

AUG 15 2014

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 20-JUN-2014	Repository ☐ Reference No. 10604827
				OWNER INFORMATION (Type or Print)	
Name [REDACTED]				Daytime Telephone Number [REDACTED]	
Address [REDACTED]				E-mail Address NOEMAIL@UNK.GOV	
City PHOENIX		State AZ	Zip Code [REDACTED]		
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GMDV23E35D [REDACTED]				Make PONTIAC	Model MONTANA
				Model Year 2005	
Date Purchased 10-04	Dealer's Name and Telephone Number HEMM			Engine: No: Cylinders	Fuel Type: REG.
Original Owner ☒	Dealer's City SIDNEY			State OHIO	Zip Code 45
Transmission Type AUTO	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 19-JUN-2014
☒ Cruise Control					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: ENGINE (PWS), 110000 ELECTRICAL SYSTEM, 100000 POWER TRAIN				Failure Mileage 108000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 PONTIAC MONTANA. THE CONTACT STATED THAT AFTER ENTERING THE VEHICLE BY USING THE AUTOMATIC KEY FOB REMOTE, THE VEHICLE WOULD NOT START. THE CONTACT COULD NOT OPEN THE DOORS AND BECAME LOCKED INSIDE OF THE VEHICLE. THE CONTACT WAS UNSUCCESSFUL WHEN ATTEMPTING TO START THE VEHICLE. THE CONTACT MANIPULATED THE MANUAL DOOR LOCK SIX TIMES BEFORE THE DOOR OPENED. THE CONTACT WAS FORCED TO GET ASSISTANCE FROM ANOTHER DRIVER IN ORDER TO CHARGE THE BATTERY TO START THE VEHICLE. THE CONTACT DROVE THE VEHICLE TO THE DEALER FOR DIAGNOSTIC TESTING. THE MANUFACTURER WAS CONTACTED AND DID NOT OFFER A REMEDY. THE CURRENT AND FAILURE MILEAGE WERE 108,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					