


AUG 11 2014

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p align="center">DOT Auto Safety Hotline</p> <p align="center">Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p align="center">FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p align="center">26-JUN-2014</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10606246</p>			
<p align="center">OWNER INFORMATION (Type or Print)</p>					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
FRESNO		CA		[REDACTED]	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p align="center">VEHICLE INFORMATION</p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1G6DP577360 [REDACTED]		CADILLAC		CTS	
Model Year		Date Purchased		Dealer's Name and Telephone Number	
2006		10-16-07		Marvin K. Brown Auto Center (619) 272-6867	
Original Owner		Dealer's City		Engine:	
[REDACTED]		San Diego		No: Cylinders	
State		Zip Code		Fuel Type:	
CA		92108		Regular Unleaded	
Transmission Type		Antilock Brakes		Multiple Failure:	
[REDACTED]		<input checked="" type="checkbox"/>		Incident Date(s)	
Cruise Control		<input type="checkbox"/>		15-JUN-2014 / 9-14-19	
<p align="center">FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 162300 STRUCTURE: BODY: DOOR, 116000 ELECTRICAL SYSTEM: IGNITION				Failure Mileage	
				111825 MTD	
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<p align="center">APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i></p>					
Crash		Fire		Number of Persons Injured	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2006 CADILLAC CTS. THE CONTACT STATED THAT WHILE DRIVING 35 MPH, THE VEHICLE STALLED AND THE KEY BECAME LODGED IN THE IGNITION PREVENTING HER FROM TURNING THE VEHICLE ON OR REMOVING THE KEY. THE CONTACT MENTIONED THAT THE VEHICLE BECAME LOCKED AND WAS UNABLE TO OPEN THE DOORS NEITHER FROM THE INSIDE NOR OUTSIDE. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS UNKNOWN.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Current Mileage 111,825, Vehical had to be towed. A Copy of Receipt from towing is being submitted. attempt to contact manitatur was unsuccessful. police were called and officer stated vehical was locked up after he attempted to start the vehicul. while in motion the vehical completely shut off and locked up and unable to open from inside or out, I was driving on a one way street at the time of the incident, in the middle of the intersection.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



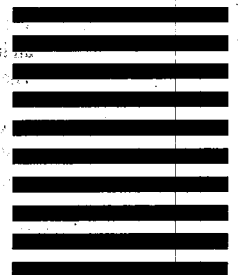
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

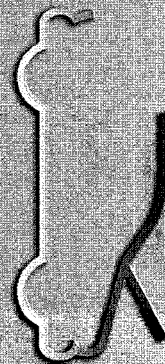
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

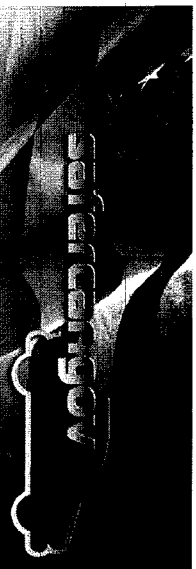
www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



2740 E. Jensen,
Fresno, Ca 93706
CA Ph. 1-800-237-9159



INVOICE NO.

200350

FED. TAX ID#
77-0294881
CA# 71611

3604752

24 HOUR TOWING & TRANSPORT

DATE IN 9-14-13 DATE OUT

ACCOUNT BILLING

NAME [REDACTED]
ADDR [REDACTED]

CITY Fresno Ca PHONE [REDACTED]

YEAR, MAKE & MODEL 06 cadillac CTS LICENSE NO.

COLOR SILVER P.O. NUMBER REQUESTED BY

LOCATION OF CALL FRESNO / E ST

TAKEN TO 1127 W Eden

TOWING LIGHT MEDIUM HEAVY CAR CARRIER 65.00

HOURLY HOURS @

OVMILEAGE MILES @

STORAGE DAYS @

ROAD SERVICE LOCK OUT JUMP START

FLAT NO START OTHER DOLLIES

TIME IN	MILEAGE START	DRIVER 7804 TOWING
TIME OUT	MILEAGE ENDING	RELEASED BY
TIME	MILES	TOTAL \$65.00

I, THE UNDERSIGNED, DO HEREBY CERTIFY THAT I AM LEGALLY AUTHORIZED AND ENTITLED TO TAKE POSSESSION OF THE VEHICLE DESCRIBED ABOVE AND ALL PERSONAL PROPERTY THEREIN. TERMS: NET 30 SERVICE CHARGE OF 18% PER ANNUM (1 1/2 PER MONTH) CHARGED ON OVER DUE ACCOUNTS. UPON REQUEST YOU ARE ENTITLED TO RECEIVE A COPY OF THE TOWING FEES AND ACCESS NOTICE.

Signed [REDACTED]