

Step 1: Complete this form.

Step 2: Click [here](#) to save the form to your computer.Step 3: Click [here](#) to access the upload web page.INFORMATION REDACTED PURSUANT TO THE FREEDOM OF  
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Form Approved: O.M.B. No. 2127-0008

## Vehicle Information

Vehicle Identification Number (VIN) (See Instructions on the next page to locate the VIN.)

|   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |
|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|
| 1 | L | N | L | M | 8 | 2 | W | 0 | V  | Y  |    |    |    |    |    |    |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 |

EQ-10605275-5213

MAY 29 2014

Select/Enter Make

LINCOLN

Enter Model

TOWNCAR

Select/Enter Year

1997

## Incident Information

Approximate Incident Date

07/18/2013

For multiple incident dates enter  
the first date of occurrence.

(mm/dd/yyyy)

Was there a Crash? ☐ Yes ☒ NoWas there a Fire? ☐ Yes ☒ No

Failure Mileage

57,400

miles

For multiple incidents  
enter the first failure mileage.

Number of Persons Injured, if any 0

Speed (at time of incident) 55 mph

Number of Deaths, if any 0

Description (up to 1900 characters)

1479 characters remaining

**WARNING:** This description, exactly as you enter it, may appear in a public NHTSA database.**Do not include any personal information** (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

I was traveling at 9:30 p.m. when the headlights went out for about 45 seconds and then came on. Traveled about a mile when they went out again, came on, then started rapid flashing. I pulled over and it was about a minute and they returned to normal. This happened three times that night before I arrived home. This headlight problem has happened five times since the first occurrence. I drive very rarely at night.

If your component is not listed below, please describe the component in the above description field.

Failed Component 1

Lighting

Failed Component 2

Select the Component

Failed Component 3

Select the Component

## Personal Information

First Name

Last Name

Email

(provided earlier and locked for your security)

Daytime Phone

Evening Phone

Address 1

Address 2

City

Pelzer

State

SOUTH CAROLINA

Zip Code

888-327-4236 | [www.safercar.gov](http://www.safercar.gov)

Department of Transportation, NHTSA . Office of Defects Investigation/CRD, NVS-216 . 1200 New Jersey Ave SE . Washington, DC 20590

Pelzer, SC

GREENVILLE SC 296

19 MAY 2014 PM 1 L



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OFFICE OF DEFECTS INVESTIGATION/CRD  
NSV 216  
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WASHINGTON, D C 20590

20590

