

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received:

Repository ☐

07-JUL-2014

SFP 12 2014

Reference No.
10608509

OWNER INFORMATION (Type or Print)

Name

Address

City

DOVER

State

DE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

JAYCO

Model

PRECEPT

Model Year

2014

Date Purchased

25 Nov 2014

Dealer's Name and Telephone Number

Jayco Customer Service

800-283-8267

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

☒

Dealer's City

Middlebury IN

State

IN

Zip Code

46540

10

Transmission Type

☐ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

28-NOV-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 350000 EQUIPMENT, 350000 EQUIPMENT

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☒ Yes

☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 JAYCO PRECEPT RV EQUIPPED WITH AN ELETROLUX/FRIGIDAIRE KG SERIES MICROWAVE, MODEL NUMBER: CFMV152CLB (N/A). THE CONTACT STATED THAT THE KEY PAD FAILED TO ENGAGE AND A BURNING ODOR EMITTED FROM THE MICROWAVE. THE CONTACT MENTIONED THAT FLAMES WERE NOT PRESENT. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND REFUSED TO REPAIR THE MICROWAVE UNDER NHTSA CAMPAIGN ID NUMBER: 14V196000 (MEMBRANE/KEYPAD). THE MANUFACTURER STATED THAT THE RECALL WAS UNABLE TO BE HONORED DUE TO THE MICROWAVE BEING A BUILT IN UNIT. THE MICROWAVE WAS NOT REPAIRED. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Problem Resolved To my satisfaction

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Problem Has Been Resolved To My Complete Satisfaction

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



U.S. Department of Transportation
National Highway Traffic Safety Administration