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U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
23-JUN-2014	Reference No. 10605123

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	TOMS RIVER	State	NJ	Zip Code	[REDACTED]
Evening Telephone Number	AT THE SAME				

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1HGCG5641WA [REDACTED]	HONDA	ACCORD	1998
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
1998	CAUSEWAY HONDA SALES (609) 597-0033	No: Cylinders	REGULAR
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
<input checked="" type="checkbox"/>	STAFFORD TWP / MANHAWKEN	NJ	08050
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
AUTOMATIC	<input checked="" type="checkbox"/> Cruise Control	V/A	V/A
			Incident Date(s)
			07 NOV 2013 06/17/2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 116100 ELECTRICAL SYSTEM: IGNITION: SWITCH	Failure Mileage	Failure Speed
	147000	SPEED LIMIT WAS DONE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1998 HONDA ACCORD. WHILE DRIVING VARIOUS SPEEDS, THE ENGINE STALLED. THE VEHICLE WAS ABLE TO BE RESTARTED AND RESUMED NORMAL OPERATION. THE FAILURE OCCURRED NUMEROUS TIMES. AN INDEPENDENT MECHANIC REPLACED THE IGNITION SWITCH. NHTSA CAMPAIGN NUMBER 02V120000 (ELECTRICAL SYSTEM) WAS RELATED TO THE FAILURE; HOWEVER, IT HAD EXPIRED. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 147,000.

MICHAEL GOLDSMITH
@ SANDY'S SERVICE CENTER
14 BRICKY, NJ.
(MY MECHANIC)

ENCLOSED - 2 PAGES

N/A ->

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Sandy's Servicenter, LLC

789 Mantoloking Road
 Brick, NJ 08723
 (732)477-7228

REPAIR ORDER

DATE	INVOICE #
6/17/2014	14427

②

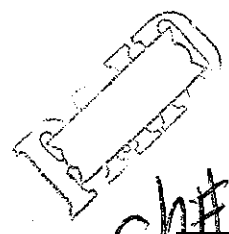
BILL TO
[REDACTED]
Toms River NJ [REDACTED]
PH# [REDACTED]

VEHICLE:
1998 Honda Accord LX 2.3 L

PLATE #	ODOMETER
[REDACTED]	147442

QUANTITY	DESCRIPTION	RATE	AMOUNT
1	CS853 Ignition Switch (Electrical Side)(A/P)	97.35	97.35T
2	Labor Diagnose Car shutting down while driving Found RECALL on problem advised customer to call dealer(Honda) (Customer) advised dealer told him "Recall" was not in effect anymore At this time Customer advised me to repair vehicle Remove and replace electrical side of ignition switch sales tax	75.00	150.00T
		7.00%	17.31

*Honda CA.
 (1800) 999-1009-*



CH# [REDACTED] 6-17-14

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.

Total	\$264.66
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1998 Honda Accord LX Sedan L4-2254cc 2.3L SOHC (VTEC) MFI

Vehicle » Starting and Charging » Sensors and Switches - Starting and Charging » Ignition Switch » Technical Service Bulletins » Recalls » Recall 02V120000: Ignition Switch Defect

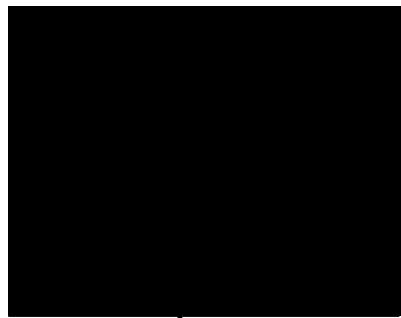
DEFECT: On certain sedans, coupes, hatchbacks, and sport utility vehicles, electrical contacts in the ignition switch can degrade due to the high electrical current passing through the switch when the vehicle is started. Worn contacts could cause the engine to stall without warning, increasing the risk of a crash.

REMEDY: Dealers will replace the ignition switch. The manufacturer has reported that owner notification began July 12, 2002. Owners who do not receive the free remedy within a reasonable time should contact Honda at 1-800-999-1009 or Acura at 1-800-382-2238.

1HGCG5641WA [REDACTED]

02V120000

Ignition Switch Defect



ATTN:

From Mike @ Sandy's



(1 call) →
N.T.S.B.
(1888) 327-4263 --
'JACKIE' EXT. 23554 /
(NICE GALS)
'JACKIE'S SUPER - "RENEE"
M-F / 8 AM - 8 PM

COMPLAINT# OD1-10605123.
OFFICE OF DEFECTS INVESTIGATION.

TUESDAY, JULY 29, 2014

TO NATIONAL HIGHWAY
TRAFFIC SAFETY
ADMINISTRATION -

TOMS RIVER NJ

PHONE

(I AM SORRY - I HAVE NO COMPUTER)

DEAR N.H.T.S.A.

REGARDING MY VEHICLE SAFETY DEFECT -
WHICH I CAUSED YOUR OFFICES RECENTLY TO MAKE A REPORT -

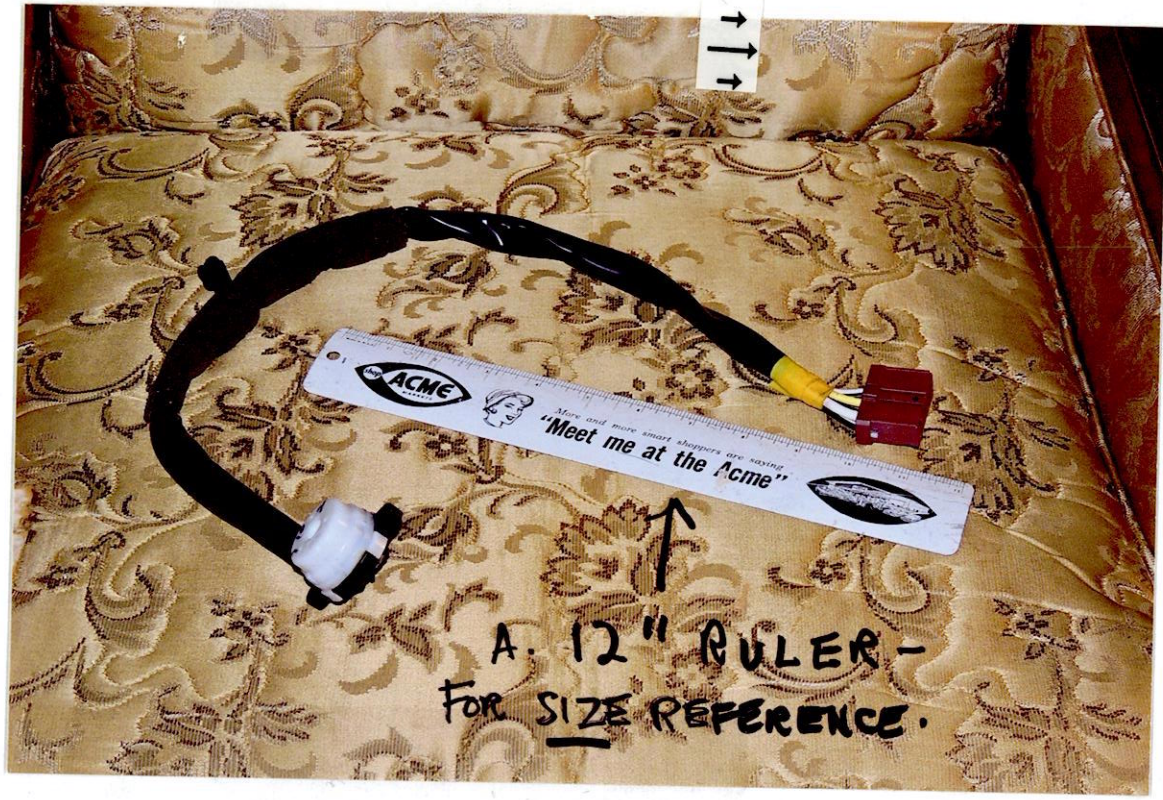
AUG - 5 2014

- ① ENCLOSED - YOUR VEHICLE OWNER'S QUESTIONNAIRE
- WHICH I DO HOPE I'VE FILLED OUT CORRECTLY - COMPLAINT # ODI-10605123^{ON}
- ② MY MECHANIC'S RECEIPT FOR REPAIRS HE DID ON 6/17/2014
ON THE CS 853 IGNITION SWITCH -
WITH PARTS, LABOR AND NJ SALES TAX - A TOTAL OF \$264.66
- WHICH I PAID THEN -
- ③ MY MECHANIC'S FINDING OF
THE RECALL NUMBER OF THIS SWITCH
02V12000 -
WITH HIS NOTES TO ME ALSO
(AND MY NOTES OF MY CALL TO YOUR OFFICES ETC)
- ④ A PHOTO OF THE PART MY MECHANIC REMOVED, THAT WAS
NOT WORKING CORRECTLY, AND HE REPLACED WITH ↑
THE ITEM THAT IS LISTED ON MY RECEIPT (ITEM HERE #1)
(THE RULER IS 12" LONG - A SIZE REFERENCE)

THANK YOU FOR YOUR ATTENTION TO THIS SITUATION -
IF ANY QUESTIONS I NEED TO ANSWER,
PLEASE CALL ME @

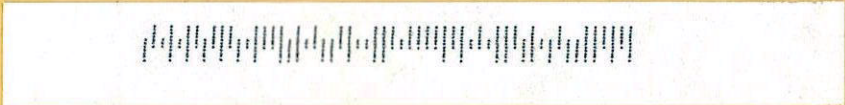
☺ DROP ME A NOTE, PLEASE

RESPECTFULLY YOURS



↑
↑
↑
↑
↑

A. 12" RULER -
FOR SIZE REFERENCE.



[Redacted]

TOMS RIVER, NJ

[Redacted]

CPU U.S. POSTAGE
 PB 1P 000 \$ 1.190
 3660671 MAILED JUL 29 2014
 FCMF 08753



U.S. DEPARTMENT OF TRANSPORTATION
 NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
 OFFICE OF DEFECTS INVESTIGATION, NVS-210

1200 NEW JERSEY AVENUE S.E.
 WASHINGTON, D.C. ~~20077~~ 9382

20590

PLEASE
 DO NOT
 BEND

PLEASE
 DO NOT
 BEND

FIRST CLASS