

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Name: [REDACTED]		Date Received: 17-JUL-2014		Repository <input type="checkbox"/>	
Address: [REDACTED]		Daytime Telephone Number: [REDACTED]		Reference No.: 10611193	
City: MAPLE NAPLES		State: FL		Zip Code: [REDACTED]	
Evening Telephone Number: [REDACTED]		E-mail Address: NOEMAIL@UNK.GOV			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number located at bottom of windshield on driver's side 1G6DM57T460 [REDACTED]		Make: CADILLAC		Model: CTS	Model Year: 2006
Date Purchased: 2009	Dealer's Name and Telephone Number: DEVOE CADILLAC - 239-261-1234			Engine: No: Cylinders: 6	Fuel Type: UNLEADED GASOLINE
Original Owner: <input type="checkbox"/>	Dealer's City: NAPLES		State: FL	Zip Code: 34102	
Transmission Type: AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes	<input checked="" type="checkbox"/> Cruise Control	Powertrain: REAR WHEEL DRIVE	Multiple Failure: ELECTRICAL MODULE	Incident Date(s): 16-JUL-2014
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: ENGINE (PWS), 110000 ELECTRICAL SYSTEM, 980000 UNKNOWN OR OTHER, 171100 LATCHES/LOCKS/LINKAGES: DOORS: LATCH				Failure Mileage: 63000	Failure Speed: 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make:		Tire Model (Name or Number):		Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM19ABC036):		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code:			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).)					
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: 0	Number of Deaths: 0	Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 CADILLAC CTS. THE CONTACT STATED THAT AFTER ENTERING THE VEHICLE, THE DOOR LOCKS ACTIVATED AND THERE WAS A LOSS OF POWER. THE CONTACT WAS UNABLE TO OPEN HER DOORS AND THE ON STAR SERVICE SYSTEM FAILED. THE CONTACT STATED THAT SHE WAS LOCKED IN HER VEHICLE FOR OVER AN HOUR. THE CONTACT WAS ASSISTED BY A FIRE DEPARTMENT WHO WAS CALLED TO THE SCENE. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE ECM MODULE NEEDED TO BE REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 63,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					