

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

National Highway Traffic Safety Administration

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

Date Received	Repository <input type="checkbox"/>
02-JUL-2014	Reference No. 10607722

OWNER INFORMATION (Type or Print)

Daytime Telephone Number	E-mail Address
[REDACTED]	NOEMAIL@UNK.GOV
Evening Telephone Number	

Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
LEMONT	IL	[REDACTED]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D8HN54X89R [REDACTED]	Make DODGE	Model GRAND CARAVAN	Model Year 2009
Date Purchased 7-12-2009	Dealer's Name and Telephone Number NAPERVILLE DODGE		Engine: No: Cylinders 8
Original Owner <input checked="" type="checkbox"/>	Dealer's City NAPERVILLE ILL	State ILL	Zip Code [REDACTED]
Transmission Type AUTO TRANS	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain AUTO TRANS FRONT DRIVE	Multiple Failure: //
		Incident Date(s) 10-JUL-2012	Fuel Type: REG

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, ENGINE (PWS)	Failure Mileage 50000	Failure Speed 20
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 DODGE GRAND CARAVAN. WHILE DRIVING 20 MPH, THERE WAS A SUDDEN LOSS OF ENGINE POWER AND THE ELECTRONIC THROTTLE CONTROL WARNING INDICATOR ILLUMINATED. THE DEALER WAS UNABLE TO DUPLICATE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V373000 (ELECTRICAL SYSTEM). THE FAILURE MILEAGE WAS 50,000.

IN MOST CASES, FAILURES WERE, VAN WOULD NOT START AT ALL. TAKEN TO DEALER TWICE BUT NO FAULT CODES CAME UP,

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.