

June 9, 2014  
JUN 17 2014

To whom this may concern

Back in 2013 I received a safety recall notice on my 2004 Ford escape #1FM7U93154K [REDACTED]

I took my truck in back in 2013 because of the cruise control cable. The lady at the desk said we have your paper up right here when the parts comes in they'll call you right if anybody called back now its 2014 still no parts for my truck.

Can you help me I am so upset I am

6/23/14  
SMB

ready to put mail at  
Ermode.

The Serial no #14502.

Right now I have issue  
with my truck.

The pit bag light flashes on  
and off and now  
it pretty much stays  
on. I am afraid if  
it goes over a bump  
or something the air bag  
will deploy.

Let me hear from you.

Respectfully Yours

[REDACTED]

I call Werner Ford.  
no calls were  
returned.



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10 JUN 2014 PM 1 L



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