



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Date Received: 26-JUN-2014
Repository:
Reference No.: 10606244
SEP 12 2014

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: ENID State: OK Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: NOEMAIL@UNK.GOV
Evening Telephone Number: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WB10597058Z [Redacted]
Make: BMW Model: K 1200 GT Model Year: 2008
Date Purchased: 7-5-2008 Dealer's Name and Telephone Number: BMW Motorcycles of Dallas 972-881-0774
Engine: No: Cylinders: 4 Fuel Type: Premium Unleaded
Original Owner: Dealer's City: Plano State: TX Zip Code: 75074
Transmission Type: Manual Antilock Brakes: Powertrain: Manual
Cruise Control: Multiple Failure: 1 Incident Date(s): 25-JUN-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: BRAKES (PWS)
Defect code 99000077 NA
Failure Mileage: 19935 Failure Speed: 70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment: Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 BMW K1200 GT MOTORCYLCE. THE CONTACT STATED WHILE DRIVING 70 MPH, THE BRAKE LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT STATED THAT WHILE ATTEMPTING TO MERGE TO THE SIDE OF ROAD, THE BRAKES WERE ENGAGED AND THE REAR WHEEL SEIZED. THE DEALER WAS CONTACTED WHO STATED THAT THERE WAS PROBABILITY THAT THE ABS MODULATOR WAS DEFECTIVE AND ADVISED THE CONTACT TO CALL THE MANUFACTURER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 19,935.

(see attached sheet)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

In regards to narrative description at the bottom of page :

BMW was notified on the same or next day (June 26 or 27, 2014) after I talked to NHTSA. They submitted my request for some type of warranty consideration and about a week later notified me that they would not offer any compensation on parts or labor, etc. on this brake failure.

BMW has voluntarily extended warranty on items such as suspension link, Brake lines and fuel pump. I consider this brake failure to be a major safety issue. NHTSA has other reports of this brake issue and the BMW Owners Group has many owners reporting this failure of the ABS brake system.

Again, I consider this a major safety issue and hope you can put some pressure on BMW to do a recall and fix this problem.

