

8-13-14

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 16-JUL-2014 Repository ☐ Reference No. 10610987	
OWNER INFORMATION (Type or Print) Name Address City LITTLE ROCK State AR Zip Code		Daytime Telephone Number Evening Telephone Number E-mail Address NOEMAIL@UNK.GOV	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AA51E19C			
Date Purchased 8/2009 Original Owner ☐		Dealer's Name and Telephone Number NORTHPOINT Nissan - Little Rock, AR Dealer's City State Zip Code	
Transmission Type Auto ☒ Antilock Brakes ☒ Cruise Control		Engine: No: Cylinders 8 Fuel Type: G Multiple Failure: Incident Date(s) 24-MAR-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT Purchased 11-28-11 Failure Mileage 80000 Failure Speed			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE Tire Make KUMHO Tire Model (Name or Number) ECSTA 4X Tire Size (Example P215/65R15) 225/40R18, 245-40R19 DOT No. (Example: DOTM19ABC036) H27YA9W2911 ☐ Original Equipment ☒ Prior Repair Replaced Failure Location: DRIVER SIDE FRONT All 4 TIRES Tire Component Code 191000 TIRES: TREAD/BELT Tire Failure Type: CRACK P/S Plewalls and across Tread			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).) Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). Well Taken we have photos of tires and I sent the tires back to Tire Rack for inspection as requested by Kumho. These tires are dangerous & defective and should be recalled.			
TL* THE CONTACT OWNS A 2009 NISSAN MAXIMA WITH KUMHO ECSTA FOUR TIRES, SIZE 245/40/19. THE CONTACT STATED THE TIRE WALL WAS CRACKING ACROSS THE TREAD. THE TIRES WERE SHIPPED TO A DEALER, WHO STATED THAT THE FAILURE DID NOT CONSTITUTE A HAZARD. THE CONTACT REPLACED THE TIRES. THE VEHICLE WAS NOT TAKEN TO A DEALER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE FAILURE MILEAGE WAS 80,000. THE TIRE FAILURE MILEAGE WAS 30,000. (we have photos of tires) The tire wall on tires cracked and tread had cracks all way across tires (all 4 tires). I contacted Tire Rack where we bought the tires; they had them inspected. The tires in Tulsa, OK; I contacted Kumho and told them the tires were defective, and I sent the tires back to Tire Rack for inspection as requested by Kumho. These tires are dangerous & defective and should be recalled.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			