

AUG 19 2014

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 20-JUN-2014 Repository: ☐ Reference No. 10604690	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
DURHAM		CT		Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1G11B5SL7EF		CHEVROLET		MALIBU	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
10/31/2013		JACKSON CHEVROLET		No: Cylinders 4	
Original Owner		Dealer's City		State	
☒		MIDDLETOWN		CT	
Transmission Type		Antilock Brakes		Fuel Type:	
AUTOMATIC		☒		20-JUN-2014	
Powertrain		Multiple Failure:		Incident Date(s)	
				20-JUN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: VISIBILITY/WIPER (PWS), 135000 VISIBILITY: REARVIEW MIRRORS/DEVICES				Failure Mileage	
				400	
FAILURE SPEED					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
☐ Prior Repair					
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				0	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies).					
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2014 CHEVROLET MALIBU. THE CONTACT STATED WHEN USING THE REAR VIEW MIRROR WITH THE LIGHT SHINING ON THE REAR WINDSHIELD IT BLOCKED HIS VISIBILITY WHILE DRIVING IN REVERSE. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 400.					
ADDITIONAL INFORMATION:					
WHEN USING THE REAR VIEW MIRROR WITH THE SUN SHINING ON THE REAR WINDOW IT BLOCKED THE VISIBILITY WHILE BACKING UP DUE TO THE REFLECTION OFF THE GREY DECK MATERIAL ON TO THE REAR WINDOW.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

I HAD TO HAVE MY WIFE GET OUT OF THE CAR TO DIRECT ME IN BACKING UP SO THAT I WOULD NOT BACK INTO CHILDREN WHO WERE GETTING OUT OF CHURCH AT THAT TIME. MORE →

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I DID NOT REALIZE HOW AWFUL HIGH THE REAR OF THE TRUNK WAS WHEN I BOUGHT THE CAR AND HOW LITTLE YOU CAN SEE WHEN BACKING UP, PROBABLY NOT MORE THAN 5 INCHES THRU THE REAR WINDOW. AS A RETIRED MECHANICAL DESIGN ENGINEER OF 54 YEARS I VIEW THIS CAR AS A DANGEROUS CAR

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

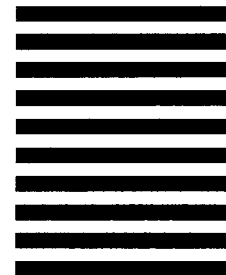
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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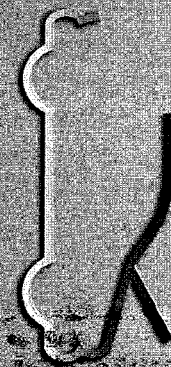
WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration