 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>  <b>To Report Vehicle Safety Defects</b>  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET: www.nhtsa.dot.gov/hotline</b></p>				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 23-JUN-2014	Repository <input type="checkbox"/> Reference No. 10605238		
<b>OWNER INFORMATION (Type or Print)</b>					
Name		Daytime Telephone Number		E-mail Address NOEMAIL@UNK.GOV	
Address		Evening Telephone Number			
City CINCINNATI	State OH	Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at Bottom of Windshield on driver's side 2CNDL63FX56		Make CHEVROLET	Model EQUINOX	Model Year 2005	
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
Transmission Type <input type="checkbox"/>	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 17-APR-2014	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 100000 POWER TRAIN			Failure Mileage	Failure Speed	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code		Tire Failure Type:			
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
<b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 CHEVROLET EQUINOX. THE DEALER INFORMED THE CONTACT THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 04V302000 (POWER TRAIN). THE CONTACT <del>HAD NOT</del> EXPERIENCED A FAILURE. <b>HAS</b>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

During a 30 day period, prior to total failure of the ignition lock cylinder, starting the car was exhausting. Oftentimes it required several attempts before the rotation of the key would start the motor. Other times the car would start, ~~and~~ sputter to stop and need to be restarted. Finally while waiting to join a funeral procession, it would not start at all. Some online research revealed a recall of my Equinox in 2006. The dealership stated that I could not be eligible for the repair.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

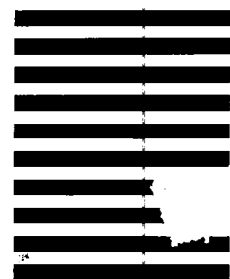
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE, Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owners' Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

**Pfefferle Tire & Automotive Service**

479 Nilles Road  
 Fairfield, OH. 45014  
 Phone - 513-829-1900 Fax -

INVOICE

**61680**

Org. Est. # 120037

The Tire Store with the Pfunny name!!

Invoice Date : 04/11/2014

Print Date : 08/13/2014

**INVOICE FROM HISTORY**

Work Completed Date : 04/11/2014

**DRIVETIME**

7300 E HAMPTON AVE SUITE 101  
 MESA, AZ 85209  
 Office 888-811-6417 DT --- UNKNOWN 888-781-5649 AVER  
 Cust ID : 6654

2005 Chevrolet - Equinox LT

Lic # : [REDACTED] AZ

Odometer In : 125641

Unit # :

Vin # : 2CNDL63FX56 [REDACTED]

Hat # :

Ref # :

Part Description	Qty	Sale	Extended	Labor Description	Extended
Ignition Lock & Tumbler	1.00	69.99	69.99	Deborah Riley 306-3345	
Code Ignition cylinder	1.00	55.00	55.00	key dosent want to turn in ignition	
Job Supplies		14.20	14.20	Check Out Customer Concern	50.00
				IGNITION LOCK CYLINDER- REMOVE & REPLACE	85.00
				DOES NOT include coding or cutting key.	
				DELIVERY AND PICK UP TIME FOR LOCK SMITH	42.50

[ Technicians : Reed, Roger RR ]

Org. Estimate \$ 337.28 Revisions \$ 0.00 Current Estimate \$ 337.28

<b>Labor:</b>	<b>\$177.50</b>
<b>Parts:</b>	<b>\$139.19</b>
<b>Sublet:</b>	<b>\$0.00</b>
<b>Sub:</b>	<b>\$316.69</b>
	-----
<b>Tax:</b>	<b>\$20.59</b>
<b>Total:</b>	<b>\$337.28</b>
<b>Bal Due:</b>	<b>\$0.00</b>

[ Payments - Cash - \$337.28 ]

GO TO [pftire.com](http://pftire.com) and ENTER YOUR EMAIL ADDRESS FOR \$10 COUPON

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one year or 12,000 miles, whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.