOR NELSON ON BEHALF OF CONSTITUENT [REDACTED]
RE GM RECALL**

Ack Date:

Sign Office: ACTING DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: KRISTIN J. KINGSLEY

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE BILL NELSON
UNITED STATES SENATOR
LANDMARK TWO
225 EAST ROBINSON STREET, SUITE 410
ORLANDO, FL 32801
Tel: 407-872-7161 Fax: 407-872-7165 E-mail:

JUL 15 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	7/14/2014		
NVS-010	INFORMATION	7/14/2014		7/14/2014
NGA-110	SIGN	7/14/2014		
NOA02	INFORMATION	7/14/2014		7/14/2014

NAM
7/15/14
SMD



United States Senate

WASHINGTON, DC 20510-0905

BILL NELSON
FLORIDA

July 14, 2014

Mr. David J. Friedman
Administrator
National Highway Traffic and Safety Administration
1200 New Jersey Avenue, Southeast
Washington, District of Columbia 20590

Dear Mr. Friedman:

Please find enclosed correspondence I received from one of my constituents. It involves an important matter under the jurisdiction of your agency.

Your review and response to the issues raised would be greatly appreciated. Please send your correspondence directly to my office and reference [REDACTED] for our records. I look forward to a response at your earliest convenience and thank you in advance for your assistance with this matter.

Sincerely,

BN/jm
154671-2BG

Enclosure

United States Senator Bill Nelson, Landmark Two, 225 East Robinson Street, Suite 410, Orlando, Florida 32801
Telephone: (407) 872-7161 • Toll-Free in Florida Only (888) 671-4091 • Fax: (407) 872-7165
<http://billnelson.senate.gov>

ES/4-002897

BILL NELSON
FLORIDA

United States Senate
Washington, DC 20510-0905



Consent For Release Of Information

The Privacy Act of 1974 requires that written consent be obtained from the constituent before information can be disclosed from a government agency's record. So that I can legally act on your behalf, please complete and sign the following statement and return it to me. *This form is available to the public free of charge.*

Please note, if you are inquiring on behalf of someone, that person must sign the release.

Today's Date 7/7/14

Social Security Number [REDACTED]

☐ Mr. ☐ Mrs. ☒ Ms. ☐ Dr. [REDACTED]

Mailing
Address

Sarasota, FL

Home Phone [REDACTED]

Cell Phone [REDACTED]

Work Phone [REDACTED]

Date of Birth [REDACTED]

E-mail Address [REDACTED]

I hereby authorize Senator Nelson or his representative to make inquiries into my personal records and or files, and to obtain request for assistance.

Signature [REDACTED]

For The Attention Of [REDACTED]

Return form to:

By Mail:

By Fax:

Questions:

Office of Senator Bill Nelson
225 East Robinson Street, Suite 410
Orlando, Florida 32801

Fax: (407) 872-7165

Telephone: (407) 872-7181
Toll-Free in Florida Only:
(888) 671-4091

FOR OFFICE USE ONLY

IT: ☐ Yes ☐ No IT # [REDACTED] (Caseworker Only) Cross Reference Name [REDACTED]

Referral: ☐ FTL ☐ FTM ☐ JAX ☐ MIA ☐ ORL ☐ TAL ☐ TPA ☐ WPB ☐ BN ☐ GN ☐ PM ☐ BS

Web Tracking # [REDACTED]

PLEASE COMPLETE PAGE 2 OF THIS FORM

Reference: Recall signature switch/ GM
Portia Ables 2006. Issue this for
work and personal 07/07/2014 4:26PM (GMT-04:00)

Please complete the sections that apply to your case.

Military or Veteran's Issues

N/A
 Military ID/VA ID/Other ID Number _____ Sponsor's ID / SSN _____
 Rank / Unit _____ Duty Station _____

Immigration Issues

N/A
 Receipt Number _____ Alien Registration Number _____ A- _____
 Date of Birth _____ Place of Birth _____
 Type of Application Filed _____

Social Security Administration Issues

N/A
 Type of file claimed? _____

Initial Claim	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
Reconsideration	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
ALJ Hearing	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
Appeals Council	Date Filed _____	☐ Pending	☐ Approved	☐ Denied

Case Details

Ref: GM/Pontiac Ignition Switch Recall -
 Please briefly explain your problem. (In writing, provide my office with a detailed account. Include any additional relevant correspondence that you have initiated or received concerning your problem.)

The Ignition Switch was recalled at the beginning of this year 2014 and as soon as I was notified then I called Darby Pontiac in Venice, FL (813) 273-9521 on 2/27/14 and spoke to Jeff at the Service Dept who stated that he would call me back as of yet to call back in another month or more to see if they are available; however, then he stated that someone from Darby Pontiac will call me when recall ignition switches are available or to bring my vehicle in for the recall. On 3/29/14 I called Darby Pontiac again and spoke to Jeff at the Service Department and he again stated that the recall item is not available and to call back or they will call me when it is available to switch out the recalled Ignition Switch. No call back in April or May 2014 so I called Darby Pontiac for a third time on 6/20/2014 and spoke to Randy who stated that they do not have the recall item of the ignition switch and call back in another month or two.

As you are aware in the news 13 people have been killed because of the faulty ignition switch and I just don't understand why GM (Pontiac) are failing to provide the recall item. I am nervous about the 07/07/2014 4:26PM (GMT-04:00)

BILL NELSON
FLORIDA

United States Senate

WASHINGTON, DC 20510-0905



Date: 07/14/2014 Number of pages (including cover sheet): 4

To: David J. Friedman - NHTSA Fax: 202-366-0015
From: Josiah Manzo, Constituent Advocate Fax: (407) 872-7165

Comments

Congressional Inquiry Regarding: [REDACTED]

Thank you for your review and response to the attached documentation. If you require any additional information, please contact me directly at josiah_manzo@billnelson.senate.gov.

Again, thank you for your assistance in this matter.

Sincerely,
Josiah Manzo
(407) 872-7183 Direct Line