


AUG 28 2014

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148 Date Received: 09-JUL-2014 Repository: <input type="checkbox"/> Reference No.: 10609349	
U.S. Department of Transportation National Highway Traffic Safety Administration		Daytime Telephone Number: [Redacted] Evening Telephone Number: Same	
E-mail Address: NOEMAIL@UNK.GOV			
OWNER INFORMATION (Type or Print)			
Name: [Redacted]		Address: [Redacted]	
City: FLORISSANT FLORISSANT	State: MO	Zip Code: [Redacted]	Evening Telephone Number: Same
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMHK7F92CE [Redacted]		Make: FORD	Model: EXPLORER
Date Purchased: 3/19/12		Model Year: 2012	Engine: No: Cylinders: 4
Dealer's Name and Telephone Number: Bommarito Ford 314-895-0600		Fuel Type: GAS	
Original Owner: <input checked="" type="checkbox"/>		Dealer's City: Hazelwood	State: MO Zip Code: 63042
Transmission Type: Auto	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain:	Multiple Failure:
	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s): 17-SEP-2012
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, ENGINE (PWS)		Failure Mileage: 5000-9000	Failure Speed: 15-20 mph
17000			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM19ABC036):	<input type="checkbox"/> Original Equipment	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code:	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: 0	Number of Deaths: 0
		Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2012 FORD EXPLORER. THE CONTACT STATED THAT THE LOW ENGINE OIL PRESSURE WARNING LIGHT ILLUMINATED. THE CONTACT MENTIONED THAT THE FAILURE RECCURED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE DEALER HOWEVER, THE FAILURE COULD NOT BE DUPLICATED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 17,000. NOTIFIED Ford motorz Co. They mr a case No. CAS-4841147-D5C3M4 Thats all			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

At approx. 5000 miles and approx 9,000 miles and at 17,000
After driving at interstate speeds for an hour or more
I exited the highway, drove about a mile a warning
appeared on the dashboard "Low Engine Oil Pressure"
and the engine quit. I was unable to stop safely.
On all 3 occasions I took the vehicle to the dealer.
They said they could not find an error code
and they could not resolve the issue.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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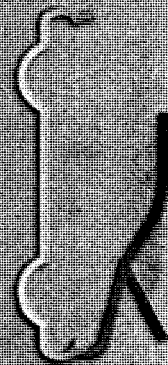
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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION