


AUG. 12 2014

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		FOR AGENCY USE ONLY 100148 Date Received: 23-JUN-2014 Repository: <input type="checkbox"/> Reference No.: 10605282	
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	NOEMAIL@UNK.GOV
City: CAMPTON CANTON	State: OH	Zip Code: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at Bottom of windshield on driver's side 1GKET16S446 [REDACTED]	Make: GMC	Model: ENVOY XL	Model Year: 2004
Date Purchased: DEC 28 2006	Dealer's Name and Telephone Number: BOWLING'S AUTO SALES (330) 479-8453		Engine: No: Cylinders: 6
Original Owner: <input type="checkbox"/> NO	Dealer's City: CANTON, OHIO - 44706	State: OH	Zip Code: 44706
Transmission Type: AUTOMATIC OVERDRIVE	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Incident Date(s): 15-MAY-2013
<input checked="" type="checkbox"/> Cruise Control	Multiple Failure: DEFERS DOOR LIGHTS, STEERING WHEEL LIGHTS, BRAKE CLUSTER, 3RD BRAKE LIGHT		
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: LIGHTING (PWS), 330000 INTERIOR LIGHTING - ALSO: STEERING WHEEL LIGHTS - GO ON/OFF, GAUGE CLUSTER (Gauges - Malfunction) ON/OFF - INCLUDING speedometer, 3RD BRAKE (LED LIGHT) GOES ON/OFF AT VARIOUS TIMES		Failure Mileage: 99700	Failure Speed:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM19ABC036):	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code:	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
ATTACHABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: 0	Number of Deaths: 0
		Reported to Police: N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2004 GMC ENVOY XL. THE CONTACT STATED THAT THE INTERIOR LIGHTING ON THE FRONT DRIVER'S SIDE DOOR WOULD DIM AND ILLUMINATE INTERMITTENTLY. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 99,700.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY.	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I BELIEVE THERE IS A POSSIBLE SHORT IN THE ELECTRICAL SYSTEM. A DEALERSHIP SERVICE ADVISOR AT PROGRESSIVE CHEVROLET, MASSILLON INFORMED ME OF A RECALL ON INTERIOR LIGHTS IN JUNE OF 2013, THEN DENIED IT IN JULY 2013, AND EACH TIME AFTER WHEN I BROUGHT VEHICLE IN FOR SERVICING, OR REPAIRS UNTIL I NO LONGER TOOK MY VEHICLE TO THE ABOVE NAMED DEALERSHIP ANY LONGER. I BELIEVE THE FIBER-OPTIC LIGHTING SYSTEM, AND THE LED LIGHTING IN VEHICLE VIN# 1GKET168446 [REDACTED] HAS A POSSIBLE SHORT IN THE WIRING, PLUS I ALSO BELIEVE THE PLASTIC MOTORS THAT DRIVE THE INSTRUMENT GAUGES ^{THAT} WERE INSTALLED IN VEHICLE DURING ITS PRODUCTION ARE, AND WERE INSTALLED DEFECTIVE AT THE TIME.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

[REDACTED]
Canton, Ohio [REDACTED]



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

