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and the content is protected

Form Approved: O.M.B. No. 2127-0008

Temporary Complaint Number (TCN): 123456789

Required Information in Bold

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

EQ-10605271-8109

Vehicle Information

Vehicle Identification Number (VIN) (See Instructions on the next page to locate the VIN.)

JTDKB20U573

JUN 13 2014

Select/Enter Make

TOYOTA

Enter Model

PRIUS

Select/Enter Year

2007

Incident Information

Approximate Incident Date

For multiple incident dates enter
the first date of occurrence.05/25/2014
(mm/dd/yyyy)

Failure Mileage

miles

For multiple incidents
enter the first failure mileage.

Speed (at time of incident) mph

Was there a Crash? ☐ Yes ☒ NoWas there a Fire? ☐ Yes ☒ No

Number of Deaths, if any

Number of Persons Injured, if any

Was medical attention required? ☐ Yes ☒ No

Description (up to 1900 characters)

WARNING: This description, exactly as you enter it, may appear in a public NHTSA database.

Do not include any personal information (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

check engine light forelectrical system went on. Contacted
A-1 Toyota dealer + they diagnosed leak on rear window.
Heard water sloshing in car. Water leaked into cargo area.
Weather strip replaced. Shown white electronic box connecting →

If your component is not listed below, please describe the component in the above description field.

Failed Component 1

Failed Component 2

Failed Component 3

Personal Information

First Name

Last Name

Email

(for security)

Daytime Phone

Evening Phone

cell

Address 1

Address 2

City

BRANFORD

State

CT

Zip Code

to battery was wet and could cause future damage to car battery.

Car has never been in an accident.



0101ITOC539667

CELL: [REDACTED]

CUSTOMER NO. 55010	ADVISOR TOM OPUSZYNSKI	TAG NO. 520	INVOICE DATE 05/30/14	STOCK NO. TOCS539667
[REDACTED]	LABOR RATE 95.00	MILEAGE 96,954	COLOR MAGNETC GRY	STOCK NO.
BRANFORD, CT	YEAR / MAKE / MODEL 07/TOYOTA/PRIUS/4DR SDN HYBRID CVT-E	DELIVERY DATE 07/19/07	DELIVERY MILES 53	
	VEHICLE I.D. NO. J T D K B 2 0 U 5 7 3	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/28/14	
REPAIR ORDER NO.	COMMENTS			

LABOR & PARTS

J# 1 12TOZCHKENGLITE CHECK ENG. LIGHT UNITS: 3.00 TECH(S):322 285.00

C/S THAT THE CHECK ENGINE LIGHT IS ON.
 INSPECT & ADVISE
 CHECK ENGINE LIGHT DIAGNOSIS MAYBE SUBJECT TO CHANGE, ALL
 RECORDED CODES MUST BE CORRECTED FIRST THEN A RECHECK OF THE
 SYSTEM WILL FOLLOW TO DETERMINE IF ADDITIONAL REPAIRS ARE
 REQUIRED.
 REPLACE PINS FROM TERMINALS MALE AND FEMALE PLUGS FOR ECM
 AND HYBRID BATTERY, REPLACE WEATHER STRIP ON HATCH DOOR.
 FOUND WATER WAS LEAKING ON CONNECTOR CAUSING FAULTY

[] CASH [] CHECK
 CK. NO. [] [] CHARGE
 [] AMER XPRESS [] OTHER
 [] VISA [] MASTERCARD [] DISC

ADDITIONAL SERVICES AVAILABLE

- Alignments
- Body Work
- Brakes
- Detailing
- Extended Warranty Services
- Glass Work
- Paintless Dent Removal
- Recalls
- Shuttle Service
- Tires

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	67881-47012	WEATHERSTRIP, BAC	104.01
JOB # 1 TOTAL PARTS				104.01
JOB # 1 TOTAL LABOR & PARTS				389.01

J# 2 20TOZ ELECTRICAL SYSTEM UNITS: TECH(S):322 0.00
 PASS SIDE HEADLITE WORKS INTERMITT.
 REC REPLACE RF HEAD LIGHT BULB HID
 COSTUMER DECLINE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				0.00

SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	UNIT PRICE
JOB # 1	31905		05/30/14	RENTAL NHAV-20150	69.90
TOTAL - SUBLET					69.90

MISC	CODE	DESCRIPTION	CONTROL NO	UNIT PRICE
JOB # 1	205	RENTAL DISCOUNT(SERVICE)		-34.95
JOB # 1	210	RENTAL DISCOUNT(PARTS)		-34.95
TOTAL - MISC				-69.90

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$500.00 (+TAX)

COMMENTS
 WAIT#

IMPORTANT

you may receive a questionnaire
 from Toyota Motor Corporation
 regarding this service visit. This is our
 report card. Please grade us "Completely
 Satisfied." If for any reason you can-
 not grade us "Completely Satisfied,"
 please contact Mike Querfeld,
 Service Manager.
 Thank You.
 A-1 Toyota
 (203) 389-1521



0101ITOC539667

CELL: [REDACTED]

CUSTOMER NO. 55010	ADVISOR TOM OPUSZYNSKI	TAG NO. 520	INVOICE DATE 05/30/14	INVOICE NO. TOCS539667
[REDACTED] BRANFORD, CT	LABOR RATE 95.00	LICENSE NO. [REDACTED]	MILEAGE 96,954	COLOR MAGNETC GR
	YEAR / MAKE / MODEL 07/TOYOTA/PRIUS/4DR SDN HYBRID CVT-E			DELIVERY DATE 07/19/07
	VEHICLE I.D. NO. J T D K B 2 0 U 5 7 3			DELIVERY MILES 53
	F.T.E. NO.			SELLING DEALER NO.
RESIDENCE PHONE [REDACTED]		BUSINESS PHONE [REDACTED]		PRODUCTION DATE 05/28/14
COMMENTS				

TOTALS

* [] CASH [] VISA [] M/C [X] AMEX *
* [] DEBIT [] DISCOVER [] CHECK=CK# *
* DATE: **5/20** BY: **NO** *

TOTAL LABOR.... 285.00
TOTAL PARTS.... 104.01
TOTAL SUBLET... 69.90
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC -69.90
TOTAL TAX..... 29.14

TOTAL INVOICE \$ 418.15

FACTORY AUTHORIZED AND LICENSED EXPRESS LUBE CENTER

-----IMPORTANT SERVICE MESSAGE-----
APPOINTMENTS ARE NOW REQUIRED FOR ALL LIFETIME OIL CHANGES
-----THANK YOU-----

CUSTOMER SIGNATURE

[] CASH [] CHECK
CK. NO. [] [] CHARGE
[] AMER XPRESS [] OTHER
[] VISA [] MASTERCARD [] DISC

**ADDITIONAL SERVICES
AVAILABLE**

- Alignments
- Body Work
- Brakes
- Detailing
- Extended Warranty Services
- Glass Work
- Paintless Dent Removal
- Recalls
- Shuttle Service
- Tires

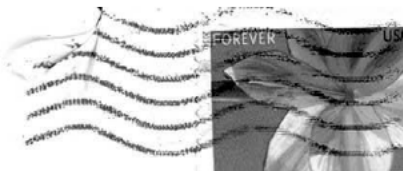
IMPORTANT

you may receive a questionnaire from Toyota Motor Corporation regarding this service visit. This is our report card. Please grade us "Completely Satisfied." If for any reason you cannot grade us "Completely Satisfied," please contact Mike Querfeld, Service Manager.
Thank You.
A-1 Toyota
(203) 389-1521

Branford, CT

HARTFORD CT 061

02 JUN 2014 PM 11



Dept. of Transportation, NHTSA
Office of Defects Investigation/CRD, NVS-216
1200 New Jersey Ave. SE
Washington, DC 20590

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