

CL-10604547-7889

To:

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defect Investigation  
Room – NVS – 210  
1200 New Jersey Ave.  
S.E. West Building  
Washington D.C. 20590

July 10, 2014

Irylen Mahida

Confirmation Number (NHTSA) #: 10604547

VIN #: 3GkFk16R6XG [REDACTED]

General Motors Case #: 71-1316463974

Federal Trade Commission #: 54408037

JUL 14 2014

GMC O'Neill:

869 West Street Road

Warminster PA 18974-3133

(215) 672-0900

Notes:

- June 10, 2014: Car towed to GMC O'Neill for broken brake lines
- June 18, 2014: Car picked up from GMC O'Neill
- June 20, 2014: Car dropped off to GMC O'Neill again for brakes because they were not working properly

To Whom It May Concern,

This complaint is in reference to a car that I own, purchased on July 18<sup>th</sup>, 1998 from F.C. Kerbeck.

First Complaint: On June 19, 2014, we filed a complaint with the manufacturers of General Motors and spoke with the GM agent Ken. His phone number is 1-866-790-5700, extension: 21643. He stated that the "car is fifteen years old and out of warranty," but that he would also try to help me purchase a new car.

Second Complaint: On June 24, 2014, at 11:48 A.M., I spoke to a GM Manufacturer representative, Shonda, again and obtained the case number 71-1316463974. I also filed a complaint to the Federal Trade Commission (# = 54408037)

I have attached copies of the invoices and receipts from different repair shops such as Pepboys, Tiresplus, GMC O'Neill, Sears and Aamco. I have provided all of the recent invoices that I have been able to gather to prove that I do not neglect my car and that whenever something arises, I take care of it. Despite the upkeep and maintenance the car has had numerous problems. The main problems are the

NAM  
72814  
SMD

brakes and air conditioning system. As of right now, we do not have air conditioning in the car, despite many previous attempts to remedy this situation. This can be seen through maintenance work done recorded on the invoices. I have paid a large amount of money toward this car, totaling over \$16,000.00. As of this year, 2014, the Suburban has already been towed twice to O'Neill and I have already paid \$3,294.18. As of Friday, the 27<sup>th</sup> of June 2014, the car is still at the dealership since Friday, 20<sup>th</sup> of June 2014 because the maintenance work done on the car was not acceptable.

I spoke to the GM representative, Ken on June 26, 2014 at 2:00 P.M. (1-866-790-5700 ext. 21643). On June 10, 2014, the car was towed from home with the entire brake line broken and not working. This is unsafe to drive and if the car had been in motion when the brakes stopped working then there could have been a major accident. I know this is a hypothetical question but at the time of discovery for this problem, we were just about to reverse the car out of the driveway. We applied pressure onto the brake pedal and it was completely slack with no resistance whatsoever, which raised red flags. That is when we proceeded to inspect the car and noticed brake fluid leaking behind the left rear tire. The car was then towed from home and stayed at the GMC O'Neill Dealership until June 19, 2014. Afterwards, I spoke with the service manager, Mark, at GMC O'Neill (215-672-0900). I told GMC O'Neill to take their time and not rush the repairs because we wanted the car to be fixed properly without there being a time restraint. The first week it took to repair the brakes was at an inconvenience for my family but we made due because we wanted the car to be fixed properly. However, as soon as we received the car, the next day we had to return the car back to the dealership because the brakes were not satisfactory and still unsafe. Our major problem came from the fact that when we applied pressure to the brake, you needed to push it all the way to the floor before it even started to slow down. I understand that it's a big car and that there needs to be a larger braking distance between cars. However, we have owned this car for almost 16 years now and are fully aware with the distance that the car needs in order to come to a complete stop. However, with whatever work that was done now on the car, the brake is worse than before. I have to push the brake pedal all the way down before the car starts to slow down and brake. There has been one close call where an individual driving behind became upset with the distance we were leaving in front of us to accommodate braking distance and completely cut us off. Luckily, we didn't have to come to a complete stop, otherwise we wouldn't have been able to stop in time in order to avoid a rear end collision.

On June 18, 2014, we went to pick up the car after the service manager, Mark, called saying that the car was ready to be picked up. We paid \$2,275.08 for the repairs made on the vehicle for the brakes. There is an invoice attached with the specific details for the repairs made on the Suburban. When we were driving the car, we noticed that brakes were not fixed properly, as we've stated above. We felt very unsafe driving the car. We tested the car again the following day to see if we would be fine with the brakes as is, but it still did not feel safe at all. So on Friday, June 20, 2014, we called Mark (service manager) and dropped the car off again. The car remained with GMC O'Neill again until June 27, 2014. So for another week we didn't have our car and have been inconvenienced once again. We hoped that the problem would be resolved and that there was just a minor oversight that would be fixed properly. However, after receiving the car on June 27, one week after our second drop off, the car still was the same as before. The problem remains to be resolved and the brakes are functioning as when we first received it after initial repairs were made. Now the car is going to be taken back to GMC O'Neill on June 30, 2014 for a third time to fix a problem and a different mechanic has been requested to look at the car, because the two previous visits had the same mechanic looking at the problem. The car was kept again until July 8, 2014 where we received a call a few days prior to pickup that they found a caliper that wasn't working properly. So the front brake rotors and pads were then replaced. After receiving the car, it works slightly better than the prior attempts, but it still doesn't feel 100% safe yet. Now, the question

arises that if this problem was found after a different mechanic was requested, what was being looked at before with the previous visits?

Over the years I have spent so much money on the car. My car has not been in any type of accident or water damage. I need your help to find out what is wrong with this car. Why do I have to keep coming back to the dealer for the same problems when it's claimed that it's been fixed and everything is paid for in full? I feel like they are ripping us off and not truly fixing the problems. I need answers please, I need you to investigate and find out what's wrong. I want GM as a manufacturer to look into this model and see if there are others out there with the same complaints and if so fix it. It holds a major safety concern. I want GM to be responsible for all of the expenses from this car, the major inconvenience it has caused for my family. I have spent so much money in the numerous times this car has had to be towed alone.

As you see through the invoices as a form of documentation that I have been taking care of my car. For the last four years, I have been taking the car to GMC O'Neill because I trusted that the dealership would take better care of my car than another mechanic shop because the car is made by GM and they would have access to the parts. The bottom line is that the car has numerous problems with the brakes, A.C system, and including the passenger side door not opening properly. We could not open the passenger door from the inside and paid an extensive amount of money to get it fixed. If there was an accident and that was the only door to escape from, the victims in the car would be trapped. It's an extremely dangerous situation and even now, the hinge on the passenger door is about to break. I want them to look into this car problem and find out why I am pouring so much money into it. Please, I need your help.

Sincerely,



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**Information Summary**  
**BBB AUTO LINE® Vehicle Complaint**

**Claim Information**

Please review the information below for accuracy. If there is a problem, use the back buttons to navigate and correct.

**Personal Information**

Name: [REDACTED] Street: [REDACTED]  
 Primary Phone: [REDACTED] City: Chalfont  
 Evening Phone: [REDACTED] State: PENNSYLVANIA  
 Cell Phone: [REDACTED] Zip: [REDACTED]  
 Email: [REDACTED] We will send documents: Mail  
 How you heard of us: Friends or family

**Vehicle Information**

Make: Pontiac/GMC Original Miles:  
 Model: Suburban Owned or Leased: Purchased  
 Year: 1998 First Repair Date: 03/18/99  
 Transmission: Auto Mileage at first repair:  
 Purchase / Lease date: 07/18/98 Are you the titled owner? Yes  
 In your possession? Yes Titled owner? [REDACTED]  
 Miles or Kms: 137908 Number of vehicles owned/leased:  
 Titled to a Business? No Purchased as: New  
 % Used for Business: 0  
 Titled to: Individual

**Dealer Information**

Last servicing dealership: O'neil buick gmc Selling dealership: F.C. KERBECK  
 Servicing dealership city: Warminster Dealership city: Palmyra  
 Servicing dealership state: Pennsylvania Dealership state: New Jersey

**Vehicle Issues**

# Issue	Still Exist?	Repair Attempts	# Issue	Still Exist?	Repair Attempts
1 Continuous brake problems	Yes	7	6 Radiator	No	1
2 AC blows warm air insted of cold	Yes	8	7 Transmission	No	1
3 Can't exit from front right passener door	No	1	8 Alternator	No	2
4 Battery	No	4	9 Car towed to dealer	No	7
5 Starter	No	4	10		

**Arbitration Preferences**

Desired outcome: We would like the manufacturer to compensate for the inconvenience and expenses over the years that my family had suffered. I have paid so much money for repairs, and still doing as of today. I want the manufacturer to be held responsible.

**1999 SUBURBAN 4WD**

255HP VORTEC 5700 V8 GAS ENGINE

EXTERIOR 41 ONYX BLACK 60 GOLD MET

4-SPD AUTOMATIC TRANSMISSION

INTERIOR NEUTRAL - CUSTOM CLOTH



Division of General Motors Corporation



**STANDARD EQUIPMENT**

Items Featured Below are included at NO EXTRA CHARGE in the Standard Vehicle Price Shown at Right

**OPERATING FEATURES:**

- AUTOTRAC PUSHBUTTON 4WD
- SPEED SENSITIVE PWR STEERING
- INDEPENDENT FRONT SUSPENSION
- 2 STAGE MULTI-LEAF RR SPRINGS
- FRONT STABILIZER BAR
- HEAVY DUTY SHOCKS
- POWER BRAKE SYSTEM
- STEEL BELTED RADIAL PLY TIRES
- 100 AMP ALT & H.D. BATTERY

**SAFETY FEATURES:**

- DUAL FRONTAL NEXT GENERATION AIR BAGS
- FOUR WHEEL ANTI-LOCK BRAKES
- DAYTIME RUNNING LAMPS
- SIDE DOOR BEAMS

**COMFORT & CONVENIENCE FEATURES:**

- AM/FM STEREO, SK&S AND CLOCK
- POWER DOOR LOCKS
- PASSLOCK THEFT DETERRENT

- LIGHT TINT SOLAR GLASS
- CHROME FRONT AND REAR BUMPERS
- BLACK LH & RH OUTSIDE MIRRORS
- FOUR CARGO TIE DOWN ANCHORS
- FULL SIZE SPARE TIRE
- REAR TAILGATE/LIFTGLASS

**OTHER FEATURES:**

- TWO-SIDED ZINC COATED GALVANIZED STEEL SHEET METAL
- TACHOMETER
- 42 GALLON FUEL TANK
- FRONT TOW HOOKS
- STAINLESS STEEL EXHAUST
- LONG-LIFE ENGINE COOLANT
- 3 YEAR/36,000 MILE LIMITED BUMPER-TO-BUMPER WARRANTY
- COMMITMENT PLUS PRIVILEGES
- COURTESY TRANSPORTATION
- 24 HR ROADSIDE ASSISTANCE
- CUSTOMER ASSISTANCE

**STANDARD VEHICLE PRICE**

**\$28,619.00**

**Options Installed by Manufacturer**

MARKETING OPTION PACKAGE - 1SB 7,773.00  
REQUIRES A MINIMUM PURCHASE OF:

- SLE DECOR  
INCLUDES THE FOLLOWING:
  - DELUXE FRT APPEARANCE PKG.
  - DEEP TINTED WINDOWS
  - BLACK ROOF LUGGAGE CARRIER
  - POWER DOOR LOCKS & WINDOWS
  - TILT WHEEL & SPEED CONTROL
  - LEATHER WRPD STEERING WHL
  - ALUMINUM WHEELS
- AIR CONDITIONING-FRONT & REAR
- REAR HEATER
- INT R/V MIRROR, LT SENSITIVE W/OUTSIDE TEMP & COMPASS
- CARPETED FLOOR AND CARGO MATS
- 6-WAY PWR SEAT ADJ-DRIVER
- REMOTE KEYLESS ENTRY SYSTEM
- TAILGATE BODY
- FRONT 60/40 SPLIT BENCH SEAT
- AM/FM STEREO, CD/CASSETTE

- HEAVY DUTY TRAILERING EQUIP. 214.00
- CONVENTIONAL TWO TONE PAINT 200.00
- P245/75R16 ALT WOL TIRES 140.00
- REAR AXLE - 3.73 RATIO 135.00
- FOLDING CENTER & REAR SEAT NO CHARGE
- 7,300 LB GVW RATING NO CHARGE
- DUAL ELECT REMOTE CONT MIRRORS NO CHARGE
- NORTHEAST/FEDERAL EMISSIONS NO CHARGE
- FRONT LICENSE PLATE MOUNT NO CHARGE

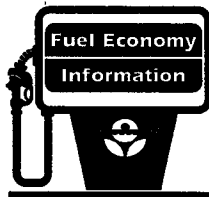
**TOTAL OPTIONS 8,462.00**

**TOTAL VEHICLE & OPTIONS \$37,081.00**  
**DESTINATION CHARGE 675.00**  
**TOTAL VEHICLE PRICE\* \$37,756.00**

Compare this vehicle to others in the FREE FUEL ECONOMY GUIDE available at the dealer.

CITY MPG

HIGHWAY MPG



**ACTUAL MILEAGE**  
WILL VARY WITH OPTIONS, DRIVING CONDITIONS, DRIVING HABITS AND VEHICLE'S CONDITION. RESULTS REPORTED TO EPA INDICATE THAT THE MAJORITY OF VEHICLES WITH THESE ESTIMATES WILL ACHIEVE BETWEEN

AND MPG IN THE CITY AND BETWEEN

AND MPG ON THE HIGHWAY.

\* NOT APPLICABLE \*

FOR COMPARISON SHOPPING,  
ALL VEHICLES CLASSIFIED AS

HAVE BEEN ISSUED  
MILEAGE RATINGS  
RANGING FROM

TO MPG CITY  
AND

TO MPG  
HIGHWAY.

NOT APPLICABLE

ZZZ

DEALER TO WHOM DELIVERED KERBECK GMC TRUCK  
#100 ROUTE 73 NORTH  
PALMYRA NJ 08085

FINAL ASSEMBLY GTO, MEX

ORDER NO KH1334  
MODEL NO TK10908  
SALES CODE  
DEALER NO 06-521

This label has been applied pursuant to Federal law—Do not remove prior to delivery to the ultimate purchaser. \*Includes Manufacturer's Recommended Pre-Delivery Service. Does not include dealer installed options and accessories, local taxes or license fees.  
PART NO. 18728971 ©1996 General Motors Corporation

VIN 3GKFK16R6XG

**4J**  
2GA0367417

2014



CHALFONT, PA

869 West Street Road · Warminster, PA 18974-3133  
(215) 672-0900 · oneilbuickgmc.com

SERVICE ADVISOR MARK LAUER

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
02JUL14	08JUL14		3GKFK16R6XG				08JUL14	347876
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		106.34	01JAN99	7314	7314
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
138021	138045							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A CUSTOMER STATES POOR BRAKE PERFORMANCE					
CO999 REPLACE FRONT BRAKE ROTORS AND PADS					
7314 LAUER, MARK LIC#: 7314					
	CP			0.00	0.00
B CHECK R/F DOOR BINDING					
CO999 CHECK DOOR OPERATION NO PROBLEM					
FOUND AT THIS TIME					
7314 LAUER, MARK LIC#: 7314					
	CP			0.00	0.00

*Thank You  
For  
Your  
Business!*

\*\* PRE-INVOICE \*\*

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

STATEMENT OF DISCLAIMER  
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE  
X



COMPLETE AUTO BODY REPAIRS AVAILABLE





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SERVICE ADVISOR SCOTT SALDAN

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
20JUN14	27JUN14		3GKFK16R6XG		T521		27JUN14	347413
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		106.34	01JAN99	7314	9530
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
138012	138021							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
<b>A CUST STATES CAR WILL NOT STOP PROPERLY</b>					
CO999 COMMENT					
			2769 ILLIANO, ANDY LIC#:		
			30399294		
			CP	0.00	0.00
PSIO PENNSYLVANIA STATE INSPECTION ONEIL ADVANTAGE					
			2769 ILLIANO, ANDY LIC#:		
			30399294		
			CP	19.00	19.00
PSID PA STATE INSP. DISCOUNT					
			CP	-17.00	-17.00
PEET PENNSYLVANIA ENHANCED EMISSION TEST INCLUDES STATE TRANSACTION FEE					
			2769 ILLIANO, ANDY LIC#:		
			30399294		
			CP	52.35	52.35
<b>B CUST STATES A/C BLOWS WARM</b>					
EL999 REPAIRED LEAKING A/C LINE					
			8872 JONES, BENJAMIN LIC#:	8872	
			CP	0.00	0.00
			2 ONB-J41425-375 AC CONNECTOR	19.99	19.99
			3 12356150 REFRIGERANT	18.99	18.99
					56.98

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Business!*

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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CUSTOMER SIGNATURE

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SERVICE ADVISOR MICHAEL F DEDICATO

REPAIR ORDER NO.	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
11JUN14	18JUN14		3GKFK16R6XG		T556		18JUN14	347002
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		106.34	01JAN99	5447	5447
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
137960	137968							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A CUSTOMER STATES BRAKE LINE LEAKING, INSPECT FOR LEAKS					
BR999 REPLACED ALL LEAKING BRAKE LINES, HARDWARE, LEAKING BRAKE CYLINDER, LEAKING BRAKE CALIPERS (BOTH) AND BLEED SYSTEM. RECHECK... A-OK					
2769 ILLIANO, ANDY LIC#: 30399294					
	CP			1707.78	1707.78
1	19209221 (S) CYLINDER	321.36	321.36		321.36
50 ONB-TUBING BRAKE TUBING					
		2.67	2.67		133.50
9 ONB-FITTING BRAKE FITTING					
		6.49	6.49		58.41
1	AGS-BLF44B NUT	2.00	2.00		2.00
1	BLF44B NUT	2.09	2.09		2.09
1	BLF43B NUT	2.09	2.09		2.09
4	19299818 FLUID	9.74	9.74		38.96
1 CEC-14166017 L/F CALIPER					
		77.70	77.70		77.70
1 CEC-14166018 R/F CALIPER					
		77.70	77.70		77.70
B VERIFY AND CORRECT MILEAGE (DROP-OFF)					
VCM VERIFY AND CORRECT MILEAGE (DROP-OFF)					

*Thank You  
For  
Your  
Business!*

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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CUSTOMER SIGNATURE

X

WARRANTY FOR REPAIRS 12 MONTH 12,000 MILES



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SERVICE ADVISOR MICHAEL F DEDICATO

REPAIR ORDER NO.	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE DATED	INVOICE NO.
11JUN14	18JUN14		3GKFK16R6XG		T556		18JUN14	347002
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		106.34	01JAN99	5447	5447
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
137960	137968							

TECH	TYPE	HOURS	LIST/UNT	NET/UNT	TOTAL
2769	ILLIANO, ANDY LIC#:				
30399294					
	CP			0.00	0.00
C MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
2769	ILLIANO, ANDY LIC#:				
30399294					
	CP			0.00	0.00
D** CUSTOMER STATES AC BLOWING HOT, CHECK A/C SYSTEM/HVAC PERFORMANCE					
MA999 CHECK A/C SYSTEM, ADDEED FREON, MUST RECHECK SYSTEM IN APPROXIMATELY ONE WEEK FOR ANY LEAKS, NO CHARGE TO CUSTOMER TODAY FOR DIAGNOSTICS					
2769	ILLIANO, ANDY LIC#:				
30399294					
	CP			0.00	0.00

*Thank You  
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DESCRIPTION	TOTALS
LABOR AMOUNT	1707.78
PARTS AMOUNT	713.81
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	2421.59
LESS DISCOUNT	254.00
SALES TAX	145.30
PLEASE PAY THIS AMOUNT	2275.08

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CUSTOMER SIGNATURE \_\_\_\_\_ X



\$2275.08

**COMPLETE AUTO BODY REPAIRS AVAILABLE**

O'NEIL BUICK GMC  
869 W STREET ROAD  
WARRINSTER, PA 18974

Merchant ID: 8189

Ref #: 0031

**Sale**

[REDACTED]

[REDACTED]

Entry Method: Swiped

Total: \$ 2,275.00

06/18/14 17:21:48  
Inv #: 000031 Appr Code: 025170  
Transaction ID: 584169769002070  
Apprvd: Online Batch#: 000173

Customer Copy

THANK YOU!



CHALFONT, PA

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SERVICE ADVISOR MICHAEL F DEDICATO

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
14APR14	15APR14		3GKFK16R6XG		T722		15APR14	344655
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		106.34	01JAN99	4519	5447
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
137290	137290							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
30MO OR 42 MO.FREE REPLACEMENT DEPENDS ON BATTERY PURCHASED 8872 JONES, BENJAMIN LIC#: 8872 CP					
1	88863834	18 MONTH	BATTERY	39.95	39.95
				99.99	99.99

*Thank You  
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\*\* PRE-INVOICE \*\*



DESCRIPTION	TOTALS
LABOR AMOUNT	199.46
PARTS AMOUNT	395.80
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	595.26
LESS DISCOUNT	50.00
SALES TAX	32.72
PLEASE PAY THIS AMOUNT	577.98

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CUSTOMER SIGNATURE  
X

**COMPLETE AUTO BODY  
REPAIRS AVAILABLE**



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SERVICE ADVISOR MICHAEL F DEDICATO

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
14APR14	15APR14		3GKFK16R6XG		T722		15APR14	344655
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		106.34	01JAN99	4519	5447
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
137290	137290							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A CUSTOMER STATES UNABLE TO START TRUCK, TOW IN					
EL999 REPLACED STARTER ASSY					
8872 JONES, BENJAMIN LIC#: 8872					
CP 159.51 159.51					
1 10465389					
W- (S) REMANUFACTURED					
STARTER 284.06 284.06 284.06					
1 12354951 (S) SPACER 4.50 4.50 4.50					
1 12354949 (S) BOLT 2.95 2.95 2.95					
1 19115586 (S) BOLT 4.30 4.30 4.30					
B CUSTOMER STATES HEARING ABNORMAL NOISE WHILE IDLING, POSSIBLE BELT NOISE					
CO999 COMMENT					
8872 JONES, BENJAMIN LIC#: 8872					
CP 0.00 0.00					
C MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
8872 JONES, BENJAMIN LIC#: 8872					
CP 0.00 0.00					
RB CHECK CHARGING SYSTEM/REPLACE BATTERY/NOTE: BATTERY WARR 18MO					

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER NO.	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
17FEB14	18FEB14		3GKFK16R6XG		T285		18FEB14	342344
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		106.34	01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
139000	139000							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
<b>A CK. SMOKE COMING FROM UNDER VEHICLE</b>					
EX999 REPLACED LEAKING EXHAUST GASKET FROM CATLYST TO MUFFLER					
4294 STIER, STEVEN W LIC#: 4294					
	CP			159.51	159.51
1	15051878 GASKET	29.98	29.98		29.98
<b>B REPLACE WIPER BLADES</b>					
WE REPLACE WIPER BLADES					
4294 STIER, STEVEN W LIC#: 4294					
	CP			0.00	0.00
2	89000976 (S)WIPER	17.99	17.99		35.98
<b>C CK. R/F DOOR NOT OPENING FROM INSIDE</b>					
BF999 REPLACED R/F INNER DOOR HANDLE					
4294 STIER, STEVEN W LIC#: 4294					
	CP			159.51	159.51
1	15708052 HANDLE	71.17	71.17		71.17
<b>D MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK</b>					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
4294 STIER, STEVEN W LIC#: 4294					
	CP			0.00	0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	319.02
PARTS AMOUNT	137.13
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	456.15
LESS DISCOUNT	40.00
SALES TAX	24.97
PLEASE PAY THIS AMOUNT	441.12

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
30MAR13	30MAR13		3GKFK16R6XG		T257		30MAR13	330759
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
130787	130787							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
COMPLETE ALL LISTED					
CAMP CHECK GM VISS FOR ALL OPEN CAMPAIGNS					
AND COMPLETE ALL LISTED					
		4294	STIER, STEVEN W LIC#: 4294		
	CP			0.00	0.00
E MULTI POINT INSPECTION 21 POINT INSPECTION					
AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT					
INSPECTION AND FREE BATTERY CHECK					
		4294	STIER, STEVEN W LIC#: 4294		
	CP			0.00	0.00
FRONT SWAY BAR BROKEN PARTS, 269.87 LABOR					
208.00,,,, #15538658, #12546293					
F CK. FRONT WIPER SPLIT, JUST PUT ON IN DEC 12					
NPF WE WERE UNABLE TO DUPLICATE THE					
SYMPTOM DESCRIBED BY THE CUSTOMER					
		4294	STIER, STEVEN W LIC#: 4294		
	CP			0.00	0.00
G 215 668 6353					
CO999 COMMENT					
		4294	STIER, STEVEN W LIC#: 4294		
	CP			0.00	0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	97.20
PARTS AMOUNT	78.98
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	176.18
LESS DISCOUNT	0.00
SALES TAX	10.57
PLEASE PAY THIS AMOUNT	186.75

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
30MAR13	30MAR13		3GKFK16R6XG		T257		30MAR13	330759
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
130787	130787							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A THROTTLE BODY SERVICE-CLEAN FRONT AND BACK THROTTLE PLATE/HEPS ELIMINATE STICKING THROTTLE PLATE AND ERRATIC IDLE.					
VAL7 THROTTLE BODY SERVICE-CLEAN FRONT AND BACK THROTTLE PLATE/HEPS ELIMINATE STICKING THROTTLE PLATE AND ERRATIC IDLE.					
		4294	STIER, STEVEN W LIC#: 4294		
	CP			60.00	60.00
	1 VP075 THROTTLE KIT				
	679710	28.99		28.99	28.99
B REPLACE FUEL FILTER					
RFF REPLACE FUEL FILTER					
		4294	STIER, STEVEN W LIC#: 4294		
	CP			24.20	24.20
	1 25171792 FILTER KIT	22.11		22.11	22.11
C PERFORM ENGINE OIL AND OIL FILTER CHANGE					
3K PERFORM ENGINE OIL AND OIL FILTER CHANGE					
		4294	STIER, STEVEN W LIC#: 4294		
	CP			13.00	13.00
	1 25171377 F-FILTER	5.98		5.98	5.98
	6 ONB-8000 CASTROL GTX	3.65		3.65	21.90
D CHECK GM VISS FOR ALL OPEN CAMPAIGNS AND					

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
13APR13	13APR13		3GKFK16R6XG		T744		13APR13	331214
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	9530	9530
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
131000	131000							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
E CUST STATES NOISE WHEN STARTING POSS. BELT					
SOP PARTS NEEDED TO REPAIR WERE NOT					
LOCALLY AVAILABLE AND HAVE BEEN					
"SPECIAL ORDERED" YOUR SERVICE					
ADVISOR WILL NOTIFY YOU IMMEDIATELY					
FOLLOWING THEIR ARRIVAL					
7314 LAUER, MARK LIC#: 7314					
	CP			0.00	0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00 X

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
13APR13	13APR13		3GKFK16R6XG		T744		13APR13	331214
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	9530	9530
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
131000	131000							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A PENNSYLVANIA STATE INSPECTION ONEIL ADVANTAGE					
NWP NO WORK PERFORMED					
7314 LAUER, MARK LIC#: 7314					
	CP			0.00	0.00
B PENNSYLVANIA ENHANCED EMISSION TEST INCLUDES STATE TRANSACTION FEE					
NWP NO WORK PERFORMED					
7314 LAUER, MARK LIC#: 7314					
	CP			0.00	0.00
C CUST STATES SWAY BAR IS BROKEN					
SOP PARTS NEEDED TO REPAIR WERE NOT LOCALLY AVAILABLE AND HAVE BEEN "SPECIAL ORDERED" YOUR SERVICE ADVISOR WILL NOTIFY YOU IMMEDIATELY FOLLOWING THEIR ARRIVAL					
7314 LAUER, MARK LIC#: 7314					
	CP			0.00	0.00
D MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
7314 LAUER, MARK LIC#: 7314					
	CP			0.00	0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	F.O. NO.	INVOICE PRINTED	INVOICE NO.
20APR13	20APR13		3GKFK16R6XG		T404		20APR13	331484
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
131483	131483							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT					
INSPECTION AND FREE BATTERY CHECK					
6726 AREIAS, HANK LIC#: 6726					
	CP			0.00	0.00
E CK. BELT					
RSB REPLACE SERPENTINE BELT					
6726 AREIAS, HANK LIC#: 6726					
	CP			39.95	39.95
1	12564763 BELT		59.99	59.99	59.99

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DESCRIPTION	TOTALS
LABOR AMOUNT	318.80
PARTS AMOUNT	371.04
GAS,OIL, LUBE	-17.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	672.84
LESS DISCOUNT	42.00
SALES TAX	38.87
PLEASE PAY THIS AMOUNT	669.71

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
20APR13	20APR13		3GKFK16R6XG		T404		20APR13	331484
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
131483	131483							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A PENNSYLVANIA STATE INSPECTION ONEIL ADVANTAGE					
PSIO PENNSYLVANIA STATE INSPECTION ONEIL ADVANTAGE					
			6726 AREIAS, HANK LIC#: 6726		
	CP			19.00	19.00
			PSID PA STATE INSP. DISCOUNT		
	CP			-17.00	-17.00
B PENNSYLVANIA ENHANCED EMISSION TEST INCLUDES STATE TRANSACTION FEE					
PEET PENNSYLVANIA ENHANCED EMISSION TEST INCLUDES STATE TRANSACTION FEE					
			6726 AREIAS, HANK LIC#: 6726		
	CP			52.35	52.35
C REPLACE SWAY BAR, BUSHING AND END LINKS					
FS999 REPLACED FRONT SWAY BAR, LINKS, AND BUSHINGS					
			6726 AREIAS, HANK LIC#: 6726		
	CP			207.50	207.50
			1 15538658 SHAFT	191.55	191.55
			2 15538492 CLAMP	10.10	20.20
			2 15704513 W-INSULATOR	10.49	20.98
			2 12546193 W-LINK KIT	39.16	78.32
D MULTI POINT INSPECTION 21 POINT INSPECTION					

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER NUMBER	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
22MAY13	22MAY13		3GKFK16R6XG		T720		22MAY13	332699
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	9530	9530
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
132000	132000							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
C CHECK GM VISS FOR ALL OPEN CAMPAIGNS AND COMPLETE ALL LISTED					
CAMP CHECK GM VISS FOR ALL OPEN CAMPAIGNS AND COMPLETE ALL LISTED					
			4294 STIER, STEVEN W LIC#: 4294		
			CP	0.00	0.00

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 <p><b>BUICK®</b></p> <p><b>GMC</b></p>		LABOR AMOUNT	376.25		
		PARTS AMOUNT	324.74		
		GAS,OIL, LUBE	0.00		
		SUBLET AMOUNT	0.00		
		MISC. CHARGES	0.00		
		TOTAL CHARGES	700.99		
		LESS DISCOUNT	74.00		
		SALES TAX	42.06		
		PLEASE PAY THIS AMOUNT	669.05		
				X	
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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED BY	INVOICE NO.
22MAY13	22MAY13		3GKFK16R6XG		T720			22MAY13 332699
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	9530	9530
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
132000	132000							

TECH.	TYPE	HOURE	LIST/UNIT	NET/UNIT	TOTAL
A CUST STATES SEEING SMOKE FROM ENGINE (TOWED IN)					
CS999 CHECKED AND FOUND UPPER RADIATOR HOSE SPLIT AND FOUND RADIATOR LEAKING AT TRANS. COOLER LINE.					
4294 STIER, STEVEN W LIC#: 4294					
CP				0.00	0.00
CS999 REPLACE UPPER RADIATOR HOSE AND RADIATOR.					
4294 STIER, STEVEN W LIC#: 4294					
CP				311.25	311.25
1	GDY-1117 HOSE	38.68	38.68		38.68
1	1792VP RADIATOR	237.00	237.00		237.00
VAL6 COOLING SYSTEM SERVICE-FLUSH SYSTEM					
4294 STIER, STEVEN W LIC#: 4294					
CP				65.00	65.00
1	12346290 COOLANT	25.07	25.07		25.07
1	VP005 RAD FLUSH KIT	23.99	23.99		23.99
B MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
4294 STIER, STEVEN W LIC#: 4294					
CP				0.00	0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
24JUL13	24JUL13		3GKFK16R6XG		T691		24JUL13	335130
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
133000	133000							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A CUST STATES WHEN BRAKING, FEELS LIKE TAKES LONGER TO STOP					
ARB CLEAN AND ADJUST REAR BRAKES					
6726 AREIAS, HANK LIC#: 6726					
CP					
1	19287400	CLEANER	7.35	26.95	26.95
B MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
6726 AREIAS, HANK LIC#: 6726					
CP					
			0.00	0.00	0.00

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\*\* PRE-INVOICE \*\*

DESCRIPTION	TOTALS
LABOR AMOUNT	26.95
PARTS AMOUNT	7.35
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	34.30
LESS DISCOUNT	0.00
SALES TAX	2.06
PLEASE PAY THIS AMOUNT	36.36

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
11NOV13	11NOV13		3GKFK16R6XG		T267		11NOV13	339034
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
135256	135256							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
1	11562588	PLUG	2.70	2.70	2.70
D MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
5797 WOJTWICZ, RADOSLAW LIC#: 5797					
	CP		0.00	0.00	0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	79.95
PARTS AMOUNT	60.56
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	140.51
LESS DISCOUNT	20.00
SALES TAX	7.83
PLEASE PAY THIS AMOUNT	128.34

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
11NOV13	11NOV13		3GKFK16R6XG		T267		11NOV13	339034
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON		103.75	01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
135256	135256							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A CUST STATES SES LIGHT IS ON					
CO999 COMMENT					
5797 WOJTOWICZ, RADOSLAW LIC#:					
5797					
	CP			0.00	0.00
B CK. HEATER NOT WORKING					
CS999 RESEALED RADIATOR PLUG, BLEED SYSTEM					
5797 WOJTOWICZ, RADOSLAW LIC#:					
5797					
	CP			68.00	68.00
1	ONB-7000 HCLAMP		0.95	0.95	0.95
1	12346290 COOLANT		25.07	25.07	25.07
C ENG. OIL AND FILTER CHANGE. CHK. ALL LEVELS. FILL WASHER JAR. CHK. WINSHIELD WIPER. TIRE PRESSURE.					
DEX1 ENG. OIL AND FILTER CHANGE. CHK. ALL LEVELS. FILL WASHER JAR. CHK. WINSHIELD WIPER. TIRE PRESSURE.					
5797 WOJTOWICZ, RADOSLAW LIC#:					
5797					
	CP			11.95	11.95
6	19293003 DEXOS OIL		4.31	4.31	25.86
1	25171377 F-FILTER		5.98	5.98	5.98

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
22FEB12	22FEB12		3GKFK16R6XG		T346		22FEB12	316179
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON			01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
121000	121000							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A CK. SES LIGHT FLASHING, AND STAYS ON, VEHICLE VIBRATING					
EPA FACTORY AUTHORIZED SYSTEM CHECK 7 POINT VISUAL SYSTEM AND COMPONENT CHECK ELECTRONIC ENGINE PERFORMANCE CHECK FOR CODES ROADTEST ESTIMATE OF NEEDED REPAIRS					
			6726 HENRY R AREIAS LIC#: 6726 CP	94.95	94.95
TU999 REPLACED SPARK PLUGS, IGNITION WIRES, DISTRIBUTOR CAP AND ROTOR					
			6726 HENRY R AREIAS LIC#: 6726 CP	255.00	255.00
			8 19256067 SPARK PLUG	9.98	9.98
			1 10452459 CAP	68.78	68.78
			1 10452457 ROTOR	15.64	15.64
			1 12192364 W-WIRE KIT	185.22	185.22
B MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
			6726 HENRY R AREIAS LIC#: 6726 CP	0.00	0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	349.95
PARTS AMOUNT	349.48
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	699.43
LESS DISCOUNT	70.00
SALES TAX	37.77
PLEASE PAY THIS AMOUNT	667.20

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
14APR12	14APR12		3GKFK16R6XG		T182		14APR12	318101
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON			01JAN99	9530	9530
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
123762	123763							

TECH.	TYPE	HOURS	LST/UNIT	NET/UNIT	TOTAL
<b>A CUST STATES SES LIGHT ON</b>					
CO999 CHECK FOR SES LIGHT. FOUND CODE					
P0430 BANK 2 CAT. FAILURE.					
1345	CP			0.00	0.00
<b>B CK BRAKES</b>					
ARB CLEAN AND ADJUST REAR BRAKES					
1345	CP			26.95	26.95
<b>C CUST STATES FUEL GAUGE LIGHT GOES OUT AT TIMES</b>					
NPF WE WERE UNABLE TO DUPLICATE THE SYMPTOM DESCRIBED BY THE CUSTOMER					
1345	CP			0.00	0.00
<b>D PERFORM ENGINE OIL AND OIL FILTER CHANGE</b>					
3K PERFORM ENGINE OIL AND OIL FILTER CHANGE					
1345	CP			13.00	13.00
1	25171377 F-FILTER		6.99	6.99	6.99
6	ONB-8000 CASTROL GTX		3.65	3.65	21.90

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DESCRIPTION	TOTALS
LABOR AMOUNT	39.95
PARTS AMOUNT	28.89
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	68.84
LESS DISCOUNT	0.00
SALES TAX	4.13
PLEASE PAY THIS AMOUNT	72.97

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
01DEC12	03DEC12		3GKFK16R6XG		T717		03DEC12	326372
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON			01JAN99	9530	9530
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
126977	126978							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A LOF. ROTATE TIRES. 24 MULTI POINT INSPECTION.					
WORKS LOF. ROTATE TIRES. 24 MULTI POINT INSPECTION.					
7314 LAUER, MARK LIC#: 7314					
	CP			18.91	18.91
1	25171377 F-FILTER	5.98		5.50	5.50
5	ONB-8000 CASTROL GTX	3.65		3.20	16.00
B REPLACE WIPER BLADES					
WB REPLACE WIPER BLADES					
7314 LAUER, MARK LIC#: 7314					
	CP			0.00	0.00
2	89000976 WIPER	17.99		17.99	35.98
C CUST STATES EXTENDED CRANK ON START UP					
CO999 CHECK FOR EXTENDED CRANK AND ONLY					
FOUND POSITIVE BATTERY CABLE LOOSE.					
TIGHTEN CABLE AND RECHECK. OK AT THIS TIME.					
7314 LAUER, MARK LIC#: 7314					
	CP			0.00	0.00
D MULTI POINT INSPECTION 21 POINT INSPECTION					
AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT					
INSPECTION AND FREE BATTERY CHECK					
7314 LAUER, MARK LIC#: 7314					

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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SERVICE ADVISOR HARRY E DASCH

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
21FEB11	21FEB11		3GKFK16R6XG		T901		21FEB11	302353
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON			01JAN99	5506	5506
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
113819	113819							

TECH	TYPE	HOURS	LIST/UNT	NET/UNIT	TOTAL
A TOWED IN WILL NOT START					
02040 RUN COMPLETE DIAGNOSTICS					
8872 JONES, BENJAMIN LIC#: 8872					
	CPT	29.95			29.95
BATTERY FAILED TEST, NEEDS BATTERY REPLACED					
B MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
8872 JONES, BENJAMIN LIC#: 8872					
	CPT	0.00			0.00
C CHECK GM VISS FOR ALL OPEN CAMPAIGNS AND COMPLETE ALL LISTED					
CAMP CHECK GM VISS FOR ALL OPEN CAMPAIGNS AND COMPLETE ALL LISTED					
8872 JONES, BENJAMIN LIC#: 8872					
	CPT	0.00			0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	29.95
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	29.95
LESS DISCOUNT	0.00
SALES TAX	1.80
PLEASE PAY THIS AMOUNT	31.75

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
13 JUN11	14 JUN11		3GKFK16R6XG		T782		14 JUN11	306631
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON			01 JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
114244	114244							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
	CP			0.00	0.00
D FLUID LEAK R/REAR TIRE AREA					
CO999 INCLUDED ON LINE A					
3722 SPRINGFIELD, BRINTON LIC#:					
3722					
	CP			0.00	0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	392.00
PARTS AMOUNT	149.94
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	541.94
LESS DISCOUNT	0.00
SALES TAX	32.52
PLEASE PAY THIS AMOUNT	574.46

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
13JUN11	14JUN11		3GKFK16R6XG		T782		14JUN11	306631
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON			01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
114244	114244							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
<b>A CK. A/C BLOWS WARM AIR</b>					
EL999 LEAKING FROM REAR A/C LINE, CONNECTED IN REPAIR LINE, R/REAR RECHARGED A/C SYSTEM					
3722 SPRINGFIELD, BRINTON LIC#: 3722					
	CP		392.00		392.00
2 ONE-J41425-750 AC					
	CONNNECTOR	28.99	28.99		57.98
	4 12356150 REFRIG	22.99	22.99		91.96
,,,,, CHECKED OUT, FOUND LEAK FROM R/REAR A/C HOSE, CUT EXISTING LINE AND REJOINTED IN REPAIR LINE, RECHARGED A/C					
<b>B MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK</b>					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
3722 SPRINGFIELD, BRINTON LIC#: 3722					
	CP		0.00		0.00
<b>C 215 668 6353</b>					
CO999 COMMENT					
3722 SPRINGFIELD, BRINTON LIC#: 3722					

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
21JUN11	22JUN11		3GKFK16R6XG		T249		22JUN11	306994
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY RATE	PREPARED BY	S/A
		99	GMC YUKON			01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
116440	116440							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
<b>A REAR A/C BLOWS WARM AIR</b>					
EL999 JUNCTIONED NEW A/C LINE IN R/F, REPLACED REAR EXPANSION VALVE, A/C ACCUMULATOR					
3722 SPRINGFIELD, BRINTON LIC#: 3722					
	CP			196.00	196.00
5	12356150 REFRIG	22.99	22.99		114.95
1	2724962 W-ACCUMULAT	47.34	47.34		47.34
1	52477004 ORIFICE	12.60	12.60		12.60
2 ONB-J41425-750 AC CONNNECTOR					
		28.99	28.99		57.98
1	15265200 CONNECTOR	22.14	22.14		22.14
<b>B VERIFY AND CORRECT MILEAGE (DROP-OFF)</b>					
VCM VERIFY AND CORRECT MILEAGE (DROP-OFF)					
3722 SPRINGFIELD, BRINTON LIC#: 3722					
	CP			0.00	0.00
<b>C MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK</b>					
MP MULTI POINT INSPECTION 21 POINT INSPECTION AND FREE BATTERY CHECK					
3722 SPRINGFIELD, BRINTON LIC#: 3722					

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
11JUL11	12JUL11		3GKFK16R6XG		T918		12JUL11	307746
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SA
		99	GMC YUKON			01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
115000	115000							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A CK.	REAR A/C BLOWING WARM AIR				
	NWP NO WORK PERFORMED				
	3722 SPRINGFIELD, BRINTON LIC#:				
	3722				
	CP			0.00	0.00
	NEEDS REAR EVAPURATOR, 2 HOSES				
B CK.	STARTING CODITION				
	CO999 SECURED BATTERY CABLE				
	3722 SPRINGFIELD, BRINTON LIC#:				
	3722				
	CP			0.00	0.00
C	MULTI POINT INSPECTION 21 POINT INSPECTION				
	AND FREE BATTERY CHECK				
	MP MULTI POINT INSPECTION 21 POINT				
	INSPECTION AND FREE BATTERY CHECK				
	3722 SPRINGFIELD, BRINTON LIC#:				
	3722				
	CP			0.00	0.00

*Thank You  
For  
Your  
Business!*

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

STATEMENT OF DISCLAIMER  
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

X



**COMPLETE AUTO BODY  
REPAIRS AVAILABLE**



869 West Street Road · Warminster, PA 18974-3139  
(215) 672-0900 · oneilbuickgmc.com

CHALFONT, PA

SERVICE ADVISOR SCOTT SALDAN

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
19JUL11	19JUL11		3GKFK16R6XG		T990		19JUL11	308056
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABDR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON			01JAN99	4519	9530
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
115000	115000							

TECH	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
<b>A TOW IN NO START</b>					
CO999 REPAIRED CONNECTOR					
3722 SPRINGFIELD, BRINTON LIC#:					
3722					
	CP			0.00	0.00
<b>B MULTI POINT INSPECTION 21 POINT INSPECTION</b>					
AND FREE BATTERY CHECK					
CO999 COMMENT					
3722 SPRINGFIELD, BRINTON LIC#:					
3722					
	CP			0.00	0.00

*Thank You  
For  
Your  
Business!*

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

STATEMENT OF DISCLAIMER  
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE  
X



**COMPLETE AUTO BODY  
REPAIRS AVAILABLE**



869 West Street Road · Warminster, PA 18974-3133  
(215) 672-0900 · oneilbuickgmc.com

CHALFONT, PA

SERVICE ADVISOR **DAVE F HOGG**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
30NOV11	30NOV11		3GKFK16R6XG		T398		30NOV11	313072
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		99	GMC YUKON			01JAN99	4519	4519
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT / LOCATION					
117000	117000							

TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
<b>A CK. SES LIGHT ON</b>					
EL999 CHECKED OUT, REPLACED O2 SENSOR,					
BANK 1 SENSOR 2					
6726 HENRY R AREIAS LIC#: 6726					
	CP		196.00		196.00
	1 19178116 SENSOR	103.11	103.11		103.11
<b>B MULTI POINT INSPECTION 21 POINT INSPECTION</b>					
AND FREE BATTERY CHECK					
MP MULTI POINT INSPECTION 21 POINT					
INSPECTION AND FREE BATTERY CHECK					
6726 HENRY R AREIAS LIC#: 6726					
	CP		0.00		0.00

*Thank You  
For  
Your  
Business!*

DESCRIPTION	TOTALS
LABOR AMOUNT	196.00
PARTS AMOUNT	103.11
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	299.11
LESS DISCOUNT	0.00
SALES TAX	17.95
PLEASE PAY THIS AMOUNT	317.06

**STATEMENT OF DISCLAIMER**  
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE \_\_\_\_\_ X



**COMPLETE AUTO BODY  
REPAIRS AVAILABLE**

# AAMCO TRANSMISSIONS OF COLMAR

215-822-1450

AAA APPROVED TRANSMISSION CENTER  
AAMCO GOLD CLUB MEMBER  
BOTH AWARDS BASED ON CUSTOMER  
SATISFACTION AND WORKMANSHIP RATING!

PA STATE INSPECTION & FULL GENERAL REPAIR

- \*BRAKE REPAIR SERVICE
- \*ENGINE TUNE UP
- \*MOTOR OIL AND FILTER CHANGE
- \*COMPUTER DIAGNOSTICS
- \*ABS SYSTEM FLUSH
- \*COOLANT SYSTEM FLUSH
- \*EXHAUST SYSTEMS
- \*STARTERS AND ALTERNATORS
- \*BELTS AND HOSES
- \*ELECTRICAL REPAIRS
- \*HEADLIGHTS TO TAILLIGHTS' WE DO IT ALL!!!

\*WE FIX THE PROBLEMS THE OTHERS CAN'T!!

\* HIGH PERFORMANCE SPECIALTY SHOP !!!  
TRANSMISSION BUILT FOR THE WINNING CAR ON  
THE SPEED CHANNEL SHOW "PINKS"

\*\*\*\*\*

THREE PART FUEL INJECTION SERVICE \$199.95

INCREASES: PERFORMANCE, HORSEPOWER, GAS MILEAGE  
REDUCES: HESITATION, ROUGH IDLE, EMISSIONS FOR INSPECTION



RAMCO TRANSMISSIONS  
634 BETHLEHEM PIKE  
COLMAR, PA 18915

TERMINAL ID: 002535367  
MERCHANT #: 178227325994

**SALE**  
BATCH: 000589 INVOICE: 009258  
DATE: DEC 17, 10 TIME: 16:46  
SQ: 003 AUTH NO: 017558

**TOTAL \$2115.69**

**CUSTOMER COPY**

<p><b>CERTIFICATION</b></p> <p>This certifies that the transmission (or other automotive component) has been dismantled, reconditioned or rebuilt as necessary; all external and internal parts cleaned; all defective parts restored, cleaned, or replaced as needed with new, rebuilt or sound used parts and such machining or other procedures performed as necessary to place your transmission (or other automotive component) in sound working condition.</p>		<p><b>COMPLETION CERTIFICATE</b></p> <p>I acknowledge receipt of the vehicle and a copy of this Repair Order.</p>	
<p>Authorized Signature</p> <p><i>[Signature]</i> 12/16/10</p>		<p>Customer Signature</p> <p><i>[Signature]</i> 12/16/10</p>	
<p><b>YOU ARE ENTITLED TO RECEIVE A COPY OF OUR QUOTATION SHEET WHICH SETS FORTH THE COSTS OF THE SERVICE OR SERVICES WHICH WERE AVAILABLE TO YOU</b></p>		<p><b>COMPLETION CERTIFICATE</b></p> <p>PARTS SHOWN AS AN EXCHANGE ARE NOT RETURNABLE</p>	



6774 - Sears, Roebuck and Co. 600 Montgomery Mall  
North Wales, PA 19454 (215) 362-4227

NAME: [REDACTED] ADD: CHALFONT, PA [REDACTED] PRI: [REDACTED] SEC: [REDACTED]	TAG #	INITIAL ESTIMATE PARTS \$517.92 LABOR \$101.00 OTHER \$0.00 TAX \$37.14 TOTAL \$660.06	REVISED ESTIMATE	PHONE AUTHORIZATION APPROVED BY: CONTACTED BY:	REF. NUM. IN4809305 LPO#: 809305 CREATED BY: 793521 INVOICED BY: 793521
YEAR/MAKE/MODEL 1999 GMC SUBURBAN C1500 1/2TO V8-350ci 5.7L F/I VI		DATE/TIME OF ESTIMATE 12/04/2010 04:28 PM		NUMBER CALLED:	EPA NUMBER: PAD136601861
LICENSE # [REDACTED] COLOR BLACK V.I.N. 3GKFK16R6XG [REDACTED] LOCATION SHOP ODOMETER IN 111906 ODOMETER OUT		DATE/TIME REVISIED		DATE / TIME CALLED:	REPAIR NUMBER:
TIRE INSTALLATION INSTRUCTIONS [Diagram showing tire installation on a vehicle with 'xxx' marks on wheels and 'SP' for spare. Text: BLACK WALL]		PROMISED TIME 12/04/2010 05:30 PM		WAITING	

AIR PRESSURE FRONT / REAR SEE COMMENTS BELOW	WHL. TORQUE SPECIFICATION HND TOR/140 - ALL O.E. APPLICATIONS	See reverse for important warranty terms and other information. INVOICE DATE: 12/04/2010.	BY SIGNING BELOW I ACKNOWLEDGE RECEIPT AND AGREE TO CHARGE THE INVOICE PRICE WITH AMOUNTS AS SHOWN CHARGED TO EACH CARD IDENTIFIED HEREON, AND BE BOUND BY THE TERMS OF THE CARDHOLDER'S AGREEMENT(S) FOR EACH.
---	--	--	---

COMMENTS/REQUESTS OR ALTERNATE CONTACTS: NO DAMAGE MISSING RIGHT REAR HUB CAP	WORK AUTHORIZED BY / CREDIT APPROVED BY: X
--	---

QTY	ITEM #	DESCRIPTION OF MERCHANDISE	PRICE EACH	TOTAL	TECH	CSA
@ 4	PS 09557302	TIRE,L2457516E DN ROVAT O	\$123.49	\$493.96 T		793521
4	EF 082021	STATE ENVIRONMENTAL FEE	\$1.00	\$4.00		793521
4	LB 19012004	TIREBALANCE, PERFORMANCE	\$12.25	\$49.00 T	606194	793521
4	AC 189021	LOCAL TIRE DISPOSAL	\$2.00	\$8.00 T		793521
4	PS 09598734	VALVE,CHR SLV 1.25 IN	\$3.99	\$15.96 T		793521
4	LB 19019505	ROAD HAZARD,PLUS AGREEMNT	\$13.00	\$52.00 T		793521

@ - A 15% Restocking Fee may apply on returned merchandise. A 15% Cancellation Fee may apply on Special Ordered merchandise cancelled after 24 hours. See Salesperson for details.

**SEARS VALUES YOUR FEEDBACK!**  
Tell us about your experience and you could win a \$4,000 Sears gift card.  
Please visit our website within 7 days of the date of purchase:  
[WWW.SEARSFEEDBACK.COM](http://WWW.SEARSFEEDBACK.COM)  
To complete the survey you will need the 12 digit salescheck number on your receipt.  
Por favor tómate el tiempo para proporcionarnos tu informacion y participa en un sorteo con la oportunidad de ganar \$4,000. Visita la página de internet.  
No purchase necessary. Void where prohibited. Entries must be entered within 7 days of date of purchase.  
Entrants must be 18 or older to enter. See complete rules on website.

RETAIN FOR COMPARISON WITH MONTHLY STATEMENT OR FOR RETURN OR EXCHANGE	
Parts Subtotal:	\$521.92
Labor Subtotal:	\$101.00
Reductions Subtotal:	\$0.00
Subtotal:	\$622.92
Tax: 6.000%	\$37.14
Total:	\$660.06
RC: 7667-1004-5595-1397	
Gift/Award Card Tendered:	\$200.00
Gift/Award Card Tendered:	\$40.00
Gift/Award Card Tendered:	\$20.00
Credit Tendered:	\$400.06
CARD TYPE : [REDACTED]	
ACCT #:	[REDACTED]
AUTH CODE:	1299699
EXPIRATION DATE:	N/A
GIFT/AWARD CARD BALANCE:	\$0.00
GIFT/AWARD CARD TOTAL:	\$200.00
CARD TYPE : [REDACTED]	
ACCT #:	[REDACTED]
AUTH CODE:	1794467
EXPIRATION DATE:	N/A
GIFT/AWARD CARD BALANCE:	\$0.00
GIFT/AWARD CARD TOTAL:	\$40.00
CARD TYPE : [REDACTED]	
ACCT #:	[REDACTED]
AUTH CODE:	1259679
EXPIRATION DATE:	N/A
GIFT/AWARD CARD BALANCE:	\$0.00
GIFT/AWARD CARD TOTAL:	\$20.00
CARD TYPE : [REDACTED]	
ACCT #:	[REDACTED]
ACCOUNT TOTAL:	\$400.06
SALES CHECK # 067740419747	

ITEM / WARRANTY INFORMATION / LABOR DETAILS / COMMENTS Aftermarket TPMS Available. Verify TPMS. WARRANTY: 09557302 : 60,000 MILE: Tread Depth: 16	ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED
ITEM COMMENTS: 19012004: For the Life of the Tire, to address an uneven or imbalanced tire, we will: adjust tire pressure, remove old weights, computer spin balance. Priced EACH 19019505: ROAD HAZARD PLUS SERVICE AGREEMENT: THIS AGREEMENT PROVIDES ADDED BENEFITS OVER AND ABOVE YOUR TIRE WARRANTY. ASK YOUR SALES ASSOCIATE FOR DETAILS.	
THE SEARS AUTO TEAM UNDERSTANDS THAT YOUR TIME IS VALUABLE AND WE APOLOGIZE FOR NOT MAKING OUR COMPLETION TIME ON YOUR VEHICLE. PLEASE ACCEPT THIS ATTACHED \$5 COUPON GOOD ON ANY PURCHASE OF \$20 OR MORE AT ANY SEARS STORE LOCATION NATIONWIDE.	
ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.	
Size      PSI      Torque      Vehicle Description: LT245/75R16/E    45/80    HND TOR/140    C2500 RWD; 8600 lbs.; 131.5 in. P245/75R16      35/35    HND TOR/140    K1500 4WD; 7200-8050 lbs.; 131.5 in. LT245/75R16/E    45/80    HND TOR/140    K2500 4WD; 8600 lbs.; 131.5 in.	

ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TIGHTENED

Size	PSI	Torque	Vehicle Description
LT245/75R16/E	45/80	HND TOR/140	C2500 RWD; 8600 lbs.; 131.5 in.
P245/75R16	35/35	HND TOR/140	K1500 4WD; 7200-8050 lbs.; 131.5 in.
LT245/75R16/E	45/80	HND TOR/140	K2500 4WD; 8600 lbs.; 131.5 in.

**YOU ARE ENTITLED TO RECEIVE REPLACED AND REMOVED PARTS, OTHER THAN EXCHANGED OR WARRANTED PARTS WHICH WILL BE AVAILABLE FOR YOUR INSPECTION. TO OBTAIN FULL WARRANTY BENEFITS, YOU MUST PRESENT YOUR RECEIPT AND THE DEFECTIVE PRODUCT OR THE VEHICLE ON WHICH THE SERVICE WAS PERFORMED. Prices firm upon customer authorization. Labor charges based upon average industry standard time for repairs on typical vehicles, adjusted for local competitive conditions. No charge for repair price estimates or for vehicle storage.**



# Driver & Vehicle Services

pennsylvania PA

PA STATE AGENCIES ONLINE SERVICES  
HOME | Forms & Publications | Shopping Cart

Tom Corbett, Governor

Barry J. Schoch, P.E., Secretary, Department of Transportation

- Online Driver and Vehicle Services
- Information Centers
- Business Partners
- About this Site
- Security on this Site
- Home
- Rate this Site
- Search this Site

## Vehicle Information

### Step 3.

Select an Online Service

The online service you select below will be performed for Title Number [REDACTED] and Plate Number [REDACTED]

**Name:** [REDACTED]  
**Address:** [REDACTED]  
 CHALFONT, PA [REDACTED]  
 1999  
**Vehicle Model Year:**  
**Vehicle Make:** GMC  
**Vehicle Identification Number (VIN):** 3GKFK16R6XG [REDACTED]  
**Current Registration Expiration Date:** 03/31/2014

[I need to know how to change some of the information above.](#)

Select a service for this Vehicle:

- Complete a **Vehicle Registration Renewal**.
- Complete a **Change of Address (FREE)**.
- Request Your Vehicle Registration **Restoration Requirements Letter (FREE)**.

[Home](#) | [Contact](#) | [Privacy Policy](#) | [Site Index](#) |

COMMONWEALTH OF PENNSYLVANIA  
VEHICLE EMISSIONS INSPECTION REPORT

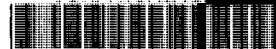
Test Date/Time: 04/20/2013 @ 08:18

VIN:



3GKFK16R6XG

TITLE:



VEHICLE INFORMATION

Year: 1999	Make: GMC	Model: SUBURBAN
VIN: 3GKFK16R6XG	Engine Size: 5700	Cylinders: 8
Odometer: 0131483	GVWR: 07300	Estimated Test
License:	Inspection Type: INITIAL	Weight:
County: BUCKS		Record Number: 012670

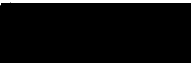
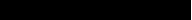
EMISSIONS CONTROL SYSTEMS VISUAL/FUNCTIONAL INSPECTION

Air Inj. System: NA	Catalytic Converter: NA	Fuel Cap Integrity: PASS
EGR System: NA	Evaporative Control System: NA	
PCV System: NA	Fuel Inlet Restrictor: NA	

OBD EMISSIONS INSPECTION

MIL BULB KOEO: PASS	OBD FAULT CODE RESULT: PASS
MIL BULB KOER: PASS	OBD READINESS RESULT: PASS
MIL COMMAND STATUS: PASS	OBD-I/M CHECK RESULT: PASS

OVERALL TEST RESULTS: PASSED

Emissions Control Systems Visual/Functional Inspection: PASS  
OBD Emissions Inspection: PASS  
Sticker:   
TIN: 

RETAIN THIS DOCUMENT FOR YOUR RECORDS.

Vehicle tested in accordance with Pa. Code Title 67, Chapter 177

EMISSIONS INSPECTION STATION

STATION #: 8210	INSPECTOR NAME: HENRY R. AREIAS
STATION NAME: ONEIL BUICK	EQUIPMENT #: SX009996
ADDRESS: 869 STREET ROAD, WARMINSTER, PA 18974	
PHONE: 215-672-0900	SOFTWARE VERSION: 1101

VEHICLE EMISSIONS INSPECTION QUESTIONS: For additional information, please contact the Customer Hotline at (800) 265-0921.

Inspector's Signature:



Customer Invoice  
048132  
12/02/2006

**TIRES PLUS  
WARMINSTER  
403 W STREET RD**

**Service Advisor:  
04 TIMOTHY  
215.674.3100**

**WARMINSTER, PA. 18974-3210**

**DUPLICATE INVOICE**

Re-Printed on 06/20/2014 05:32 PM

1999 GMC SUBURBAN C1500

Lic #: [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]

In: 12/02/06 1:05PM Mileage: 73,639

Out: 12/02/06 1:13PM

CHALFONT, PA [REDACTED]

Store # 378003

**RETAIL SALE**

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
<b>TPWIPER - WIPER BLADE SERVICE (Front-Both)</b>					<b>33.98</b>
WIPER BLADE LABOR	7042579 04TS	2	4.00	8.00	
40718A WIPER BLADE - 18"	7080756 04TN	2	12.99	25.98	
<b>COURTESY CHECK</b>					
COURTESY CHECK	7046930 04TS	1	N/C	N/C	
<b>DISCOUNT ALL SERVICES</b>					<b>-30.00</b>
\$30 GIFT CARD DISCOUNT	7002316 04	-1	30.00	-30.00	

**Technician(s):**

04 TIMOTHY MINTER

**Payment History:**

4.22 002146

Total Tendered

4.22

**Summary:**

Parts	25.98
Labor	-22.00
Shop Supplies	0.00
Sub-Total	3.98
Tax (6.00%)	0.24
<b>Total</b>	<b>\$4.22</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

**Revision History:**

Rev Amt

Init

Customer Signature

1) 12/02/2006 01:06PM -32.31 [REDACTED] IN PERSON

**All parts are new unless otherwise specified.**

**Declined Work:**

TPWIPER - WIPER BLADE SERVICE (Rear)

**I acknowledge notice and oral approval of an increase in the original estimated price.**

Signature or Initials

**PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!**

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services

Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code 378003-048132

Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: \_\_\_\_\_



[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP "11" 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

**WORK ORDER #**

048132  
12/02/06 01:13PM

**TIRES PLUS**  
403 W STREET RD  
WARMINSTER, PA. 18974-3210

**SERVICE ADVISOR**  
04 TIMOTHY  
215.674.3100

CHALFONT, PA

1999 GMC SUBURBAN C1500

LIC # [REDACTED] PA VIN # 3GKFK16R6X6 [REDACTED]  
IN 12/02/06 1:05PM EST. MILEAGE 73,000

Store # 378003

**Recommended Services not Authorized by Customer**

Status	Description	Qty	Unit Price		Extended Price		Total
			Parts	Labor	Job Total	Cat. Total	
Recmd	<b>TPWIPER - WIPER BLADE SERVICE (Rear)</b>					<b>20.99</b>	
	WIPER BLADE LABOR	2	0.00	4.00			
	40713 WIPER BLADE - 13"	1	12.99	0.00			
	<b>Related - System Failure - Required</b>					<b>&gt; 20.99</b>	<b>20.99</b>

**Recommended Parts: 12.99**  
**Labor: 8.00**  
**Subtotal: 20.99**  
**Shop Supplies: 0.00**  
**Tax (6.00%): 1.26**  
**Total: 22.25**

**THESE PRICES ARE VALID FOR 30 DAYS**

Labor charges are based on 'Menu Items' of a predetermined amount or the flat rate charged per the Mitchell Labor Manual @ Skill Rate.

**ALL PARTS ARE NEW UNLESS NOTED OTHERWISE**

[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus CALL 1170000334 REV 12/12

Page 1 of 1

See reverse side for Warranty Information



We Support ASE Testing and Recommendations 130614

Customer Invoice  
059762  
03/31/2008

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
03 KEVIN  
215.674.3100

WARMINSTER, PA. 18974-3210

DUPLICATE INVOICE

Re-Printed on 06/20/2014 05:32 PM

CHALFONT, PA

1999 GMC SUBURBAN C1500  
Lic #: PA Vin #: 3GKFK16R6X6  
In: 03/31/08 8:59AM Mileage: 86,691  
Out: 03/31/08 7:22PM

Store # 378003

RETAIL SALE

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
COURTESY CHECK		03				
COURTESY CHECK	7046930	82TS	1	N/C	N/C	
PA STATE INSPECTION & EMISSION		03				44.39
PA STATE EMISSIONS DATA CHARGE	7001933	82TN	1	2.40	2.40	
PENNSYLVANIA STATE EMISSION INSPECTION STICKER	7062421	82TS	1	49.99	49.99	
PENNSYLVANIA INSPECTION LABOR	7039721	82TN	1	2.00	2.00	
PARTS DISCOUNT PA STATE INSPECTION & EMISSION	7062510	82TN	1	19.99	19.99	
LABOR DISCOUNT PA STATE INSPECTION & EMISSION	7001671	82N	-1	0.81	-0.81	
BASIC-REAR BRAKES SHOES		03				84.99
PAB473R BRAKE SHOE SET 473	7057452	82TN	1	59.99	59.99	
BASIC BRAKE JOB REAR DRUM	7022039	82TS	1	70.00	70.00	
PARTS DISCOUNT BASIC-REAR BRAKES SHOES	7001644	82N	-1	20.77	-20.77	
LABOR DISCOUNT BASIC-REAR BRAKES SHOES	7001644	82N	-1	24.23	-24.23	

Technician(s):  
82 CHARLES LOVETT

Payment History:  
CFNA 0499 141.95 09051  
Total Tendered 141.95

**Summary:**

Parts	40.41
Labor	88.97
Shop Supplies	4.54
Sub-Total	133.92
Tax (6.00%)	8.03
<b>Total</b>	<b>\$141.95</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

	<b>Revision History:</b>	<b>Rev Amt</b>	<b>Init</b>
Customer Signature	1) 03/31/2008 03:49PM	98.48	

All parts are new unless otherwise specified.

Declined Work:  
BRAKE DRUMS (Rear-Both)  
BASIC-FRONT BRAKES  
BRAKE ROTORS (Front-Both)

I acknowledge notice and oral approval of an increase in the original estimated price.

Signature or Initials



www.TiresPlus.com

Tires Plus STD LP '11' 7008338 - REV 12/12



We Support ASE Testing and Certification

WORK ORDER #  
059762  
03/31/08 07:22PM

TIRES PLUS  
403 W STREET RD  
WARMINSTER, PA. 18974-3210

SERVICE ADVISOR  
03 KEVIN  
215.674.3100

CHALFONT, PA

1999 GMC SUBURBAN C1500  
LIC # [REDACTED] PA VIN # 3GKFK16R6X6 [REDACTED]  
IN 03/31/08 8:59AM EST. MILEAGE 80,000

Store # 378003

**Recommended Services not Authorized by Customer**

Status	Description	Qty	Unit Price		Extended Price		Total
			Parts	Labor	Job Total	Cat. Total	
Recmd	<b>BRAKE DRUMS (Rear-Both)</b>					199.98	
	8999 R BRAKE DRUM	2	99.99	0.00			
Recmd	<b>BASIC-FRONT BRAKES</b>					129.99	
	MX369 SEMI-METALLIC DISC BRAKE PADS	1	39.99	0.00			
	BASIC BRAKE JOB FRONT	1	0.00	90.00			
Recmd	<b>BRAKE ROTORS (Front-Both)</b>					191.98	
	5569 BRAKE ROTOR	2	95.99	0.00			
	<b>Related - Preventive Maintenance - Suggested</b>					> 521.95	521.95

**Recommended Parts: 431.95**  
**Labor: 90.00**  
**Subtotal: 521.95**  
**Shop Supplies: 5.40**  
**Tax (6.00%): 31.64**  
**Total: 558.99**

THESE PRICES ARE VALID FOR 30 DAYS  
Labor charges are based on 'Menu Items' of a predetermined amount or the flat rate charged per the Mitchell Labor Manual @ Skill Rate.  
ALL PARTS ARE NEW UNLESS NOTED OTHERWISE

www.TiresPlus.com

Tires Plus STD LP #117008639 - REV 12/12

Page 1 of 1

See reverse side for Warranty Information



We Support ASE  
Testing and  
Recommendations 130614

Customer Invoice  
059762  
03/31/2008

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
03 KEVIN  
215.674.3100

Re-Printed on 06/20/2014 05:32 PM

WARMINSTER, PA. 18974-3210  
**DUPLICATE INVOICE**

CHALFONT, PA

1999 GMC SUBURBAN C1500

Lic #: [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]

In: 03/31/08 8:59AM Mileage: 86,691

Out: 03/31/08 7:22PM

Store # 378003

RETAIL SALE

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
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**PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!**

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services.

Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code378003-059762

Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: \_\_\_\_\_



[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP 111 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

Customer Invoice  
070781  
06/26/2009

**TIRES PLUS  
WARMINSTER  
403 W STREET RD**

**Service Advisor:  
03 KEVIN  
215.674.3100**

**WARMINSTER, PA. 18974-3210**

Re-Printed on 06/20/2014 05:32 PM

**DUPLICATE INVOICE**

CHALFONT, PA

1999 GMC SUBURBAN C1500  
Lic #: PA Vin #: 3GKFK16R6X6  
In: 06/25/09 6:49PM Mileage: 97,385  
Out: 06/26/09 6:32PM

Store # 378003

**RETAIL SALE**

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
COURTESY CHECK	03				
COURTESY CHECK	7046930 04TS	1	N/C	N/C	
<b>A/C EVACUATE AND RECHARGE R134A</b>	1,2 03				<b>74.99</b>
Symptom:-					
A/C SYSTEM DYE	7096547 04TN	1	14.99	14.99	
R134A PER POUND	7095451 04TN	2	30.00	60.00	
<b>OIL CHANGE</b>	1 03				<b>21.49</b>
<b>PKG: 01 SYNTHETIC BLEND OIL CHANGE UP TO 5 Qts</b>					
TF52 OIL FILTER	7001716 04TN	1	3.99	3.99	
USED FILTER RECYCLING CHARGE	7075051 04TN	1	2.50	2.50	
OIL CHANGE LABOR	7029718 04TS	1	8.00	8.00	
5W30 SYNTHETIC BLEND UP TO 5QTS	7000614 04TN	1	12.00	12.00	
<b>PKG: 02 TIRE ROTATION LOF</b>					
TIRE ROTATION W / L.O.F.	7021369 04TS	4	N/C	N/C	
PRT-DISC DISCOUNT OIL CHANGE	7001674 04T	-1	3.02	-3.02	
LBR-DISC DISCOUNT OIL CHANGE	7001674 04T	-1	1.98	-1.98	
<b>COOLANT FLUSH - NEW ANTIFREEZE</b>	1 03				<b>82.99</b>
ANTI-FREEZE GALLON	7020702 04TN	2	14.00	28.00	
COOLANT FLUSH LABOR	7003302 04TS	1	55.00	55.00	
TLF-108 COOLANT FLUSH W/SEALER AND CONDITIONER	7003297 04TN	1	14.99	14.99	
PRT-DISC DISCOUNT COOLANT FLUSH - NEW ANTIFREEZE	7001703 04T	-1	6.58	-6.58	
LBR-DISC DISCOUNT COOLANT FLUSH - NEW ANTIFREEZE	7001703 04T	-1	8.42	-8.42	

Technician(s):  
04 STEVEN MASON

Payment History:  
193.61 09116  
Total Tendered 193.61

**Summary:**

Parts	124.37
Labor	55.10
Shop Supplies	3.18
Sub-Total	182.65
Tax (6.00%)	10.96
<b>Total</b>	<b>\$193.61</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:	Rev Amt	Init
1) 06/26/2009 10:57AM	262.90	
2) 06/26/2009 06:30PM	-90.48	

Customer Signature

**All parts are new unless otherwise specified.**



www.TiresPlus.com

Tires Plus STD LP 111 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

Customer Invoice  
070781  
06/26/2009

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
03 KEVIN  
215.674.3100

WARMINSTER, PA. 18974-3210

# DUPLICATE INVOICE

Re-Printed on 06/20/2014 05:32 PM

[Redacted]  
CHALFONT, PA  
[Redacted]

1999 GMC SUBURBAN C1500  
Lic #: [Redacted] PA Vin #: 3GKFK16R6X6 [Redacted]  
In: 06/25/09 6:49PM Mileage: 97,385  
Out: 06/26/09 6:32PM

Store # 378003

## RETAIL SALE

Description	Rev Hist / Article #	ID	Qty	Unit Price	Extended Price	Job Total
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I acknowledge notice and oral approval of an increase in the original estimated price.

Signature or Initials

### PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services  
Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code 378003-070781  
Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: \_\_\_\_\_

[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP "11" 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

Customer Invoice  
072312  
08/26/2009

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
04 TIMOTHY  
215.674.3100

WARMINSTER, PA. 18974-3210

# DUPLICATE INVOICE

Re-Printed on 06/20/2014 05:32 PM

CHALFONT, PA

1999 GMC SUBURBAN C1500

Lic #: PA Vin #: 3GKFK16R6X6

In: 08/24/09 6:21PM

Mileage: 99,732

Out: 08/26/09 6:44PM

Store # 378003

## RETAIL SALE

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
<b>NON-SYSTEM SERVICES</b>	1 03				<b>355.38</b>
56157 SUCTION&DISCHRG ASSM	7030864 04TN	1	291.98	291.98	
REMOVE & REPLACE AIR COND HOSE	7041556 04TS	1	103.40	103.40	
LBR-DISC DISCOUNT REMOVE & REPLACE AIR COND HOSE	7001644 04TN	-1	40.00	-40.00	
<b>A/C EVACUATE AND RECHARGE R134A</b>	1,2 03				<b>74.99</b>
Symptom:-					
R134A PER POUND	7095451 04TN	3	30.00	90.00	
A/C SYSTEM DYE	7096547 04TN	1	14.99	14.99	
PRT-DISC DISCOUNT A/C EVACUATE AND RECHARGE R134A	7001647 04T	-1	30.00	-30.00	
<b>AIR CONDITIONING SERVICES</b>	2 03				<b>458.40</b>
CONDENSOR	7030864 04TN	1	458.40	458.40	
<b>AIR CONDITIONING SERVICES</b>	3 04				
OIL FOR A/C	7030864 04TN	1	N/C	N/C	
<b>INSPECTION</b>					
FROM PRIOR INSPECTION					

**Technician(s):**

04 STEVEN MASON

**Payment History:**

946.12 02660B

Total Tendered

946.12

**Summary:**

Parts	825.37
Labor	63.40
Shop Supplies	3.80
Sub-Total	892.57
Tax (6.00%)	53.55
<b>Total</b>	<b>\$946.12</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:	Rev Amt	Init
1) 08/25/2009 08:43AM	145.16	
2) 08/25/2009 01:32PM	650.54	
3) 08/25/2009 01:34PM	0.00	

Customer Signature

**All parts are new unless otherwise specified.**

Declined Work:

AIR CONDITIONING SERVICES

**I acknowledge notice and oral approval of an increase in the original estimated price.**

Signature or Initials

[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP 111 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

Customer Invoice  
072312  
08/26/2009

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
04 TIMOTHY  
215.674.3100

WARMINSTER, PA. 18974-3210

# DUPLICATE INVOICE

Re-Printed on 06/20/2014 05:32 PM

██████████  
CHALFONT, PA ██████████  
██████████

1999 GMC SUBURBAN C1500  
Lic #: ██████████ PA Vin #: 3GKFK16R6X6 ██████████  
In: 08/24/09 6:21PM Mileage: 99,732  
Out: 08/26/09 6:44PM

Store # 378003

RETAIL SALE

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
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[Faint, illegible text]					
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**PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!**

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services

Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code 378003-072312

Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: \_\_\_\_\_



[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP '11' 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

Customer Invoice  
079949  
06/25/2010

**TIRES PLUS  
WARMINSTER  
403 W STREET RD**

**Service Advisor:  
02 CHRISTINA  
215.674.3100**

Re-Printed on 06/20/2014 05:31 PM

**WARMINSTER, PA. 18974-3210  
DUPLICATE INVOICE**

CHALFONT, PA

1999 GMC SUBURBAN C1500  
Lic #: [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]  
In: 06/24/10 6:16PM Mileage: 103,228  
Out: 06/25/10 10:28AM

Store # 378003

**RETAIL SALE**

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
COURTESY CHECK		02				
CHECK A/C NOT BLOWING AS COLD AS IT SHOULD						
COURTESY CHECK	7046930	84TS	1	N/C	N/C	
<b>A/C EVACUATE AND RECHARGE R134A</b>	1	02				<b>124.98</b>
Symptom:-						
A/C SYSTEM DYE	7096547	84TN	1	14.99	14.99	
AIR CONDITIONING 134A SERVICE	7095478	84TS	1	79.99	79.99	
R134A PER POUND	7095451	84TN	1	30.00	30.00	
<b>DISCOUNT MISC SERVICES</b>	1	02				<b>-124.98</b>
DISCOUNT MISC SERVICES	7001671	02TS	-1	124.98	-124.98	
<b>DISCOUNT TAX ADJUSTMENT</b>		02				<b>-0.47</b>
DISCOUNT ALL SERVICES	7001718	84NS	-1	0.47	-0.47	

Technician(s):  
02 CHRISTINA BAGHAMIAN 84 MICHAEL ROE

Payment History:

**Summary:**

Parts	44.52
Labor	-44.99
Shop Supplies	0.00
Sub-Total	-0.47
Tax (6.00%)	0.47
<b>Total</b>	<b>\$0.00</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

1) 06/25/2010 10:27AM 0.00 [REDACTED]

Customer Signature

*All parts are new unless otherwise specified.*

**I acknowledge notice and oral approval of an increase in the original estimated price.**

Signature or Initials

**PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!**

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services

Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code378003-079949

Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: \_\_\_\_\_

[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP 111 7008338 - REV 12/12

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Certification  
Inv1 131122.403001

WORK ORDER #  
072312  
08/26/09 06:44PM

TIRES PLUS  
403 W STREET RD  
WARMINSTER, PA. 18974-3210

SERVICE ADVISOR  
04 TIMOTHY  
215.674.3100

CHALFONT, PA

1999 GMC SUBURBAN C1500  
LIC # [REDACTED] PA VIN # 3GKFK16R6X6 [REDACTED]  
IN 08/24/09 6:21PM EST. MILEAGE 1,000

Store # 378003

**Recommended Services not Authorized by Customer**

Status	Description	Qty	Unit Price		Extended Price		Total
			Parts	Labor	Job Total	Cat. Total	
Recmd	AIR CONDITIONING SERVICES 7030864 AC RETURN LINE System Failure - Required	1	185.32	0.00	185.32	185.32	

Recommended Parts: 185.32  
Labor: 0.00  
Subtotal: 185.32  
Shop Supplies: 0.00  
Tax (6.00%): 11.12  
Total: 196.44

THESE PRICES ARE VALID FOR 30 DAYS  
Labor charges are based on 'Menu Items' of a predetermined amount or the flat rate  
charged per the Mitchell Labor Manual @ Skill Rate.  
ALL PARTS ARE NEW UNLESS NOTED OTHERWISE



www.TiresPlus.com

Tires Plus 10-10-11 17066834 - REV 12/12

Page 1 of 1

See reverse side for Warranty Information



We Support ASE  
Testing and  
Recommendations 130614

Customer Invoice  
080273  
07/09/2010

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
02 CHRISTINA  
215.674.3100

WARMINSTER, PA. 18974-3210

Re-Printed on 06/20/2014 05:31 PM

# DUPLICATE INVOICE

CHALFONT, PA

1999 GMC SUBURBAN C1500

Lic #: [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]

In: 07/08/10 6:04PM Mileage: 103,481

Out: 07/09/10 5:10PM

Store # 378003

## RETAIL SALE

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
COURTESY CHECK	02				
CHECK A/C NOT BLOWING AS COLD					
COURTESY CHECK	7046930 84TS	1	N/C	N/C	

**Technician(s):**

84 MICHAEL ROE

**Payment History:**

**Summary:**

Parts	0.00
Labor	0.00
Shop Supplies	0.00
Sub-Total	0.00
Tax (6.00%)	0.00
<b>Total</b>	<b>\$0.00</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Customer Signature

**All parts are new unless otherwise specified.**

**Declined Work:**

AIR CONDITIONING

A/C EVACUATE AND RECHARGE R134A

**PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!**

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services

Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code378003-080273

Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code:



[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP 111 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
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Certification  
Inv1 131122.403001

Customer Invoice  
081645  
08/29/2010

**TIRES PLUS**  
**WARMINSTER**  
**403 W STREET RD**

**Service Advisor:**  
**02 CHRISTINA**  
**215.674.3100**

**WARMINSTER, PA. 18974-3210**

**DUPLICATE INVOICE**

Re-Printed on 06/20/2014 05:31 PM

1999 GMC SUBURBAN K1500

Lic #: [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]

In: 08/28/10 5:30PM Mileage: 109,907

Out: 08/29/10 4:47PM

[REDACTED]  
CHALFONT, PA [REDACTED]  
[REDACTED]

Store # 378003

**RETAIL SALE**

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
TPVI		02				19.99
CHECK NO START TOWED IN						
VEHICLE INSPECTION	7028789	88TN	1	19.99	19.99	
<b>STARTER REPLACEMENTS</b>	1	02				<b>380.79</b>
SR8551N NEW STARTER	7096644	88TN	1	314.99	314.99	
REMOVE & REPLACE STARTER ASSEMBLY	7021253	88TS	1	65.80	65.80	
<b>REMOVE AND REPLACE TRANSMISSION FILTER</b>	1	02				<b>122.19</b>
58836 A/T FILTER & GASKET KIT	7029793	88TN	1	59.99	59.99	
REMOVE & REPLACE OIL PAN GASKET &/OR FILTER	7092045	88TS	1	75.20	75.20	
TRANSMISSION FLUID (QUART)	7017558	88TN	4	3.00	12.00	
PRT-DISC \$25 OFF FLUID FLUSH SPECIAL	7001639	88T	-1	12.23	-12.23	
LBR-DISC \$25 OFF FLUID FLUSH SPECIAL	7001639	88T	-1	12.77	-12.77	

**Technician(s):**  
88 BARTLETT DEHAVEN

Payment History:  
[REDACTED] 562.50 09167  
Total Tendered 562.50

**Summary:**

Parts	374.75
Labor	148.22
Shop Supplies	7.69
Sub-Total	530.66
Tax (6.00%)	31.84
<b>Total</b>	<b>\$562.50</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:	Rev Amt	Init
1) 08/29/2010 09:57AM	568.63	[REDACTED]

Customer Signature

**All parts are new unless otherwise specified.**

**I acknowledge notice and oral approval of an increase in the original estimated price.**

Signature or Initials

**PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!**

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services  
Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code378003-081645  
Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code:



[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP "11" 7008238 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

**WORK ORDER #**

080273

07/09/10 05:10PM

**TIRES PLUS**

403 W STREET RD

WARMINSTER, PA. 18974-3210

**SERVICE ADVISOR**

02 CHRISTINA

215.674.3100

CHALFONT, PA

1999 GMC SUBURBAN C1500

LIC # [REDACTED] PA VIN # 3GKFK16R6X6 [REDACTED]

IN 07/08/10 6:04PM

EST. MILEAGE 1

Store # 378003

**Recommended Services not Authorized by Customer**

Status	Description	Qty	Unit Price		Extended Price		Total
			Parts	Labor	Job Total	Cat. Total	
Recmd	<b>AIR CONDITIONING</b>					<b>650.78</b>	
	REMOVE & REPLACE REAR AIR COND LINE-ONE OR BOTH	1	0.00	169.20			
	AIR CONDITIONING LINE	1	281.34	0.00			
	7003189 AIR CONDITIONING LINE	1	200.24	0.00			
	<b>System Failure - Required</b>					> 650.78	650.78
Recmd	<b>A/C EVACUATE AND RECHARGE R134A</b>					<b>124.98</b>	
	Symptom:-	0	0.00	0.00			
	R134A PER POUND	1	30.00	0.00			
	A/C SYSTEM DYE	1	14.99	0.00			
	AIR CONDITIONING 134A SERVICE	1	0.00	79.99			
	<b>Related - System Failure - Required</b>					> 124.98	775.76

**Recommended Parts: 526.57**  
**Labor: 249.19**  
**Subtotal: 775.76**  
**Shop Supplies: 14.95**  
**Tax (6.00%): 47.44**  
**Total: 838.15**

THESE PRICES ARE VALID FOR 30 DAYS

Labor charges are based on 'Menu Items' of a predetermined amount or the flat rate charged per the Mitchell Labor Manual @ Skill Rate.

ALL PARTS ARE NEW UNLESS NOTED OTHERWISE

[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LB 11 7000839 - REV 12/12

Page 1 of 1

See reverse side for Warranty Information



We Support ASE Testing and Recommendations. 130614

Customer Invoice  
081915  
09/09/2010

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
01 DAVID  
215.674.3100

WARMINSTER, PA. 18974-3210

**DUPLICATE INVOICE**

Re-Printed on 06/20/2014 05:31 PM

1999 GMC SUBURBAN K1500

Lic #: [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]

In: 09/09/10 1:44PM Mileage: 110,221

Out: 09/09/10 6:53PM

CHALFONT, PA [REDACTED]

Store # 378003

**RETAIL SALE**

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
TPVI		01				19.99
TOW IN STALLED, NO START VEHICLE INSPECTION						
	7028789	88TN	1	19.99	19.99	
<b>FUEL PUMPS</b>	1	02				<b>795.95</b>
E3967M O.E. FP MODULE ASSEMBLY	7001015	88TN	1	639.99	639.99	
REMOVE & REPLACE FUEL PUMP	7021350	88TS	1	188.00	188.00	
+ Tank Shield interferes add	7021350	88TS	1	56.40	56.40	
PRT-DISC DISCOUNT FUEL PUMPS	7001656	88T	-1	64.00	-64.00	
LBR-DISC DISCOUNT FUEL PUMPS	7001656	88T	-1	24.44	-24.44	
<b>: FUEL FILTER :</b>	1	02				<b>78.29</b>
G481 FUEL FILTER	7029815	88TN	1	39.99	39.99	
REMOVE & REPLACE FUEL FILTER	7003219	88TS	1	47.00	47.00	
PRT-DISC DISCOUNT : FUEL FILTER :	7001656	88T	-1	4.00	-4.00	
LBR-DISC DISCOUNT : FUEL FILTER :	7001656	88T	-1	4.70	-4.70	
<b>FUEL SYSTEM TUNEUP</b>	1	02				<b>80.99</b>
FUEL SYSTEM SERVICE LABOR	7003230	88TS	1	50.00	50.00	
EK-10T EVER-WEAR FUEL SYSTEM CLEANER CLEANER	7003223	88TN	1	39.99	39.99	
PRT-DISC DISCOUNT FUEL SYSTEM TUNEUP	7001656	88T	-1	4.00	-4.00	
LBR-DISC DISCOUNT FUEL SYSTEM TUNEUP	7001656	88T	-1	5.00	-5.00	

**Technician(s):**

88 BARTLETT DEHAVEN

**Payment History:**

[REDACTED] 1,053.28 09175  
Total Tendered 1,053.28

**Summary:**

Parts 647.97  
Labor 327.25  
Shop Supplies 18.44  
Sub-Total 993.66  
Tax (6.00%) 59.62  
**Total \$1,053.28**

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:	Rev Amt	Init
1) 09/09/2010 02:54PM 1146.76	[REDACTED]	[REDACTED]

Customer Signature

**All parts are new unless otherwise specified.**



www.TiresPlus.com

Tires Plus STD LP '11' 7006338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

Customer Invoice  
081915  
09/09/2010

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
01 DAVID  
215.674.3100

WARMINSTER, PA. 18974-3210

**DUPLICATE INVOICE**

Re-Printed on 06/20/2014 05:31 PM

1999 GMC SUBURBAN K1500

Lic #: [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]

In: 09/09/10 1:44PM Mileage: 110,221

Out: 09/09/10 6:53PM

CHALFONT, PA [REDACTED]

Store # 378003

RETAIL SALE

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
-------------	------------------------	-----	------------	----------------	-----------

I acknowledge notice and oral approval of an increase in the original estimated price.

Signature or Initials

**PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!**

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services

Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code378003-081915

Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: \_\_\_\_\_

[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP '11' 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

Customer Invoice  
081947  
09/11/2010

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
03 JON  
215.674.3100

WARMINSTER, PA. 18974-3210

**DUPLICATE INVOICE**

Re-Printed on 06/20/2014 05:31 PM

1999 GMC SUBURBAN K1500

Lic #: [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]

In: 09/10/10 6:35PM Mileage: 110,235

Out: 09/11/10 3:21PM

Store # 378003

**RETAIL SALE**

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
<b>COURTESY CHECK</b>					
SLOW CRANK HARD TO START. COULDN'T GET IT STARTED IT TODAY					
COURTESY CHECK	7046930 88TS	1	N/C	N/C	
<b>BATTERY &amp; INSTALL PKG</b>	1 01				<b>89.98</b>
MT78 INTERSTATE BATTERY	7098647 88TN	1	94.99	94.99	
BATTERY INSTALLATION LABOR	7012440 88TS	1	19.99	19.99	
PRT-DISC DISCOUNT BATTERY & INSTALL PKG	7001652 88T	-1	20.65	-20.65	
LBR-DISC DISCOUNT BATTERY & INSTALL PKG	7001652 88T	-1	4.35	-4.35	

Technician(s):  
88 BARTLETT DEHAVEN

Payment History:  
[REDACTED] 96.37 09183  
Total Tendered 96.37

**Summary:**

Parts	74.34
Labor	15.64
Shop Supplies	0.94
Sub-Total	90.92
Tax (6.00%)	5.45
<b>Total</b>	<b>\$96.37</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:	Rev Amt	Init
1) 09/11/2010 08:34AM	123.15	[REDACTED]

Customer Signature

*All parts are new unless otherwise specified.*

**I acknowledge notice and oral approval of an increase in the original estimated price.**

Signature or Initials

**PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!**

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services

Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code378003-081947

Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: \_\_\_\_\_



[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP "11" 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE Testing and Certification  
Inv1 131122.403001

Customer Invoice  
083465  
11/13/2010

TIRES PLUS  
WARMINSTER  
403 W STREET RD

Service Advisor:  
01 DAVID  
215.674.3100

WARMINSTER, PA. 18974-3210

# DUPLICATE INVOICE

Re-Printed on 06/20/2014 05:31 PM

██████████  
██████████  
CHALFONT, PA ██████████  
██████████

1999 GMC SUBURBAN K1500  
Lic #: ██████████ PA Vin #: 3GKFK16R6X6 ██████████  
In: 11/13/10 8:22AM Mileage: 111,725  
Out: 11/13/10 2:17PM

Store # 378003

## RETAIL SALE

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
TPVI		01				19.99
NO START CHECKED BATTERY , ALTERNATOR & STARTER CIRCUIT ALL OK . VEHICLE INSPECTION	7028789	88TN	1	19.99	19.99	

Technician(s):  
88 BARTLETT DEHAVEN

Payment History:

██████████	21.19	09191
Total Tendered	21.19	

Summary:

Parts	0.00
Labor	19.99
Shop Supplies	0.00
Sub-Total	19.99
Tax (6.00%)	1.20
<b>Total</b>	<b>\$21.19</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Customer Signature

All parts are new unless otherwise specified.

**PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!**

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services  
Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code 378003-083465  
Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: \_\_\_\_\_



[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP 111 7098338 - REV 12/12

See reverse side for Warranty Information



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Certification  
Inv1 131122.403001

Customer Invoice  
083599  
11/29/2010

TIRES PLUS  
WARMINSTER  
403 W STREET RD  
WARMINSTER, PA. 18974-3210  
**DUPLICATE INVOICE**

Service Advisor:  
03 JON  
215.674.3100

Re-Printed on 06/20/2014 05:31 PM

1999 GMC SUBURBAN K1500  
Lic # [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]  
In: 11/18/10 6:40PM Mileage: 111,802  
Out: 11/29/10 1:01PM

CHALFONT, PA

Store # 378003

RETAIL SALE

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
COURTESY CHECK		03				
NO PROBLEMS STARTING WHEN IN SHOP						
COURTESY CHECK	7046930	83TS	1	N/C	N/C	

Technician(s):  
83 WILLIAM MILLER

Payment History:

**Summary:**

Parts	0.00
Labor	0.00
Shop Supplies	0.00
Sub-Total	0.00
Tax (6.00%)	0.00
<b>Total</b>	<b>\$0.00</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Customer Signature

All parts are new unless otherwise specified.

PLEASE TELL US ABOUT YOUR SERVICE EXPERIENCE TODAY!

Get \$10 off your next total purchase of \$25 or more and be entered into a drawing for \$500 in services  
Call 1-800-754-9817 or go to [www.TiresPlusSurvey.com](http://www.TiresPlusSurvey.com); Enter Code378003-083599  
Offer expires 15 days from date of invoice. Good at all participating locations. Redemption code: \_\_\_\_\_



[www.TiresPlus.com](http://www.TiresPlus.com)

Tires Plus STD LP "11" 7008338 - REV 12/12

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification  
Inv1 131122.403001

Customer Invoice  
085841  
02/21/2011-

**TIRES PLUS  
WARMINSTER  
403 W STREET RD**

Service Advisor:  
03 JON  
215.674.3100

**WARMINSTER, PA. 18974-3210**

1999 GMC SUBURBAN K1500  
V8-350 5.7L

Lic #: [REDACTED] PA Vin #: 3GKFK16R6X6 [REDACTED]

In: 02/21/11 3:39PM Mileage: 113,916

Out: 02/21/11 7:13PM

CHALFONT, PA

Store # 378003

**RETAIL SALE**

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
<b>BATTERY &amp; INSTALL PKG</b>	1	01				19.99
MT78 INTERSTATE BATTERY	7098647	81TN	1	N/C	N/C	
<b>WARRANTY BATTERY INFORMATION</b>						
<b>ORIGINAL ARTICLE #7098647 PRICE 94.99 COLLECTED 0%</b>						
<b>TYPE INTERSTATE</b>						
BATTERY INSTALLATION LABOR	7012440	81TS	1	19.99	19.99	
<b>COURTESY CHECK</b>		03				
COURTESY CHECK	7046930	81TS	1	N/C	N/C	
<b>BATTERY &amp; INSTALL PKG</b>	1,2	03				-19.99
BATTERY INSTALLATION LABOR	7012440	01TS	-1	19.99	-19.99	
<b>DISCOUNT TAX ADJUSTMENT</b>		03				-3.34
DISCOUNT ALL SERVICES	7001718	81NS	-1	3.34	-3.34	

**Technician(s)**

01 DAVID TUPITZA

81 STEVEN MASON

**Payment History:**

All CFNA purchase(s) through June 30, 2011 of \$249 or more receive 6 month deferred interest, see www.CFNA.com for more details.

**Summary:**

Parts	-3.34
Labor	0.00
Shop Supplies	0.00
Sub-Total	-3.34
Tax (6.00%)	3.34
<b>Total</b>	<b>\$0.00</b>

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

**Revision History:**

Rev Amt	Init
1) 02/21/2011 06:54PM -78.23	[REDACTED]
2) 02/21/2011 07:13PM -44.92	[REDACTED]

Customer Signature

*All parts are new unless otherwise specified.*

**I acknowledge notice and oral approval of an increase in the original estimated price.**

Signature or Initials

**TELL US ABOUT YOUR EXPERIENCE AND RECEIVE \$10 OFF YOUR NEXT PURCHASE OF \$25 OR MORE!**

- For a short survey Call 1-800-754-9817 or logon to [www.TiresPlus.com/survey](http://www.TiresPlus.com/survey); enter code 378003-085841
- Write redemption code here: \_\_\_\_\_ Offer expires 6 months from date of invoice, good at all participating locations. Must have valid redemption code. May not be used to reduce existing debt. No copies accepted



[www.TiresPlus.com](http://www.TiresPlus.com)

STD Tires Plus LP 48110395 REV 01/09 7009338



We Support ASE Testing and  
Inv# 101217306200

See reverse side for Warranty Information

## LIMITED WARRANTY

Interstate Battery System of America, Inc. ("IBSA") warrants only to the original purchaser that: 1) this battery is free of defects in material and workmanship for the number of months indicated on the label, and 2) prior to installation or use, the state of charge of this battery has been maintained at a level equal to or greater than the minimum level considered necessary under industry standards for batteries to perform effectively upon their use or installation. If adjustment is necessary due to a defect in material or workmanship, or state of charge below minimum industry standards prior to installation or use, and the battery is NOT MERELY DISCHARGED after installation or use, then upon return of the battery to an authorized dealer:

a Within eighteen (18) months from the date of original purchase, batteries with a total warranty of sixty-five (65) months, as well as batteries with part numbers: C24-XHD, C24F-XHD, C27-XHD, C27F-XHD, C50-VHD, C65-XHD, C75DT-XHD, C74-XHD, C78DT-XHD and group sizes 29H and 31, will be replaced free of charge (except for taxes and legislatively-imposed fees, where applicable). Within twenty-four (24) months from the date of original purchase, batteries with a total warranty of seventy-five (75) months will be replaced free of charge (except for taxes and legislatively-imposed fees, where applicable). Within thirty (30) months of the date of original purchase, batteries with a total warranty of eighty-five (85) months will be replaced free of charge (except for taxes and legislatively-imposed fees, where applicable).\*

b Within twelve (12) months from the date of original purchase, all marine batteries of the following types: HD24-DP, 24M-HD, 24M-RD, 24M-XHD, SRM-24, SRM-27, SRM-27B, SRM-29, will be replaced free of charge (except for taxes and legislatively imposed fees, where applicable).

c Within six (6) months from the date of original purchase, all other batteries will be replaced free of charge (except for taxes and legislatively imposed fees, where applicable).

d After the free replacement period described in paragraphs (a), (b) or (c) above, whichever applies, and for the remaining number of months of designated warranty period, the original purchaser may obtain a replacement battery of similar size upon payment of a prorated charge based upon the then current published cost per month of the battery multiplied by the number of full months elapsed since the date of original purchase.\*

\*When a passenger car battery is used in a diesel vehicle (not including passenger automobiles and diesel pickups not used in commercial service), commercial service, truck over one ton, marine service, recreational vehicle, lawn tractor, snowmobile, etc., and is defective in material or workmanship, it will be replaced free of charge (except for taxes and legislatively imposed fees, where applicable) within six (6) months from date of original purchase. The length of the prorated warranty is one half that indicated on the battery label. Any battery used in electric powered vehicle, except golf carts, has a twelve month prorated warranty.

FOR WARRANTY SERVICE, RETURN THE BATTERY TO THE INTERSTATE BATTERY DEALER WHERE THE BATTERY WAS PURCHASED OR CALL THE TOLL FREE NUMBER LOCATED ON YOUR BATTERY FOR THE NEAREST DEALER LOCATION. ALL BATTERIES ARE DESIGNED TO MEET CERTAIN PERFORMANCE SPECIFICATIONS, SUCH AS COLD CRANKING AMPS AND RESERVE CAPACITY, BUT DUE TO VARYING USES AND OPERATING CONDITIONS, IT IS IMPOSSIBLE TO ANTICIPATE THE USEFUL LIFE OF THIS BATTERY, OR ANY OTHER BATTERY. IF THIS BATTERY SHOULD MATERIALLY FAIL DURING THE WARRANTY PERIOD, THIS LIMITED WARRANTY SHALL CONTROL THE TERMS FOR ADJUSTMENT. IBSA'S LIABILITY IS LIMITED TO REPLACEMENT OF THE BATTERY ACCORDING TO THE TERMS STATED ABOVE. IBSA WILL NOT BE RESPONSIBLE FOR ANY EXPENSES FOR INSTALLATION, TOWING, ELECTRICAL SYSTEM TESTS, CHARGING A BATTERY, LOSS OF TIME, OR OTHER EXPENSES WHICH WOULD BE CONSIDERED AS INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS WARRANTY DOES NOT COVER DAMAGE TO THE BATTERY CAUSED BY ABUSE OR NEGLIGENCE, A FAILURE TO KEEP THE BATTERY PROPERLY CHARGED OR MAINTAINED, FIRE, COLLISION, EXPLOSION, FREEZING, THEFT, OVERCHARGING, OR DAMAGE CAUSED BY USE OF SPECIAL ADDITIVES. THE WARRANTY DESCRIBED IN THIS PARAGRAPH SHALL BE IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

NOTE: SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER LEGAL RIGHTS, WHICH MAY VARY BY STATE.

This warranty applies only to batteries shipped from the manufacturer on or after November 1, 2005.

Rev 2-06



[www.TiresPlus.com](http://www.TiresPlus.com)

STD Tires Plus LP 48110395 REV 01/09  
7008338

See reverse side for Warranty Information



We Support ASE  
Testing and  
Certification

WARMINSTER  
982 STREET RD  
982 STREET RD  
WARMINSTER, PA 18974  
(215) 328-9520

TRACKING ID# *	
Store ID #	Service Work Order #
0380	2052268

Service Manager : DANIEL MOORE

Name:	[REDACTED]	Year:	1999	Date:	2010-11-11
Address:	[REDACTED]	Make:	GMC TRUCK	Entered By:	344541
City:	Chalfont	Model:	C&K1500 SUBURBAN	Time In:	12:58:17
State:	PA	Engine:	V8-350 5.7L	Time Promised:	2010-11-11 21:00:00
Zip:	[REDACTED]	Vin No.:	3GKFK16R6XG [REDACTED]	Old Parts Returned:	no
Home Phone:	[REDACTED]	License No.:	[REDACTED]		
Contact Phone:	[REDACTED]	Mileage:	111000		
		Color:	blue		

Initial Estimate	Parts \$:	Labor \$:	Total \$:	Date and Time:
	21.64	92.69	66.11	2010-11-11 13:04:24

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HRLY RATE	HRS	QTY	SOURCE	EACH	TOTAL
PK	9368271	PENNZOIL STD OIL CHANGE								
LB		PENNZOIL CONVENTIONAL OIL CHANGE	N	MARK R LANDIS			1		11.75	11.75
PN	500005371	1QT BULK 5W 30 PENNZOIL 3600	N				5		2.99	14.95
PN	L24011	PUROLATOR Oil Filter	N				1		3.49	3.49

Package SubTotal :30.19

PK	9316913	CHECK ENGINE LIGHT SERVICE PKG								
		* Retrieve stored engine control codes								
LB		CHECK ENGINE LIGHT SERVICE LBR	N	MARK R LANDIS			1		0.00	0.00

Package SubTotal :0.00

PK	9165197	TIRE LIFE PREVENTIVE MAINTENANCE PKG								
		Package Includes								
		* Rotate Tires								
LB		TIRE ROTATION	N	MARK R LANDIS			1		9.99	9.99

Package SubTotal :9.99

LB	1807	WHEEL BALANCE PASSENGER 16-19" & TRUCK	N	MARK R LANDIS			4		12.99	0.00
		LW							-51.96	
LB		FLAT TIRE REPAIR TRUCK	N	MARK R LANDIS			1		18.99	18.99
OT		Shop Fee	N				1		3.20	3.20
		*** SKU 4120 represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies								

Parts: 18.44 Labor: 40.73 Other: 3.20 Tax: 3.74 Total: 66.11

### Code Descriptions

N:New



WARMINSTER  
982 STREET RD  
982 STREET RD  
WARMINSTER,PA 18974  
(215) 328-9520

TRACKING ID# *	
Store ID #	Service Work Order #
<b>0380</b>	<b>2002797</b>

Service Manager : BRIAN STEWART

<b>Name:</b> [REDACTED]	<b>Year:</b> 1999	<b>Date:</b> 2007-12-27
<b>Address:</b> [REDACTED]	<b>Make:</b> GMC TRUCK	<b>Entered By:</b> Guy Lerario
<b>City:</b> CHALFONT	<b>Model:</b> C&K2500 SUBURBAN	<b>Time In:</b> 11:15:22
<b>State:</b> PA	<b>Engine:</b> V8-350 5.7L	<b>Date/Time Promised:</b> 2007-12-27 21:15:00
<b>Zip:</b> [REDACTED]	<b>Vin No.:</b> 3GKFK16R6X6 [REDACTED]	<b>Old Parts Returned:</b> no
<b>Home Phone:</b> [REDACTED]	<b>License No.:</b> [REDACTED]	
<b>Contact Phone:</b> [REDACTED]	<b>Mileage In / Out:</b> 1 / 84707	
	<b>Color:</b>	

Initial Estimate	Parts \$:	Labor \$:	Total \$:	Date and Time:
	17.73	14.75	36.51	2007-12-27 11:15:22

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HRLY RATE	HRS	QTY	SOURCE	EACH	TOTAL
PK	9368271	PENNZOIL STD OIL CHANGE								
LB		PENNZOIL CONVENTIONAL OIL CHANGE	N	james krueger			1		14.75	14.75
PN	3600	1QT BULK 5W 30 PENNZOIL	N				6		2.49	14.94
PN	PPL24011	PB/PROLINE Oil Filter	N				1		2.79	2.79
<b>Package SubTotal :32.48</b>										
OT		Shop Fee *** SKU 4120 represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies	N				1		1.95	1.95

Parts: 17.73    Labor: 14.75    Other: 1.95    Tax: 2.08    Total: 36.51

Tender Date : 12/27/2007  
POS Trans # : 22668  
Tender Register : 105  
Tender Cashier :

Tender Time : 4:34 PM  
Store : 0380  
Tender Till # :

Code Descriptions

N:New

Service Information

PENNZOIL CONVENTIONAL OIL CHANGE  
Completely drain crankcase of used oil  
Check and top off all fluids  
Perform banner service

Install quality oil filter  
Complete preventive maintenance checklist  
Refill with quality oil to full line on dipstick

\* You can now track your Vehicle's Status online. Just go to [www.pepboys.com](http://www.pepboys.com) and enter your Tracking ID number ( 0380 - 2002797 ), in the E-Service Center

Store ID - Service Work Order



NEED A TOW? CALL 1-800-PEP-BOYS or 1-800-737-2697





WARMINSTER  
 982 STREET RD  
 982 STREET RD  
 WARMINSTER, PA 18974  
 (215) 328-9520

TRACKING ID# *	
Store ID #	Service Work Order #
<b>0380</b>	<b>2003029</b>

Service Manager : BRIAN STEWART

<b>Name:</b>		<b>Year:</b>	1999	<b>Date:</b>	2008-01-03
<b>Address:</b>		<b>Make:</b>	GMC TRUCK	<b>Entered By:</b>	Guy Lerario
<b>City:</b>	CHALFONT	<b>Model:</b>	C&K2500 SUBURBAN	<b>Time In:</b>	12:23:35
<b>State:</b>	PA	<b>Engine:</b>	V8-350 5.7L	<b>Date/Time Promised:</b>	2008-01-03 20:15:00
<b>Zip:</b>		<b>Vin No.:</b>	3GKFK16R6X6	<b>Old Parts Returned:</b>	no
<b>Home Phone:</b>		<b>License No:</b>			
<b>Contact Phone:</b>		<b>Mileage In / Out:</b>	1 / 84860		
		<b>Color:</b>			

<b>Initial Estimate</b>	<b>Parts \$:</b>	<b>Labor \$:</b>	<b>Total \$:</b>	<b>Date and Time:</b>
	0.00	0.00	0.00	2008-01-03 12:23:35

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HRLY RATE	HRS	QTY	SOURCE	EACH	TOTAL
LB	1802	FLAT TIRE REPAIR CAR POSTTENDER	N	MICHAEL J COLE			1		13.99	0.00
OT		Shop Fee POSTTENDER	N				1		-13.99	0.00
		*** SKU 4120 represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies							0.84	
									-0.84	

Parts: 0.00    Labor: 0.00    Other: 0.00    Tax: 0.00    Total: 0.00

Tender Date : 01/03/2008  
 POS Trans # : 22753  
 Tender Register : 105  
 Tender Cashier :

Tender Time : 3:15 PM  
 Store : 0380  
 Tender Till # :

Code Descriptions

N:New

Service Information

Torque (Wheels Torqued to): 100  
 Color (Torque Stick Color): grey

Letter (Torque Stick): c

\* You can now track your Vehicle's Status online. Just go to [www.pepboys.com](http://www.pepboys.com) and enter your Tracking ID number ( 0380 - 2003029 ), in the E-Service Center

Store ID - Service Work Order



NEED A TOW? CALL 1-800-PEP-BOYS or  
 1-800-737-2697





WARMINSTER  
982 STREET RD  
982 STREET RD  
WARMINSTER, PA 18974  
(215) 328-9520

TRACKING ID# *	
Store ID #	Service Work Order #
<b>0380</b>	<b>2004655</b>

Service Manager : BRIAN STEWART

<b>Name:</b>		<b>Year:</b>	1999	<b>Date:</b>	2008-02-14
<b>Address:</b>		<b>Make:</b>	GMC TRUCK	<b>Entered By:</b>	Guy Lerario
<b>City:</b>	CHALFONT	<b>Model:</b>	C&K2500 SUBURBAN	<b>Time In:</b>	10:52:58
<b>State:</b>	PA	<b>Engine:</b>	V8-350 5.7L	<b>Date/Time Promised:</b>	2008-02-14 20:15:00
<b>Zip:</b>		<b>Vin No.:</b>	3GKFK16R6X6	<b>Old Parts Returned:</b>	no
<b>Home Phone:</b>		<b>License No.:</b>			
<b>Contact Phone:</b>		<b>Mileage In / Out:</b>	1 /		
<b>Color:</b>					

<b>Initial Estimate</b>	<b>Parts \$:</b>	<b>Labor \$:</b>	<b>Total \$:</b>	<b>Date and Time:</b>
	0.00	13.99	14.83	2008-02-14 10:52:58

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HRLY RATE	HRS	QTY	SOURCE	EACH	TOTAL
LB	1802	FLAT TIRE REPAIR CAR	N				1		13.99	13.99

Parts: 0.00 Labor: 13.99 Other: 0.00 Tax: 0.84 Total: 14.83

Code Descriptions

N:New

Service Information

Torque (Wheels Torqued to):

Letter (Torque Stick):

Color (Torque Stick Color):

\* You can now track your Vehicle's Status online. Just go to [www.pepboys.com](http://www.pepboys.com) and enter your Tracking ID number ( 0380 - 2004655 ), in the E-Service Center

Store ID - Service Work Order



NEED A TOW? CALL 1-800-PEP-BOYS or 1-800-737-2697





WARMINSTER  
 982 STREET RD  
 982 STREET RD  
 WARMINSTER, PA 18974  
 (215) 328-9520

Service Manager : BRIAN STEWART

TRACKING ID# *	
Store ID #	Service Work Order #
<b>0380</b>	<b>2009487</b>

<b>Name:</b>		<b>Year:</b>	1999	<b>Date:</b>	2008-06-26
<b>Address:</b>		<b>Make:</b>	GMC TRUCK	<b>Entered By:</b>	MICHAEL J COLE
<b>City:</b>	CHALFONT	<b>Model:</b>	C&K1500 SUBURBAN	<b>Time In:</b>	20:42:52
<b>State:</b>	PA	<b>Engine:</b>	V8-350 5.7L	<b>Date/Time Promised:</b>	2008-06-28 21:00:00
<b>Zip:</b>		<b>Vin No.:</b>	3GKFK16R6XG	<b>Old Parts Returned:</b>	no
<b>Home Phone:</b>		<b>License No.:</b>			
<b>Contact Phone:</b>		<b>Mileage In / Out:</b>	88572 / 88573		
		<b>Color:</b>	blue		

Initial Estimate	Parts \$:	Labor \$ :	Total \$ :	Date and Time :
	640.77	374.34	1080.06	2008-06-26 20:42:52

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HLRY RATE	HRS	QTY	SOURCE	EACH	TOTAL
PK	9368271	PENNZOIL STD OIL CHANGE								
LB		PENNZOIL CONVENTIONAL OIL CHANGE POSTTENDER	N	MICHAEL LEON			1		16.75	15.07
									-1.68	
PN	3600	1QT BULK SW 30 PENNZOIL	N				6		2.69	16.14
PN	PPL24011	PROLINE FILTERS Oil Filter POSTTENDER	N				1		2.79	0.90
									-1.89	

**Package SubTotal :32.11**

PK	9136681	BRAKE FLUID CHANGE PACKAGE								
LB		BRAKE FLUID CHANGE LABOR POSTTENDER	N	MICHAEL LEON			1		50.00	45.00
									-5.00	
PN	M4432	32OZ BRAKE FLUID - GUNK POSTTENDER	N				1		4.99	4.49
									-0.50	

**Package SubTotal :49.49**

PK	9084807	TIRE PROTECTION SERVICES								
LB		TIRE MOUNTING	N	MICHAEL LEON			4		0.00	0.00
PN	6001	TIRE HANDLING CHARGE - PEPBOYS	N				2		1.50	3.00
LB		WHEEL BALANCE HEAVY DUTY TIRE POSTTENDER	N	MICHAEL LEON			4		11.99	43.16
									-4.80	
PN	4004	ROAD HAZARD WARRANTY	N				4		7.99	31.96
PN	TV413	30413500PEP 1 1/4 RUBBER VALVE STEM POSTTENDER	N				4		2.99	7.27
									-4.69	

**Package SubTotal :85.39**

PK	9333581	FRONT CALIPERS W/BRAKE JOB PKG								
LB		FRONT CALIPER R&R POSTTENDER	N	MICHAEL LEON			2		49.92	89.86
									-9.98	
PN	C557	PROSTOP CALIPERS Front Right Rebuilt Caliper POSTTENDER	M				1		23.99	21.59
		LIMITED LIFETIME WARRANTY							-2.40	
PN	C554	PROSTOP CALIPERS Front Left Rebuilt Caliper POSTTENDER	M				1		23.99	21.59
		LIMITED LIFETIME WARRANTY							-2.40	
PN	M4412	12OZ BRAKE FLUID - GUNK POSTTENDER	N				1		2.19	1.97
									-0.22	

**Package SubTotal :135.01**

PK	8581525	PROSTOP PLATINUM FRONT DISC/DRM PKG *** Limited Warranty *** Pads or Shoes-Limited Lifetime Warranty Labor - 1 years or 12,000 miles - whichever comes first								
LB		PROSTOP PLATINUM FRONT DISC/DRM LBR POSTTENDER	N	MICHAEL LEON			1		97.00	87.30
									-9.70	
PN	PGD369M	PB/PROSTOP Front Prostop Platinum Pads POSTTENDER	N				1		32.99	29.69
		LIMITED LIFETIME WARRANTY							-3.30	

**Package SubTotal :116.99**

LB	4102	TIRE ROTATION TIRE PURCH. PEP BOY	N	MICHAEL LEON			1		0.00	0.00
PN	5962	PS PLATINUM/PG PLUS Front Disc Brake Rotor Satisfaction POSTTENDER	N				2		64.99	81.00
		LIMITED TWO YEAR WARRANTY							-19.99	
									-9.00	

\* You can now track your Vehicle's Status online. Just go to [www.pepboys.com](http://www.pepboys.com) and enter your Tracking ID number ( 0380 - 2009487 ), in the E-Service Center

Store ID - Service Work Order



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LB	1353	Adjust Parking Brake POSTTENDER	N	MICHAEL LEON	86.00	1	34.40	30.96
							-3.44	
LB	1315	BRAKE SYSTEM INSPECTION	N	MICHAEL LEON		1	0.00	0.00
LB	1315	BRAKE SYSTEM INSPECTION	N	MICHAEL LEON		1	0.00	0.00
PN	W115DWW060	FUTURA SCRAMBLER LT245/75R16 POSTTENDER 40,000 MILE PRORATED	N			4	116.99	421.17
							-46.79	
LB	1106	COMPUTERIZED WHEEL ALIGNMENT POSTTENDER	N	MICHAEL LEON		1	69.99	62.99
							-7.00	
SF		State Fee: PENNSYLVANIA TIRE TAX	N			4	1.00	4.00
OT		Shop Fee	N			1	35.00	0.00
		Satisfaction *** SKU 4120 represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies					-35.00	

Parts: 640.77 Labor: 374.34 Other: 4.00 Tax: 60.95 Total: 1080.06

Tender Date : 06/28/2008      Tender Time : 11:29 AM  
 POS Trans # : 26701      Store : 0380  
 Tender Register : 105      Tender Till # :  
 Tender Cashier :

General Comments

rcm:\$116.99 x 2 9279852 FUTURA SCRAMBLER

Code Descriptions

N:New  
M:Remanufactured

Service Information

- Inspect Parking Brake Cable
  - Visual Inspection of Hydraulic Components
  - Visual Inspection & Top Off Brake Fluid
  - Inspect Rotors or Drums FR:: 1200
  - Inspect Rotors or Drums RR:: 800
  - Torque (Wheels Torqued to): 140
  - Color (Torque Stick Color): TEAL
- Inspect Wheel Bearings (non-drive wheels)
  - Visual Inspection of All Hardware
  - Clean & Adjust Opposing Drum Brakes (if Appl)
  - Inspect Rotors or Drums FL:: 1200
  - Inspect Rotors or Drums RL:: 800
  - Letter (Torque Stick): Q
- 
- Inspect Parking Brake Cable
  - Visual Inspection of Hydraulic Components
  - Visual Inspection & Top Off Brake Fluid
  - Inspect Rotors or Drums FR:: 1200
  - Inspect Rotors or Drums RR:: 800
  - Torque (Wheels Torqued to): 140
  - Color (Torque Stick Color): TEAL
- Inspect Wheel Bearings (non-drive wheels)
  - Visual Inspection of All Hardware
  - Clean & Adjust Opposing Drum Brakes (if Appl)
  - Inspect Rotors or Drums FL:: 1200
  - Inspect Rotors or Drums RL:: 800
  - Letter (Torque Stick): Q
- 
- \*\* COMPUTERIZED ALIGNMENT
  - Measure alignment angles on all wheels
  - Check and correct tire pressure FR:: 35
  - Check and correct tire pressure RR:: 35
  - Print results of service
- Inspect and measure steering and suspension parts
  - Set all factory adjustable angles to specifications
  - Check and correct tire pressure FL:: 35
  - Check and correct tire pressure RL: 35
  - Road test vehicle for quality assurance
- 
- PENNZOIL CONVENTIONAL OIL CHANGE
  - Completely drain crankcase of used oil
  - Check and top off all fluids
  - Perform banner service
- Install quality oil filter
  - Complete preventive maintenance checklist
  - Refill with quality oil to full line on dipstick
- 
- TIRE MOUNTING
  - Torque (Wheels Torqued to): 140
  - Color (Torque Stick Color): TEAL
- Letter (Torque Stick): Q

\* You can now track your Vehicle's Status online. Just go to [www.pepboys.com](http://www.pepboys.com) and enter your Tracking ID number ( 0380 - 2009487 ), in the E-Service Center

Store ID - Service Work Order



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WARMINSTER  
 982 STREET RD  
 982 STREET RD  
 WARMINSTER, PA 18974  
 (215) 328-9520

TRACKING ID# *	
Store ID #	Service Work Order #
<b>0380</b>	<b>2012646</b>

Service Manager : BRIAN STEWART

<b>Name:</b> <b>Address:</b> <b>City:</b> CHALFONT <b>State:</b> PA <b>Zip:</b> <b>Home Phone:</b> <b>Contact Phone:</b>	<b>Year:</b> 1999 <b>Make:</b> GMC TRUCK <b>Model:</b> C&K1500 SUBURBAN <b>Engine:</b> V8-350 5.7L <b>Vin No.:</b> 3GKFK16R6XG <b>License No.:</b> <b>Mileage In / Out:</b> 90254 / <b>Color:</b> blue	<b>Date:</b> 2008-09-15 <b>Entered By:</b> MICHAEL J COLE <b>Time In:</b> 16:30:54 <b>Date/Time Promised:</b> 2008-09-15 21:00:00 <b>Old Parts Returned:</b> no		
<b>Initial Estimate</b>	Parts \$: 0.00	Labor \$: 9.99	Total \$: 11.44	Date and Time: 2008-09-15 16:30:54

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HLRY RATE	HRS	QTY	SOURCE	EACH	TOTAL
LB	1382	BRAKE SYSTEM INSPECTION	N				1		9.99	9.99
OT		Shop Fee *** SKU 4120 represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies	N				1		0.80	0.80

Parts: 0.00    Labor: 9.99    Other: 0.80    Tax: 0.65    Total: 11.44

Code Descriptions

N:New

Service Information

- |  |  |
|--|--|
| Inspect Parking Brake Cable:<br>Visual Inspection of Hydraulic Components:<br>Visual Inspection & Top Off Brake Fluid:<br>Inspect Rotors or Drums FR::<br>Inspect Rotors or Drums RR::<br>Torque (Wheels Torqued to):<br>Color (Torque Stick Color): | Inspect Wheel Bearings (non-drive wheels):<br>Visual Inspection of All Hardware:<br>Clean & Adjust Opposing Drum Brakes (if Appl):<br>Inspect Rotors or Drums FL::<br>Inspect Rotors or Drums RL::<br>Letter (Torque Stick): |
|--|--|

\* You can now track your Vehicle's Status online. Just go to [www.pepboys.com](http://www.pepboys.com) and enter your Tracking ID number ( 0380 - 2012646 ), in the E-Service Center

Store ID - Service Work Order



NEED A TOW? CALL 1-800-PEP-BOYS or 1-800-737-2697





WARMINSTER  
 982 STREET RD  
 982 STREET RD  
 WARMINSTER, PA 18974  
 (215) 328-9520

TRACKING ID# *	
Store ID #	Service Work Order #
<b>0380</b>	<b>2013522</b>

Service Manager : BRIAN STEWART

<b>Name:</b>		<b>Year:</b>	1999	<b>Date:</b>	2008-10-08
<b>Address:</b>		<b>Make:</b>	GMC TRUCK	<b>Entered By:</b>	MICHAEL J COLE
<b>City:</b>	CHALFONT	<b>Model:</b>	C&K1500 SUBURBAN	<b>Time In:</b>	11:03:53
<b>State:</b>	PA	<b>Engine:</b>	V8-350 5.7L	<b>Date/Time Promised:</b>	2008-10-08 21:00:00
<b>Zip:</b>		<b>Vin No.:</b>	3GKFK16R6XG	<b>Old Parts Returned:</b>	no
<b>Home Phone:</b>		<b>License No.:</b>			
<b>Contact Phone:</b>		<b>Mileage In / Out:</b>	92123 / 92123		
		<b>Color:</b>	blue		

<b>Initial Estimate</b>	<b>Parts \$:</b>	<b>Labor \$:</b>	<b>Total \$:</b>	<b>Date and Time:</b>
	173.99	229.50	464.79	2008-10-08 11:03:53

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HLRY RATE	HRS	QTY	SOURCE	EACH	TOTAL
PK	9889277	<b>GOLD REAR BRAKE SERVICE PLATINUM PKG</b> Labor - 24 months/24,000 miles								
LB		R&R BRAKE PAD/SHOES POSTTENDER	N	EDWARD ARCHIBALD			1		130.00 -13.00	117.00
PN	473PG	PB/PROSTOP Rear Prostop Platinum Shoes POSTTENDER LIMITED LIFETIME WARRANTY	Z				1		30.99 -3.10	27.89
PN	H7046	PB/PROSTOP Rear Drum Hardware Kit POSTTENDER LIMITED 90 DAY WARRANTY	N				1		5.49 -0.55	4.94
LB		BRAKE FLUID EXCHANGE LABOR POSTTENDER	N	EDWARD ARCHIBALD			1		45.00 -4.50	40.50
PN	M4432	32OZ BRAKE FLUID - GUNK POSTTENDER	N				1		4.99 -0.50	4.49
LB		REAR CALIPER/WHEEL CYLINDER R&R POSTTENDER	N	EDWARD ARCHIBALD			2		40.00 -8.00	72.00
PN	W37781	DORMAN Rear Right Wheel Cylinder POSTTENDER LIMITED 90 DAY WARRANTY	N				1		21.99 -2.20	19.79
PN	W37781	DORMAN Rear Left Wheel Cylinder POSTTENDER LIMITED 90 DAY WARRANTY	N				1		21.99 -2.19	19.80

**Package SubTotal :306.41**

PK	9889158	<b>GOLD FRONT BRAKE SERVICE PLATINUM PKG</b> Labor - 24 months/24,000 miles								
LB		R&R BRAKE PAD/SHOES LW	N	EDWARD ARCHIBALD			1		115.00 -115.00	0.00
PN	PGD369M	PB/PROSTOP Front Prostop Platinum Pads POSTTENDER LIMITED LIFETIME WARRANTY	N				1		34.99 -29.69 -0.53	4.77
PN	H5585	PB/PROSTOP Front Disc Hardware Kit Satisfaction LIMITED 90 DAY WARRANTY	N				1		9.89 -9.89	0.00
PN	M4432	32OZ BRAKE FLUID - GUNK POSTTENDER	N				1		4.99 -0.50	4.49
LB		FRONT CALIPER R&R LW	N	EDWARD ARCHIBALD			2		40.00 -80.00	0.00
PN	C555	F NEW CALIPER RIGHT Warranty Part POSTTENDER LIMITED LIFETIME WARRANTY	M				1		17.59 -21.59 0.40	-3.60
PN	C554	F NEW CALIPER LEFT Warranty Part POSTTENDER LIMITED LIFETIME WARRANTY	M				1		17.59 -21.59 0.40	-3.60

**Package SubTotal :2.06**

LB	1350	PARKING BRAKE ADJUSTMENT Satisfaction	N	EDWARD ARCHIBALD	89.00		1		26.70 -26.70	0.00
PN	8999G	PB/PROSTOP Rear Brake Drum POSTTENDER LIMITED ONE YEAR WARRANTY	N				2		52.79 -10.56	95.02
LB	1315	BRAKE SYSTEM INSPECTION	N	EDWARD ARCHIBALD			1		0.00	0.00

\* You can now track your Vehicle's Status online. Just go to [www.pepboys.com](http://www.pepboys.com) and enter your Tracking ID number ( 0380 - 2013522 ), in the E-Service Center

Store ID - Service Work Order



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1-800-737-2697





LB	1315	BRAKE SYSTEM INSPECTION	N	EDWARD ARCHIBALD	1	0.00	0.00
OT		Shop Fee	N		1	35.00	35.00
*** SKU 4120 represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies							

**Parts: 173.99    Labor: 229.50    Other: 35.00    Tax: 26.31    Total: 464.79**

Tender Date :	10/08/2008	Tender Time :	5:46 PM
POS Trans # :	266699	Store :	0380
Tender Register :	101	Tender Till # :	
Tender Cashier :			

**General Comments**

rcm:\$209.00 x 1 8581794 Remove & Replace Switch &/Or Combination Valve  
rcm:\$399.36 x 1 0099972 Combination Valve

**Code Descriptions**

N:New  
M:Remanufactured

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Store ID - Service Work Order



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1-800-737-2697





WARMINSTER  
 982 STREET RD  
 982 STREET RD  
 WARMINSTER, PA 18974  
 (215) 328-9520

TRACKING ID# *	
Store ID #	Service Work Order #
<b>0380</b>	<b>2017773</b>

Service Manager : BRIAN STEWART

<b>Name:</b> <b>Address:</b> <b>City:</b> CHALFONT <b>State:</b> PA <b>Zip:</b> <b>Home Phone:</b> <b>Contact Phone:</b>	<b>Year:</b> 1999 <b>Make:</b> GMC TRUCK <b>Model:</b> C&K1500 SUBURBAN <b>Engine:</b> V8-350 5.7L <b>Vin No.:</b> 3GKFK16R6XG <b>License No.:</b> <b>Mileage In / Out:</b> 94025 / 94025 <b>Color:</b> blue	<b>Date:</b> 2008-12-30 <b>Entered By:</b> RYAN COLON <b>Time In:</b> 14:11:49 <b>Date/Time Promised:</b> 2008-12-30 21:00:00 <b>Old Parts Returned:</b> no
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<b>Initial Estimate</b>	<b>Parts \$:</b> 42.50	<b>Labor \$:</b> 22.01	<b>Total \$:</b> 72.17	<b>Date and Time:</b> 2008-12-30 14:11:49
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TYPE	PART	DESCRIPTION	CODE	MECHANIC	HRLY RATE	HRS	QTY	SOURCE	EACH	TOTAL
PK	9368271	PENNZOIL STD OIL CHANGE								
LB		PENNZOIL CONVENTIONAL OIL CHANGE	N	MAX ULRICH			1		14.25	12.82
		POSTTENDER							-1.43	
PN	3600	1QT BULK 5W 30 PENNZOIL	N				6		3.19	17.23
		POSTTENDER							-1.91	
PN	PPL24011	PROLINE FILTERS Oil Filter	N				1		2.79	2.51
		POSTTENDER							-0.28	

**Package SubTotal :32.56**

PK	9165197	TIRE LIFE PREVENTIVE MAINTENANCE PKG								
		Package Includes								
		* Rotate Tires								
LB		TIRE ROTATION	N	MAX ULRICH			1		9.99	0.00
		Coupon							-9.99	

**Package SubTotal :0.00**

PK	9084807	TIRE PROTECTION SERVICES								
LB		TIRE MOUNTING	N	MAX ULRICH			1		0.00	0.00
PN	6001	TIRE HANDLING CHARGE - PEPBOYS	N				1		1.50	1.35
		POSTTENDER							-0.15	
LB		WHEEL BALANCE HEAVY DUTY TIRE	N	MAX ULRICH			1		12.99	11.69
		POSTTENDER							-1.30	
PN	4004	ROAD HAZARD WARRANTY	N				1		7.99	7.19
		POSTTENDER							-0.80	
PN	TV413	30413500PEP 1 1/4 RUBBER VALVE STEM	N				1		2.99	2.69
		POSTTENDER							-0.30	

**Package SubTotal :22.92**

LB	1815	FLAT TIRE REPAIR & BALANCE CAR	N	MAX ULRICH			1		24.99	-2.50
		LW							-24.99	
		POSTTENDER							-2.50	
PN	WL14HTW064	FUTURA SCRAMBLER P245/75SR16	N				1		95.99	11.53
		Road Hazard							-74.87	
		POSTTENDER							-9.59	
		40,000 MILE PRORATED								
SF		State Fee:PENNSYLVANIA TIRE TAX	N				1		1.00	1.00
OT		Shop Fee	N				1		2.88	2.59
		Satisfaction							-35.00	
		POSTTENDER							34.71	

\*\*\* SKU 4120 represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies

**Parts: 42.50    Labor: 22.01    Other: 3.59    Tax: 4.07    Total: 72.17**

Tender Date : 12/30/2008  
 POS Trans # : 124  
 Tender Register : 105  
 Tender Cashier :

Tender Time : 5:17 PM  
 Store : 0380  
 Tender Till # :

\* You can now track your Vehicle's Status online. Just go to [www.pepboys.com](http://www.pepboys.com) and enter your Tracking ID number ( 0380 - 2017773 ), in the E-Service Center

Store ID - Service Work Order



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WARMINSTER  
 982 STREET RD  
 982 STREET RD  
 WARMINSTER, PA 18974  
 (215) 328-9520

TRACKING ID# *	
Store ID #	Service Work Order #
<b>0380</b>	<b>2021118</b>

Service Manager : BRIAN STEWART

<b>Name:</b> <b>Address:</b> <b>City:</b> CHALFONT <b>State:</b> PA <b>Zip:</b> <b>Home Phone:</b> <b>Contact Phone:</b>	<b>Year:</b> 1999 <b>Make:</b> GMC TRUCK <b>Model:</b> C&K1500 SUBURBAN <b>Engine:</b> V8-350 5.7L <b>Vin No.:</b> 3GKFK16R6XG <b>License No.:</b> <b>Mileage In / Out:</b> 1 / 1 <b>Color:</b> blue	<b>Date:</b> 2009-03-12 <b>Entered By:</b> RYAN COLON <b>Time In:</b> 10:31:45 <b>Date/Time Promised:</b> 2009-03-12 21:00:00 <b>Old Parts Returned:</b> no
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Initial Estimate	Parts \$:	Labor \$:	Total \$:	Date and Time:
	225.66	751.12	1068.78	2009-03-12 10:31:45

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HRLY RATE	HRS	QTY	SOURCE	EACH	TOTAL
LB	2019	PENNSYLVANIA STATE INSPECTION POSTTENDER	N	EDWARD ARCHIBALD			1		25.00 -2.50	22.50
LB	2090	PA OBD EMISSIONS INSPECTION POSTTENDER	N	EDWARD ARCHIBALD			1		24.99 -24.99	0.00
LB	2021	PENNSYLVANIA STICKER POSTTENDER	N	EDWARD ARCHIBALD			1		2.00 -0.20	1.80
PN	194	SYLVANIA Front Sidemarker POSTTENDER					1		2.99 -0.30	2.69
LB	2802	SMALL BULBS INSTALLED LABOR POSTTENDER	N	EDWARD ARCHIBALD			1		9.99 -1.00	8.99
PN	FA1616GL	PB/PROSTEER UPPER BALL JOINT POSTTENDER LIMITED ONE YEAR WARRANTY	N				2		33.59 -6.72	60.46
PN	FA2099	PB/PROSTEER Lower Ball Joint POSTTENDER LIMITED LIFETIME WARRANTY	N				2		40.29 -8.06	72.52
LB	1716	Remove & Replace F Ball Joint - Lower, Both POSTTENDER	N	EDWARD ARCHIBALD	92.00		1		404.80 -40.48	364.32
LB	1716	Remove & Replace F Ball Joint - Upper, Both POSTTENDER	N	EDWARD ARCHIBALD	92.00		1		220.80 -22.08	198.72
LB	1106	COMPUTERIZED WHEEL ALIGNMENT POSTTENDER	N	EDWARD ARCHIBALD			1		69.99 -7.00	62.99
PN	911043	PB/MONROE Front Reflex POSTTENDER LIFETIME LIMITED WARRANTY	N				2		49.99 -9.99	89.99
LB	5055	front shocks labor POSTTENDER	N	EDWARD ARCHIBALD	102.00		1		102.00 -10.20	91.80
OT		Shop Fee POSTTENDER *** SKU 4120 represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies	N				1		35.00 -3.50	31.50

Parts: 225.66 Labor: 751.12 Other: 31.50 Tax: 60.50 Total: 1068.78

Tender Date : 03/12/2009  
 POS Trans # : 1702  
 Tender Register : 105  
 Tender Cashier :

Tender Time : 7:39 PM  
 Store : 0380  
 Tender Till # :

General Comments

rcm:\$109.14 x 1 9690163 PEPGUARD LIMITED EXTENDED LABOR WARRANTY

\* You can now track your Vehicle's Status online. Just go to [www.pepboys.com](http://www.pepboys.com) and enter your Tracking ID number ( 0380 - 2021118 ), in the E-Service Center

Store ID - Service Work Order



NEED A TOW? CALL 1-800-PEP-BOYS or 1-800-737-2697





Code Descriptions

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N:New

Service Information

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Inspection: PASS

Tire Tread Depth (32nds) RF:: 10

Tire Tread Depth (32nds) RR:: 10

LF Wheel: Friction (32nds): 10

Are the Rear Brakes bonded ? (NO) if Riveted

RR Wheel: Friction (32nds): 10

Torque (Wheels Torqued to): 100

Color (Torque Stick Color): gray

Emission: PASS

Tire Tread Depth (32nds) LF:: 10

Tire Tread Depth (32nds) LR:: 10

Are the Front Brakes bonded ? (NO) if Riveted

RF Wheel: Friction (32nds): 10

LR Wheel: Friction (32nds): 10

Inspection Sticker # \_\_\_\_\_ : 6+54

Letter (Torque Stick): c

Emission Sticker # \_\_\_\_\_ : \_

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Store ID - Service Work Order



NEED A TOW? CALL 1-800-PEP-BOYS or  
1-800-737-2697





WARMINSTER  
 982 STREET RD  
 982 STREET RD  
 WARMINSTER, PA 18974  
 (215) 328-9520

TRACKING ID# *	
Store ID #	Service Work Order #
<b>0380</b>	<b>2052268</b>

Service Manager : BRIAN STEWART

<b>Name:</b>		<b>Year:</b>	1999	<b>Date:</b>	2010-11-11
<b>Address:</b>		<b>Make:</b>	GMC TRUCK	<b>Entered By:</b>	TIM BOWES
<b>City:</b>	CHALFONT	<b>Model:</b>	C&K1500 SUBURBAN	<b>Time In:</b>	12:58:17
<b>State:</b>	PA	<b>Engine:</b>	V8-350 5.7L	<b>Date/Time Promised:</b>	2010-11-11 21:00:00
<b>Zip:</b>		<b>Vin No.:</b>	3GKFK16R6XG	<b>Old Parts Returned:</b>	no
<b>Home Phone:</b>		<b>License No.:</b>			
<b>Contact Phone:</b>		<b>Mileage In / Out:</b>	111000 / 111000		
		<b>Color:</b>	blue		

<b>Invoice Estimate</b>	<b>Parts \$ :</b>	<b>Labor \$ :</b>	<b>Total \$ :</b>	<b>Date and Time :</b>
	18.44	11.75	35.39	2010-11-11 12:58:17

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HRLY RATE	HRS	QTY	SOURCE	EACH	TOTAL
PK	9368271	PENNZOIL STD OIL CHANGE								
LB		PENNZOIL CONVENTIONAL OIL CHANGE	N	MARK R LANDIS			1		11.75	11.75
PN	500005371	1QT BULK 5W 30 PENNZOIL 3600	N				5		2.99	14.95
PN	L24011	PUROLATOR Oil Filter	N				1		3.49	3.49
<b>Package SubTotal :30.19</b>										
PK	9316913	CHECK ENGINE LIGHT SERVICE PKG								
		* Retrieve stored engine control codes								
LB		CHECK ENGINE LIGHT SERVICE LBR	N	MARK R LANDIS			1		0.00	0.00
<b>Package SubTotal :0.00</b>										
PK	9165197	TIRE LIFE PREVENTIVE MAINTENANCE PKG								
		Package Includes								
		* Rotate Tires								
LB		TIRE ROTATION	N	MARK R LANDIS			1		9.99	0.00
		POSTTENDER							-9.99	
<b>Package SubTotal :0.00</b>										
LB	1807	WHEEL BALANCE PASSENGER 16-19" & TRUCK	N	MARK R LANDIS			4		12.99	0.00
		LW							-51.96	
LB		FLAT TIRE REPAIR TRUCK	N	MARK R LANDIS			1		18.99	0.00
		POSTTENDER							-18.99	
OT		Shop Fee	N				1		3.20	3.20
		*** SKU 4120 represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies								

<b>Parts: 18.44</b>	<b>Labor: 11.75</b>	<b>Other: 3.20</b>	<b>Tax: 2.00</b>	<b>Total: 35.39</b>
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Tender Date : 11/11/2010      Tender Time : 6:36 PM  
 POS Trans # : 112795      Store : 0380  
 Tender Register : 103      Tender Till # :  
 Tender Cashier :

**Code Descriptions**

N:New

**Service Information**

CHECK ENGINE LIGHT SERVICE LBR  
 ENGINE LIGHT CODE PULL: 141  
 Code Retrieved 1: 141

Code Description 1: M  
 Code Description 2: M

TIRE ROTATION  
 Brakes Require Complete Inspection

Brake Gauge Reading (Yellow or Red)\_\_: 8

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Store ID - Service Work Order



NEED A TOW? CALL 1-800-PEP-BOYS or 1-800-737-2697



1font PA



W48-226

To. U.S. Department of Transportation National Highway traffic Safety Administration  
 office of defect investigation  
 RM - NUS - 210  
 1200 New Jersey Ave - SE  
 West building  
 Washington, DC. 20590

RECEIVED



Scotch®