

**Subject:** FW: Read: Fw: Regarding the USAA Automobile claim on 02/08/2014  
**Date:** Thursday, February 12, 2015 9:25:49 AM  
**Attachments:** [10609498.pdf](#)

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**From:** Wells, Cynthia CTR (NHTSA)

**To:** [REDACTED]  
**Cc:** Reid, Randy (NHTSA)  
**Subject:** RE: Read: Fw: Regarding the USAA Automobile claim on 02/08/2014

Please see attachment.

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**From:** [REDACTED]  
**Sent:** Tuesday, January 27, 2015 3:55 AM  
**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** RE: Read: Fw: Regarding the USAA Automobile claim on 02/08/2014  
**Importance:** High

Ms. Wells,

Please provide me with a status/update on the claim that I Filled.

[REDACTED]

Sent on a Sprint Samsung Galaxy S® III

----- Original message -----

**From:** [Cynthia.Wells.CTR@dot.gov](mailto:Cynthia.Wells.CTR@dot.gov)  
**Date:** 01/12/2015 12:16 PM (GMT-05:00)  
**To:** [REDACTED]  
**Subject:** Read: Fw: Regarding the USAA Automobile claim on 02/08/2014

Your message

**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** Fw: Regarding the USAA Automobile claim on 02/08/2014

NAM  
21215  
SMD



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-JUL-2014

Repository

Reference No.

10609498

**OWNER INFORMATION (Type or Print)**

Name

Address

City

WOODBIDGE

State

VA

Zip Code

Daytime Telephone Number

Home Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WP0AA29839U

Make

PORSCHE

Model

987 CAYMAN

Model Year

2009

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Multiple Failure:

1

Incident Date(s)

08-FEB-2014

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

67000

Failure Speed

55

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

2

Number of Deaths

0

Reported to Police

Y

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

HIT BY 2005 CHEVROLET TAHOE. INITIAL IMPACT THE DRIVER'S SIDE DOOR. AIR BAG DID NOT ACTIVATE NOR DEPLOY. THERE WAS ALSO IMPACT ON THE PASSENGER SIDE DOOR. THE PASSENGER SIDE AIR BAG DID ACTIVATE BUT DID NOT DEPLOY HAVE PICTURE TO SUPPORT STATEMENT.

UPDATED 12/17/14

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.