

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 24-JUN-2014	Repository <input type="checkbox"/>
OWNER INFORMATION (Type or Print)		Reference No. 10605517	
Name [REDACTED]		Daytime Telephone Number [REDACTED]	E-mail Address OEMAIL@UNK.GOV
Address [REDACTED]		Evening Telephone Number [REDACTED]	
City PERORIA Peoria	State IL	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMYL03195K [REDACTED]		Make FORD	Model ESCAPE
Date Purchased 2011		Model Year 2005	
Dealer's Name and Telephone Number Trucks Only Sales, Mesa, AZ 85210 480-844-7071		Engine: Cylinders 6 cylinders	Fuel Type: 3.0L
Original Owner <input type="checkbox"/>	Dealer's City Mesa Arizona	State AZ	Zip Code 85210
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 02-JUN-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 100000 POWER TRAIN, ENGINE (PWS), 100000 POWER TRAIN		Failure Mileage 113000	Failure Speed 35
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2005 FORD ESCAPE. THE CONTACT STATED THAT WHILE TRAVELING 35 MPH, THE VEHICLE STALLED. THE VEHICLE WAS MERGED TO THE SIDE OF THE ROAD AND TURNED OFF. THE CONTACT ATTEMPTED TO RESTART THE VEHICLE ON SEVERAL OCCASIONS BUT IT FAILED TO START. THE CHECK ENGINE LIGHT ILLUMINATED ON THE INSTRUMENT PANEL AND THE STEERING BECAME DIFFICULT TO MANEUVER. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TECHNICIAN DIAGNOSED THAT THE PCM AND THE ELECTRIC SPARK COILS NEEDED TO BE REPLACED. THE MANUFACTURER WAS CONTACTED AND DID NOT OFFER A REMEDY. THE FAILURE AND CURRENT MILEAGE WAS 113,000. THE VIN WAS NOT AVAILABLE.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			



Finish Line Ford
 2100 West Pioneer Pkwy.
 Peoria, IL 61615
 (309) 693-2525
 Fax: (309) 693-9887

SERVICE DEPARTMENT HOURS
 7:00 a.m. to 6:00 p.m.
 Monday - Friday
 8:00 a.m. to 12:00 p.m. Saturday

Thank You

R/O Open Date	R/O Number
6/02/14	
R/O Close Date	Status
6/19/14	Final
Mileage In	Mileage Out
116145	116145
Service Advisor / Tag #	
Ron Hermann/834*W*	
Vehicle Identification Number	
1FMYU03195K	
Delivery Date	In-Service Date
Color	License Number

Year	Make	Model	Body
2005	FORD	ESCAPE	4DR 103" WB 3.0L

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 31FOZ: DRIVEABILITY.CC MIL ON AND VEHICLE RUNS ROUGH Caused by EECT TEST P0354 AND P0351, COIL DRIVER FAULT NEEDS PCM AND COILS DECLINED AT THIS TIME EST 2150.00 TAX Work performed by Chris Hart (489) Sub Total: 104.95	104.95
#2 - 02FOZ99P: MULTI POINT INSPECTIONCC Sub Total: .00	
#3 - 66FOZGBATT: GREEN BATTERY.CC Sub Total: .00	
#4 - 66FOZGBK: GREEN BRAKE COND.CC Sub Total: .00	
#5 - 66FOZGTIRE: GREEN TIRE COND.CC Sub Total: .00	

*2,150 + tax
 Repair*

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

GREEN SERVICE CENTER IS NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND BEYOND YOUR CONTROL.

LABOR	104.95
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	104.95
Visa/MC/Disc	104.95

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

