



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(8)

Date Received

20-JUN-2014

SEP 12 2014

Repository ☐

Reference No.

10604680

OWNER INFORMATION (Type or Print)

Name

Address

City

BRECKSVILLE

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

NOEMAIL@UNK.GOV

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1ZG57B394

Make

CHEVROLET

Model

MALIBU

Model Year

2009

Date Purchased

3/14/2009

Dealer's Name and Telephone Number

SERPENTINI CHEVY OF TALLMADGE

Engine:

No: Cylinders

4

Fuel Type:

REG GAS

Original Owner

☒

Dealer's City

TALLMADGE

State

OH

Zip Code

44278

Transmission Type

AUTO

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

13-JUN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, BRAKES (PWS)

Failure Mileage

10000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

N/A

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

N/A

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 CHEVROLET MALIBU. THE CONTACT STATED THAT THE BRAKE LIGHTS HAD AN INTERMITTENT SHORT CIRCUIT. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO DIAGNOSED THAT THE BRAKE PEDAL ACTUATOR NEEDED TO BE ADJUSTED TWICE; HOWEVER, THE FAILURE RECURRED. THE POWER LOCKS FAILED AND DON'T WORK FROM THE INSIDE OF THE VEHICLE. THE CONTACT WAS NOT INCLUDED IN NHTSA RECALL CAMPAIGN NUMBER: 14V252000 (ELECTRICAL SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED CONTROL). THE VEHICLE WAS SCHEDULED TO BE INSPECTED AND REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 10,000.

MY VEHICLE IS PART OF GM RECALL #13036 - I RECEIVED THE LETTER FROM GM IN JULY 2014 - BUT THE RECALL INDICATES IT IS FOR THE POOR RESISTANCE IN THE (BCM). IT STATES BRAKE LIGHTS ETC MAY

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

LOCKS

MALFUNCTION - IT DOES NOT SAY POWER WINDOWS WILL BE AFFECTED BY THE (BCM) PROBLEM - I THINK IT IS THE PROBLEM W/ THE LOCK MALFUNCTION - I THINK THE (BCM) IS FAULTY (MORE THAN JUST A BAD CONNECTION) AND IS LOCK PROBLEM

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I THINK BCM IF FAULTY NOT JUST A BAD

CONNECTION CAUSING POWER LOCKS TO MALFUNCTION

ATTACH ADDITIONAL SHEETS IF NECESSARY

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of Transportation

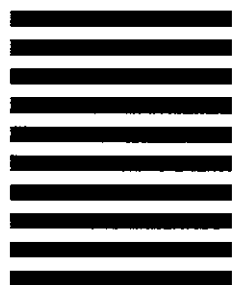
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Administration

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Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration**

Office of Defects Investigation, NVS-210

1200 New Jersey Avenue SE.

Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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