

CL-10607346-4252

[REDACTED]
San Francisco, CA [REDACTED]

JUN 24 2014

Administrator, NHTSA
1200 New Jersey Avenue, S.E.
Washington, D.C., 20590

June 18, 2014

Dear Sir or Madame:

Please note the attached letter dated June 05, 2014 and addressed to the service manager at Stewart Chevrolet in Colma, California.

Joe Casissi, from that dealership responded via voice mail, saying there are no active recalls on the model in question and shifting any potential responsibility to "the manufacturer".

The VIN on this car is : 1G1ZH57B89F [REDACTED].

If not for recent news reports about the problems involving many GM vehicles over the past few years, my assumption would have continued to be that something I did or neglected to do caused the loss in engine power described in my letter to the agency(att.).

For any additional information on this matter, I can be reached by phone at: [REDACTED]

Thank you for your attention to these concerns.

[REDACTED]
cc: Chevrolet Motor Division
Chevrolet Customer Assistance Center

ET
2114
SMD

[REDACTED]
San Francisco, CA [REDACTED]

June 05, 2014

Stewart Chevrolet
780 Serramonte Blvd.
Colma, CA 94014

Attention: Service Manager

Dear Sir:

This is in regard to my Chevrolet Malibu 4-door sedan LT, purchased at your dealership on August 1, 2009. Recent news reports lead me to believe that this model vehicle is subject to a recall because of faulty ignition systems, this has not been brought to my attention by your dealership.

My concern is that in the past year, two incidents occurred that, at the time, I attributed to something I had done wrong, but now appears to be a mechanical failure beyond my control.

In one of the incidents, it was my good fortune that there was no traffic as power was lost going down O'Shaughnessy grade, here in San Francisco. It was possible to control the vehicle until the bottom of the grade was reached, at which point the engine fired right up with a turn of the key in the ignition.

The other episode wasn't as fortunate, as upon losing power, my vehicle sideswiped a parked car, causing damage to both vehicles and costing me a point, \$500.00 deductible, and a higher insurance rate. For this reason, I'm copying the person who handled the matter at AAA to see if anything can be done retroactively in view of this new information.

My question to you is why your dealership hasn't made me aware of this potential hazard and issued me a recall notice to correct a potentially deadly deficiency. It's enough to lose all faith in any of your products. Each time I drive this car, I don't feel safe. As it is, the car has fewer than 13,000 miles on it after 5 years. Mostly prior to all this uncertainty. Your response will be most welcome.

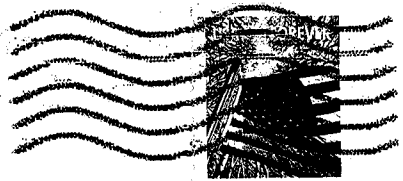
Yours truly,

cc: [REDACTED]



SAN FRANCISCO CA 940

18 JUN 2014 PM 5 L



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