 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>          To Report Vehicle Safety Defects          1-888-DASH-2-DOT          (1-888-327-4236)          INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
<p><b>U.S. Department of Transportation</b>  <b>National Highway Traffic Safety Administration</b></p>		Date Received 09-JUL-2014	Repository <input type="checkbox"/> Reference No. 10609250
<p><b>OWNER INFORMATION (Type or Print)</b></p>		Daytime Telephone Number [REDACTED]	E-mail Address NOEMAIL@UNK.GOV
Name [REDACTED]	Address [REDACTED]	Evening Telephone Number	
City CRAIN HILL	State AL	Zip Code [REDACTED]	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL21E28C [REDACTED]		Make NISSAN	Model ALTIMA
		Model Year 2008	
Date Purchased 2009	Dealer's Name and Telephone Number Billy Ray Taylor Auto Sales		Engine: No: Cylinders 4 cyl
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
		2.5 litre	Fuel Type: Gasoline
Transmission Type CVT	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 2.5 litre	Multiple Failure: All Air Bags
		Incident Date(s) 27-MAY-2014	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 140000 AIR BAGS		Failure Mileage 147800	Failure Speed 40
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make unknown 3	Tire Model (Name or Number) ?	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: None	
Tire Component Code	Tire Failure Type: None		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make: None	Date Manufactured:	Model No./Name:	
Seat Type: None	Installation System: None		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police Y	
<p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b>          Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2008 NISSAN ALTIMA. THE CONTACT STATED THAT THE DRIVER WAS TRAVELING APPROXIMATELY 40-45 MPH WHEN AN ANIMAL JUMPED IN FRONT OF THE VEHICLE AND THE DRIVER LOST CONTROL OF THE VEHICLE. THE DRIVER CRASHED INTO A DITCH AND THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS FILED OF THE INCIDENT AND THERE WERE NO INJURIES. THE VEHICLE WAS DESTROYED AND TOWED TO AN IMPOUND LOT. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 147,800.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Narrative on other side is correct. I believe my wife could have been killed due to this Air bag failure. I asked progressive Ins. to investigate + Nissan. Neither one would do anything. Why did this car have a recall on Airbags when new. Thank god my wife did not have any injuries. I think consumers should be made aware of this failure, Nissan has the worst cust. service of any comp. I have dealt with.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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Craze Hill, Al. ██████████

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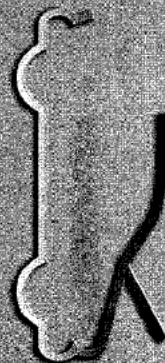
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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210**  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



**Think your vehicle has a safety defect?**



If so:

Use the enclosed form to file a report.

or visit:

**www.safercar.gov**

or call:

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owners' Questionaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration





**NISSAN NORTH AMERICA, INC.**

Consumer Affairs  
P.O. Box 685003  
Franklin, TN 37068-5003  
Telephone: 1-800-647-7261

July 10, 2014

[REDACTED]  
Crane Hill, AL  
USA

REF: 2008 Nissan Altima  
VIN: 1N4AL21E28C [REDACTED]  
File number: 14801038

Dear [REDACTED]

We are in receipt of your inquiry to Nissan North America, Inc., regarding the incident involving the subject vehicle.

Based on the available information and the mileage of the subject vehicle, Nissan North America, Inc., finds that an inspection of the vehicle is not necessary. This matter should be referred to your insurance company.

If you have any additional information that points to a specific problem, please send this information to my attention at the address below, and we will be happy to reconsider your claim. Please reference the file number at the top of this letter in any correspondence.

Nissan North America, Inc.  
Attn: William Johnson  
Consumer Affairs Dept.  
P.O. Box 685003  
Franklin, TN 37068-5003

Sincerely,

William Johnson  
Incident Investigation Report Specialist  
Nissan North America, Inc.