

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

MAR 09 2016
20 JUN 2014

Repository ☐

Reference No.
10604734

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City FLUSHING State MI Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

NOEMAIL@UNK.GOV

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1D7HA16N02 [REDACTED] Make DODGE Model RAM 1500 Model Year 2002
Date Purchased SEPT. 2002 Dealer's Name and Telephone Number CHLO CRYSLER 810-687-6880 Engine: V-8 Fuel Type: Reg.
Original Owner ☒ Dealer's City CHLO, MICHIGAN State Zip Code 48420 No: Cylinders 8-4.7
Transmission Type AUTO ☒ Antilock Brakes ☒ Cruise Control Powertrain CRYSLER Multiple Failure: Incident Date(s) 05-JUN-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: LIGHTING (PWS), 121100 EXTERIOR LIGHTING: HEADLIGHTS: CONCEALMENT DEVICES.
PITTED HEADLIGHT COVERS - LIMITS NIGHT LIGHTING Failure Mileage 70000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2002 DODGE RAM 1500. THE CONTACT STATED THAT BOTH PLASTIC HEADLIGHT COVERS WERE OXIDIZED AND REDUCED THE VISIBILITY WHENEVER DRIVING AT NIGHT. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 70,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.