 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 10-JUL-2014	Repository <input type="checkbox"/> Reference No. 10609636
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address NOEMAIL@UNK.GOV
Address		Evening Telephone Number	
City ANCHORAGE	State AK	Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WBAGG83431D		Make BMW	Model 740I
Date Purchased 12-27-2004		Dealer's Name and Telephone Number Perillo BMW, INC (312) 981-0000	
Original Owner <input type="checkbox"/>	Dealer's City CHICAGO	State IL	Zip Code 60610
Transmission Type automatic	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 06-JUL-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: ENGINE (PWS) aut, blown Fuse in E-Box, causing engine control unit to lose power		Failure Mileage 75000	Failure Speed 5
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2001 BMW 740I. THE CONTACT STATED THAT WHILE DRIVING 5 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS TOWED TO THE DEALER. THE TECHNICIAN DIAGNOSED THAT THE ENGINE THERMOSTAT WIRES WERE FAULTY AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 75,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

INVOICE

Invoice #: **301963**

Tag #: **T962**

BMW OF ANCHORAGE #154

730 E. 5TH AVENUE
ANCHORAGE, AK 99501-2733
(907) 646-7500
FAX: (907) 646-7510



ANCHORAGE, AK

Home: [REDACTED] Bus: [REDACTED] Customer #: **100190**

Service Advisor: **96750 RUSSELL OAKELEY**

Cell:	Email:	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
		BMW 740I	WBAGG83431D		74837	74838
COLOR	YEAR					
GRAY	01					
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
30JUN01			17:00 15JUL14			CASH
					INV. DATE	R.O. OPENED
					18JUL14	07:59 07JUL14
						13:06 18JUL14

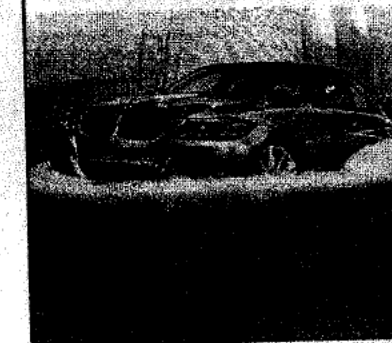
OPTIONS: ENG-4.4 Liter

bmwofanchoragecares.com
[877] 867-6125

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Need A Spa Day?**



**Call To Set Up Your
Appointment Today**

LINE OPCODE TECH TYPE HOURS

A CUSTOMER STATES VEHICLE STALLED OUT WHILE TRAVELING ADVISE

ENG ENGINE REPAIR

75606 CBR								
1 ATC-30 FUSE				0.85		564.06		564.06
2 82-14-1-467-704 COOLANT:832540				39.79		0.85		0.85
1 18376 THERMOSTAT				121.18		39.79		79.58
PARTS:	201.61	LABOR:	564.06	OTHER:	0.00	TOTAL LINE A:		765.67

74837 THERMOSTAT SHORTED OUT, BLOWN FUSE IN E-BOX CAUSING ENGINE CONTROL UNIT TO LOSE POWER. CHECKED WIRING-OK, CHECKED DME FOR CORROSION -OK, REPLACED T-STAT, BLEED COOLING SYSTEM, CLEARED FAULTS. TEST DROVE VEHICLE. OK

B PERFORM COURTESY VEHICLE INSPECTION. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPEC'S.
VI PERFORM COURTESY VEHICLE INSPECTION. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPEC'S

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:		(N/C)
74837 COMPLETED								0.00

C COURTESY EXTERIOR HAND WASH AND VACUUM THE DRIVERS AND PASSENGERS FRONT COMPARTMENTS.
WV COURTESY EXTERIOR HAND WASH AND VACUUM THE DRIVERS AND PASSENGERS FRONT COMPARTMENTS.

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:		(N/C)
								0.00

D** CUTOEMR STATES REPLACE DRIVE BELT
ENG ENGINE REPAIR

75606 CBR								
1 11-28-7-636-376 RIBBED V-BELT:115031				40.03		120.00		120.00
PARTS:	40.03	LABOR:	120.00	OTHER:	0.00	TOTAL LINE D:		160.03
74837 REPLACED CRACKED A/C DRIVE BELT								

*I acknowledge notice and oral approval of an increase in the original estimated price.
Signature or Initials

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT

In the course of servicing, OE equivalent parts may be used. The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C 5-1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

CUSTOMER SIGNATURE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(OWNER, DEALER, GENERAL MANAGER OR AUTHORIZED PERSON) DATE

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INS/DED/DIS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

THANK YOU!!!