

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Subject: FW: NHTSA Report on 2013 Sorento
Date: Monday, August 18, 2014 11:57:43 AM

EQ-10608047-6296

Subject: FW: NHTSA Report on 2013 Sorento

Please see below and add attached photographs to VOQ 10608047.

From: [REDACTED]
Sent: Wednesday, August 13, 2014 3:08 PM
To: Reichard, Emily (NHTSA)
Subject: Re: NHTSA Report on 2013 Sorento

Good day Emily

1. Was the sunroof shade open or closed at the time of the incident? Closed
2. Was the sunroof in the fully closed position, tilted open or partially open at the time of the incident? Fully Closed position
3. Were any photographs of the damage taken?
 - a. If so, can you please provide me with copies of the photographs? See attached

Thank you

On Wed, Aug 13, 2014 at 1:58 PM, <Emily.Reichard@dot.gov> wrote:
I am writing in regards to a report you filed with our office for the sunroof shattering on your 2013 Kia Sorento, ref ID 10608047:

“WHILE DRIVING ON HIGHWAY #20 EAST IN QUEBEC CANADA THE FRONT PART OF THE PANORAMIC ROOF SHATTERED IN MILLIONS OF PIECES”

I am currently investigating these incidents and was hoping you could provide me with a little more information. Please see my questions below.

1. Was the sunroof shade open or closed at the time of the incident?
2. Was the sunroof in the fully closed position, tilted open or partially open at the time of the incident?
3. Were any photographs of the damage taken?

- a. If so, can you please provide me with copies of the photographs?

Please note that any supplemental information you send to me may be uploaded to our public site, however all personal identifiers from any information received will be removed in order to keep your identity confidential. I appreciate your time and effort in assisting me with my investigation and look forward to hearing from you. If you have any questions or concerns please do not hesitate to ask.

Drive safely,

Emily Reichard

Safety Defects Engineer

NHTSA- Office of Defects Investigation

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