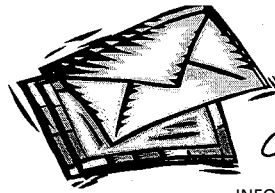


NHTSA ccmMercury Routing Slip



01-10605332-3011

Printed: 8/27/2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES14-003781
XREF #:
Delivery: REG

Rec'd Date: 8/27/2014
Doc Type: CNG
Address To: DOT/I

Referred By: NPO-011
Doc Date: 8/26/2014
Due Date: 9/22/2014

S10 #:

DOT/I #: H - 2014 190

RMP #:

Subject: LETTER FROM CONGRESSWOMAN WAGNER ON BEHALF OF CONSTITUENT
RE FORD ESCAPE DEFECTS

Ack Date:
Sign Office: ACTING DIR. GOVT.
AFFAIRS

Ack By:
Signature: KRISTIN J. KINGSLEY

Signed For:

Cleared Date:
File Loc:

Cleared By:
XREF File:

Cleared For:
Closed Date:

Added By: CBUTLER x60180

Modified By: Chris.Butler

Most Recent Comment:

Author:

THE HONORABLE ANN WAGNER
U.S. HOUSE OF REPRESENTATIVES
301 SOVEREIGN COURT, SUITE 201
ST. LOUIS, MO 63011
Tel: 636-779-5449 Fax: 636-779-5457 E-mail:

AUG 28 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-110	SIGN	8/27/2014		
NVS-200	REPLY	8/27/2014	9/22/2014	
NVS-010	INFORMATION	8/27/2014		8/27/2014

NAM
82814
SMD

Harrison, Maria (OST)

From: Hollander, Emily <Emily.Hollander@mail.house.gov>
Sent: Tuesday, August 26, 2014 4:29 PM
To: Harrison, Maria (OST)
Subject: Constituent Assistance - [REDACTED]
Attachments: [REDACTED] inquiry.pdf

Good afternoon, Ms. Harrison,

I have attached an inquiry for our constituent [REDACTED] regarding his concerns about his vehicle's safety. Our office has also encouraged [REDACTED] to file a vehicle complaint with the National Highway Traffic Safety Administration via their online form. Any assistance you can provide to our constituent would be greatly appreciated.

Sincerely,

Emily Hollander
Constituent Services Representative
Congresswoman Ann Wagner (MO 2)
301 Sovereign Court, Suite 201
St. Louis, MO 63011
Phone: (636) 779-5449
Fax: (636) 779-5457



ANN WAGNER
2ND DISTRICT, MISSOURI

435 CANNON HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-1621

301 SOVEREIGN COURT
SUITE 201
BALLWIN, MO 63011
(636) 779-5449

wagner.house.gov

COMMITTEE ON
FINANCIAL SERVICES
SUBCOMMITTEE ON CAPITAL MARKETS AND
GOVERNMENT SPONSORED ENTERPRISES

SUBCOMMITTEE ON
OVERSIGHT AND INVESTIGATIONS

Congress of the United States
House of Representatives
Washington, DC 20515-2502

August 26, 2014

Mr. Robert Letteney
Deputy Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590-0001

Dear Mr. Letteney,

Please find the enclosed letter from one of my constituents, [REDACTED], who is concerned about the difficulties he has experienced with his vehicle's safety.


I request your office review this matter. When your inquiry is completed, you may forward the reply to my office address below:

Congresswoman Ann Wagner
301 Sovereign Court, Suite 201
St. Louis, MO 63011

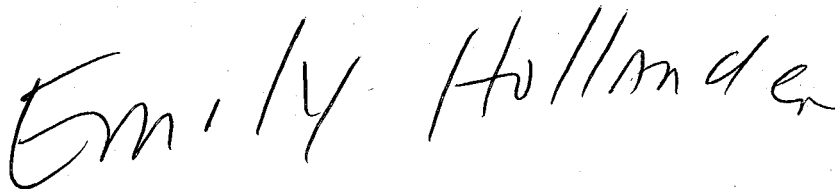
Phone (636)779-5449
Fax (636)779-5457

Thank you for your prompt attention to this matter.

Sincerely,


Ann Wagner
Member of Congress

AW/eh



RECEIVED AUG 25

Consent for Release of Personal Records by Executive Agencies

Name of Agency: Dept. of Transportation

To Whom It May Concern:

I have sought assistance from Congresswoman Ann Wagner on a matter that may require the release of information maintained by your agency, and which you may be prohibited from disseminating under the Privacy Act of 1974.

I hereby authorize you to release all relevant portions of my records or to discuss problems involved in this case with Congresswoman Ann Wagner or any authorized member of her staff until this matter is resolved.

[Redacted Signature]

Signature of Claimant

[Redacted Name]

Full Name of Claimant

[Redacted Address] FENTON, MO [Redacted]

Mailing Address

City, State, Zip Code

[Redacted City, State, Zip Code]

Social Security #

VA Claim # (if applicable)

[Redacted Social Security #] [Redacted VA Claim #]

Telephone # for Claimant

Date of Birth

[Redacted Telephone #] [Redacted Date of Birth]

Email Address

[Redacted Email Address]

Date

Please briefly describe the issue and resolution you are seeking, attaching relevant documents as necessary:

SEE ENCL BORD

Please return this form to:

301 Sovereign Court, Suite 201, Ballwin MO 63011

August 12, 2014

National Transportation Safety Board

4760 Oakland Street Suite 500

Denver, Colorado 80239

Sirs,

I have and I guess having a problem with my vehicle and I hope you can help. It is a 2012 Ford Escape, VIN 1FMCU9DG2CK [REDACTED]

It accelerates on its own and is unable to stop. The first incident occurred in late August of 2013 in Lebanon, MO. I was traveling at about 15 mph behind another vehicle when it suddenly started to accelerate. With another vehicle coming in the opposite direction and lane and to avoid hitting the vehicle in front I swerved to the right jumping the curb, went around the vehicle in front of me and back onto the roadway. The vehicle continued to accelerate so I again jumped the curb into a large grassy field where the vehicle then slowed to normal and I continued to the parking lot of my destination, a Russell Stover Store. Someone notified the local police who responded and questioned me as well as conducting a field sobriety test which I passed. They then assisted me in getting the vehicle towed to a local repair shop where it was temporarily repaired. Two days later on my return home I took the vehicle to Lou Fusz Ford where I had purchased it for repairs. The cost was right at \$1000. Lou Fusz was unable to find anything wrong with the vehicle that would cause this acceleration. I contacted Ford Motor Company and advised of this incident and they advised that since the dealer could find nothing wrong they were sorry but took no action.

The second incident happened on May 15th of 2014. Again I was traveling at about 15 mph in a small subdivision in the south St. Louis area and the vehicle just suddenly accelerated. This time I struck a basketball stand and mailbox before the vehicle finally came to a stop on the front lawn of a home. Once again the police responded, St Louis County and again I passed a field sobriety test. The vehicle was then towed to Loughborough Auto Body for repairs, which this time were in excess of \$10,000. I again contacted Ford Motor Company and they advised I again take it to the dealer for a check, which I did and again they were not able to find anything

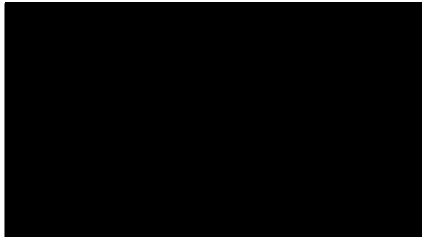
wrong.


At this point I contacted an attorney who advised that unless I could find and become part of some type of class action suit I was pretty much out of luck.

So that is why I am contacting you. I need help. Today vehicles are more computer than old fashion engine. To work on them you need be more of a computer geek than mechanic. And you know how computers and their systems are always "crashing" only to recover in a few minutes as if nothing happened. I do not feel this vehicle is safe to drive however I am stuck with it. If I trade it my case is closed and I am simply passing the problem onto someone else.

Please advise. I will be anxiously waiting to hear from you.

Thank you,



Fenton, MO 



**2014 House Input Form for Governmental Affairs
Correspondence Control Sheet (I-10), W85-328**



Control Number H - 2014 190

General

Date DOT Received 8/26/2014
Date DOT Entered 8/26/2014
Member's Date 8/26/2014
Member Last Name Wagner
Member First Name Ann
Member Organization United States House of Representatives
Address1 301 Sovereign Court, Suite 201
Address2
City St. Louis
State MO
Zip 63011

Constituents

File Name [REDACTED]
Date 8/26/2014
Subject Ford Escape
Action Office NHTSA
Action Code
Due Date 9/22/2014

Contacts

Member Contact Emily Hollander
Phone (636) 779-5449
Pending
Closed Date
Remarks
DOT Contact Maria Harrison at (202) 366-4573

Notes: