

10610424-4084

September 11, 2014

Administrator, National Hwy Traffic Safety Admin
1200 New Jersey Ave
S.E. Washington D.C. 20590

RE: VIN: 3C63DRHL5CG [REDACTED]

SEP 22 2014

Dear Chrysler:

I'm writing to you about "emissions system issues and the check engine light illumination" problems I've been having with my 2012 Dodge Ram 3500 that I purchased new from Dayton Andrews Dealership in Clearwater, FL.

The check engine light keeps coming on and has been diagnosed on different occasions as having O2 sensor problems. The sensors get replaced and then everything is O.K. for 1-2 days and then the check engine light comes on again.

I have had the O2 sensors replaced too many times already, even twice in 1 month. It doesn't matter if I get the sensors changed because the check engine light will come on again.

1 week doesn't go by without the light coming on. I understand that this is a malfunction with the emissions system. I have been having these problems with the truck since I bought it new.

I am asking Chrysler to help me find a solution because this seems to be ongoing.
Thank you very much for your interest in helping me solve this matter.

Note: Recall # N49/NHTSA 13V-529 for the front end has been replaced and I would like to thank you for your assistance resolving this.

Sincerely,

[REDACTED]

Palm Harbor, FL [REDACTED]
[REDACTED]

NH
09214
Bw

[REDACTED]
Palm Harbor, FL [REDACTED]

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