

Step 1: Complete this form.

Step 2: Click [here](#) to save the form to your computer.Step 3: Click [here](#) to access the upload web page.

Temporary Complaint Number (TCN): DEN13-47422

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INFORMATION Redacted PURSUANT TO THE FREEDOM OF

Required Information in **Bold**

Form Approved: O.M.B. No. 2127-0008

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Information

EQ-10605276-8720

Vehicle Identification Number (VIN) (See Instructions on the next page to locate the VIN.)

2	M	E	B	M	7	F	V	3	A	X										
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17				

MAY - 5 2014

Select/Enter Make

MERCURY

Enter Model

GRAND MARQUIS

Select/Enter Year

2010

Incident Information

Approximate Incident Date

07/23/2013

For multiple incident dates enter
the first date of occurrence.

(mm/dd/yyyy)

Was there a Crash? ☒ Yes ☐ NoWas there a Fire? ☐ Yes ☒ No

Failure Mileage

60,000

miles

For multiple incidents
enter the first failure mileage.

Number of Persons Injured, if any

1

Speed (at time of incident)

20

mph

Number of Deaths, if any

0

Description (up to 1900 characters)

84 characters remaining

WARNING: This description, exactly as you enter it, may appear in a public NHTSA database.**Do not include any personal information** (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

I am a super safe 67 year old driver. I keep my autos in better shape than a mechanic using the dealer service program. I have not had an accident or ticket in twenty years. My driving license indicates that I am a safe driver.

I drive a 2010 Mercury Marquis. It is the fifth one I have owned as it is a safe auto.

Yesterday, Tuesday, July 23, 2013 I visited a friend at Ocean Ritz condos on Front Beach Road in Panama City Beach. I backed out of the parking spot on the parking deck about 15 feet and put the car in drive. It lurched forward a tremendous high speed and although I hit the breaks the auto slammed into the retaining wall at the parking spot I had just backed out of. I was wearing my seat belt and the air bag deployed. I received minor bruising on arms, legs and ribs due to the air bag deployment. This auto has side air bags as well but only the driver air bag deployed.

I was checked out by a medic staying at the resort who heard the accident. There were no witnesses.

E.M.S. arrived and check me over. Took my blood pressure and blood sugar. I declined medical attention because I have a pace maker and can send remote data from my home a few blocks away without having to spend three days in hospital simply because I am a heart patient.

This I did after Panama City Beach Police took report. No violation but there is police report on file.

In talking with my insurance provider - Progressive Insurance - I was informed that it would be a negative on me as far as the accident.

I had already discussed the mechanical failure with the police and body shop-Affordable Auto repair, Panama City.

I looked up the issue on line and found the site that follows. The biggest difference I can see is that I had no mechanical hints prior to the incident. Nothing.

Please advise.

If your component is not listed below, please describe the component in the above description field.

Failed Component 1

Engine

Failed Component 2

Select the Component

Failed Component 3

Select the Component

Personal Information

First Name Last Name Email (provided earlier and locked for your security)Daytime Phone Evening Phone Address 1

MAY - 5 2014

Address 2 City Panama City BeachState FLORIDA Zip Code



PENSACOLA FL 325

28 APR 2014 PM 1 L



Dept of Transportation
NHTSA
OFFICE OF DEFECTS/CRA, NIS-216
1200 NEW JERSEY AVE SE
WASHINGTON, DC

20590

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