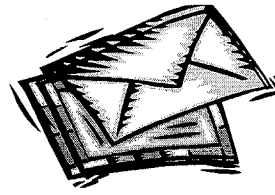


**NHTSA ccmMercury Routing Slip**



CL-10606311-7807

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 6/25/2014

<b>NHTSA #:</b> ES14-002594	<b>Rec'd Date:</b> 6/25/2014	<b>Referred By:</b> NPO-011
<b>XREF #:</b>	<b>Doc Type:</b> CNG	<b>Doc Date:</b> 6/23/2014
<b>Delivery:</b> REG	<b>Address To:</b> DOT/I	<b>Due Date:</b> 7/18/2014
<b>S10 #:</b>	<b>DOT/I #:</b> H - 2014 132	<b>RMP #:</b>
<b>Subject:</b> LETTER FROM CONGRESSMAN KING ON BEHALF OF CONSTITUENT [REDACTED] RE XTS CADILLAC ENGINE FIRE		
<b>Ack Date:</b>	<b>Ack By:</b>	<b>Signed For:</b>
<b>Sign Office:</b> ACTING DIR. GOVT. AFFAIRS	<b>Signature:</b> KRISTIN J. KINGSLEY	
<b>Cleared Date:</b>	<b>Cleared By:</b>	<b>Cleared For:</b>
<b>File Loc:</b>	<b>XREF File:</b>	<b>Closed Date:</b>
<b>Added By:</b> CBUTLER x60180	<b>Modified By:</b> Chris.Butler	
<b>Most Recent Comment:</b>		

**Author:**

PETER T KING  
 U.S HOUSE OF REPRESENTATIVES  
 1003 PARK BLVD  
 MASSAPEQUA PARK , NY 11762  
 Tel: 516-541-4225 Fax: E-mail: pete.king@mail.house.gov

JUN 26 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	6/25/2014	7/18/2014	
NVS-010	INFORMATION	6/25/2014		6/25/2014
NOA-010	INFORMATION	6/25/2014		6/25/2014
NOA02	INFORMATION	6/25/2014		6/25/2014
NGA-110	SIGN	6/25/2014		

AM  
6/26/14  
SMD

PETER T. KING

Member of Congress  
Second District, New York

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Congress of the United States  
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Washington, DC 20515-3202

COMMITTEE ON HOMELAND SECURITY

CHAIRMAN, COUNTERTERRORISM AND INTELLIGENCE

EMERGENCY PREPAREDNESS, RESPONSE AND COMMUNICATIONS

PERMANENT SELECT COMMITTEE ON INTELLIGENCE

FINANCIAL SERVICES COMMITTEE

SUBCOMMITTEE ON CAPITAL MARKETS

SUBCOMMITTEE ON OVERSIGHT & INVESTIGATIONS

June 23, 2014

Assistant Secretary for Governmental Affairs  
U.S. Department of Transportation  
1200 New Jersey Avenue, SE  
Washington, DC 20590-0001

Dear Director,


RE: [REDACTED]

The attached communication is sent for your consideration. Please investigate the statements contained therein and respond to me with the necessary information for reply, returning the enclosed correspondence with your answer.

Send all correspondence to my Massapequa Park District Office at 1003 Park Blvd., Massapequa Park, New York 11762.

Thank you for your prompt attention to this matter.

Sincerely,

  
PETER T. KING  
Member of Congress

PTK/pg

████████████████████  
Massapequa NY ██████████  
June 18, 2014  
████████████████████

Cong: King,

Within the last 3 weeks, I have had a very unpleasant experience with CADILLAC,  
A component of General Motors.

Briefly, I had leased a 2014 XTS Cadillac on April 23, 2014 and had an engine  
Fire at 5:15AM on May 29<sup>th</sup> while the car was parked overnite in my residence driveway.  
I contacted my insurance company and they are in the process of settling with the  
Lien holder. When this is complete, my out of pocket costs will be, at a minimum,  
\$500 but probably much higher. I had the car for 36 days.

I wrote 2 letters ( copies enclosed, FYI ) to the Pres. Of Cadillac and the CEO  
Of GM. Dated June 6<sup>th</sup> and June 17<sup>th</sup>. I received phone calls on June 12<sup>th</sup> and June 16<sup>th</sup>  
From Cadillac and they denied any responsibility or negligence. Further, I found out  
On May 30<sup>th</sup>, that 62,000 XTS's had been recalled on April 7, 2014 due to a defective  
Brake booster pump which could start an engine fire and I had the fire. Thank God,  
I wasn't driving and no one got hurt.

The No. Massapequa FD responded and extinguished the fire ( the car was  
Totaled ). The County Fire Marshall and Nas Cty PD Arson/Bomb Sqd responded on  
May 30<sup>th</sup> and examined the vehicle, took pictures and created a case folder with a  
Preliminary finding that the fire did begin in the brake booster pump.

I would ask your assistance, if possible, in persuading Cadillac to simply  
Give me a replacement car. Appreciate anything you can do

Sincerely,  
████████████████████

RECEIVED  
JUN 20 2014

[REDACTED]  
Massapequa NY [REDACTED]

June 6, 2014  
[REDACTED]

Mr. Robert Ferguson  
V. P. Global Cadillac  
PO Box 33169  
Detroit, MI 48232

Mr. Ferguson,

I leased a 2014 XTS Cadillac on April 23, 2014. There was a spontaneous engine Fire on May 29, 2014 at 5:15AM as it was parked overnite in my residence driveway. It totally Destroyed the front 1/2 of the car in addition to extensively damaging the majority of my driveway And surrounding schrubs and grass area.

The XTS recall which GM issued advised of the defect in the brake booster pump Which could cause a fire AND it did. No One was injured and I was fortunate that the fire Didn't occur when I was driving the car.

I had the car for 35 days and paid \$3,326 including 826 points from my GM card, ( two enclosures attached ).

Details of this incident are as follows;

At about 5:15AM, on May 29<sup>th</sup>, my wife and I heard two pops followed by the Engine on fire. We immediately called the fire Department and Police. I had parked the car in My driveway the night before at about 7:45PM.

The South Farmingdale Fire Dept responded and extinguished the fire which was Intense and would have spread to the house, if not for their quick response.

The County Fire Marshall's office and the Nassau County Arson/Bomb Sqd Responded the next day, 5/30/2014. They conducted a visual and photo examination of The vehicle and determined the fire originated in the brake booster area.  
NCPD Inc# 2014CR319014-7<sup>th</sup> Pct; Nas Cty Fire Marshall - Case# 241-14.

My insurance company, USAA, states after settling with US bank, It will cost Me at least \$500 out of pocket.

The engine fire has caused me tremendous inconvenience, substantial money And without a car through no fault of my own. I am a long time Cadillac lessee ( my fourth one ) But this has been a most unpleasant experience.

In view of the above, I would request that Cadillac do the right thing and make Me " WHOLE " again by replacing the vehicle with another XTS - a positive outcome for GM and me. Awaiting your response, I remain,

Truly yours,  
[REDACTED]

CC. Ms Mary Bara, CEA GM  
Mr Dan Ammann, Pres., GM

Massapequa NY  
June 13, 2014

Mr Robert Ferguson  
V.P. Global Cadillac  
P.O. Box 33169  
Detroit MI 48232

Mr. Ferguson,

Reference my letter of complaint, dated June 6<sup>th</sup> ( copy enclosed ), I was Very upset with the way Cadillac handled this incident. Details are as follows:

I was contacted on June 12<sup>th</sup> by Dorian from your Product Assistance Group, Tele# 866-446-6973. He began by asking me a series of questions about the fire incident. After the his third question, I asked if he had my letter of complaint and he responded in The affirmative. I then stated that the facts and circumstances were definitively in the Letter but he continued to ask these same questions. I then realized he was attempting To solicit a different answer from me.

I then asked if Cadillac was going to replace my vehicle; he was evasive His answer was that I should make a claim for my loss and he would transfer me to your Claims Assistance Dept. I had told him my insurance company was handling my loss claim With the lien holder which was the proper procedure for me. He kept insisting that I should Make a claim with Cadillac which was and is totally ludicrous. My insurance company will Probably subrogate with Cadillac after they settle with the lien holder. My driveway Was also destroyed along with surrounding shrubs and part of my lawn

The fire was obviously the fault of a manufacturing defect that you spelled Out in your XTS recall notice and I do believe that you should provide me with a similar XTS. However, from the manner in which your representative, Dorian handled this, it seems Apparent that Cadillac's posture is to obfuscate, deny and avoid any responsibility. Shame on you.

If you don't do the right thing, I will explore my legal options in the next week. In addition, I will not be hesitant in sharing this experience with my friends and associates.

Truly yours,

Cc Ms Mary Barra, CEO GM  
Mr Dan Ammann, Pres CM



# 2014 House Input Form for Governmental Affairs Correspondence Control Sheet (I-10), W85-328



Control Number H - 2014 132

## General

**Date DOT Received** 6/24/2014  
**Date DOT Entered** 6/24/2014  
**Member's Date** 6/23/2014  
**Member Last Name** King  
**Member First Name** Peter T.  
**Member Organization** United States House of Representatives  
**Address1** 1003 Park Blvd  
**Address2**  
**City** Massapequa Park  
**State** NY  
**Zip** 11762

## Constituents

**File Name** [REDACTED]  
**Date** 6/23/2014  
**Subject** XTS Cadillac  
**Action Office** NHTSA  
**Action Code**  
**Due Date** 7/18/2014

## Contacts

**Member Contact** PG  
**Phone** (516) 541-4225  
**Pending**   
**Closed Date**  
**Remarks**  
**DOT Contact** Maria Harrison at (202) 366-4573

Notes:

PETER T. KING

Member of Congress  
Third District, New York

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Congress of the United States  
House of Representatives  
Washington, DC 20515-3203

FAX COVER SHEET

COMMITTEE ON HOMELAND SECURITY  
CHAIRMAN

PERMANENT SELECT COMMITTEE  
ON INTELLIGENCE

FINANCIAL SERVICES COMMITTEE

SUBCOMMITTEE ON CAPITAL MARKETS

SUBCOMMITTEE ON OVERSIGHT & INVESTIGATIONS

TO: DOT

FAX: 202.366.3675 (734h)

DATE: June 23, 2014

FROM: Patricia Gartland, District Representative  
Congressman Peter T. King  
1003 Park Boulevard  
Massapequa Park, NY 11762  
TEL: (516) 541-4225  
FAX: (516) 541-6602  
E-mail: [patricia.gartland@mail.house.gov](mailto:patricia.gartland@mail.house.gov)

TOTAL # OF PAGES: 5

RE: 

COMMENTS: