U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received 18-JUN-2014	**Repository** ☐
	Reference No. 10604366

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address NOEMAIL@UNK.GOV [redacted]
Address [redacted]		Evening Telephone Number	
City PALM COAST	**State** FL	**Zip Code** [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
5NPEU46F86H[redacted]	HYUNDAI	SONATA	2006

Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
6/07/07	Daytona Toyota 8556478885		V6	Reg. Gas
Original Owner	Dealer's City	State / Zip Code		
☐	Daytona Beach	FL 32114		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Automatic	☒ Antilock Brakes ☒ Cruise Control			18-APR-2007

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
	40000 35220	Any

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Sear Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 HYUNDAI SONATA. THE CONTACT STATED THAT THE FRONT PASSENGERS OCS SENSOR DID NOT DETECT AN OCCUPANT WHEN THE SEAT WAS BEING UTILIZED. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE FRONT PASSENGER SEAT AND SENSOR NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED ON THREE OCCASIONS BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND STATED THAT THE VEHICLE WAS PREVIOUSLY REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 08V161000 (AIR BAGS). THE FAILURE MILEAGE WAS 40,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On my 2006 Hyundai Sonata there has been issues with the passenger OCS airbag since my purchase in June of 2007. I didn't think that there was a potential "issue" until I got a recall notice from Hyundai in 2008 [redacted] and at this time I have already driven over 20,000 miles with an airbag that doesn't work properly. When I took it into the dealership to see if my car was malfunctioning to Hyundai standards they agreed that it was not working properly & proceeded to point out that my car had been in an accident, if I knew. I asked how they knew & they said because the front left fender was a different color, we then noticed the

ATTACH ADDITIONAL SHEETS IF NECESSARY

dashboard being cracked. The seat & dashboard were replaced and then again in 2008 at 46,205 miles there was another malfunction & the seat was replaced again. Then in 2013 there was another malfunction so when I was getting it replaced again in 2013 I decided to file a complaint with the Better Business Bureau, not only has this been an ongoing problem with this specific vehicle, there was probably an issue before I purchased it as well. After a long process with the BBB, they dropped my case, opened it back up, and in November 2013 I finally got a hearing and it ruled for Hyundai. Now again in January of 2014 I had another malfunction with my passenger airbag & then again when I myself was personally sitting in the passenger seat in March of 2014. I contacted my case manager from the BBB frustrated, about to go to the media & she urged me to contact the US Department of Transportation & the National Highway Traffic Safety Administration. As of today with almost 170,000 miles on my vehicle I know that the airbag for my passenger does not work properly at every given time. This was a concern of mine when I took the car in for repairs the second time. The airbag only seems to work selectively. I know the seating & weight requirements for the airbag to work properly, but that doesn't matter when the airbag itself doesn't work properly.

JON HALL AUTOMOTIVE GROUP

HYUNDAI

JEEP/HYUNDAI

Jeep

FIVE STAR

1800 W. INTERNATIONAL • DAYTONA BEACH, FLORIDA • 32117
386-255-9374 www.jonhall.com
STATE OF FLORIDA REGISTRATION # MV 07914

CUSTOMER NO. 37900	ADVISOR SUEELLEN COSTENBAD 355	TAG NO. 2997	INVOICE DATE 03/21/08	INVOICE NO. HYCS59330
[redacted]	LABOR RATE / LICENSE NO.	MILEAGE 33,719	COLOR SILVER/	STOCK NO.
PALM COAST, FL [redacted]	YEAR / MAKE / MODEL 06/HYUNDAI/SONATA		DELIVERY DATE 11/01/05	DELIVERY MILES
	VEHICLE I.D. NO. 5 N P E U 4 6 F 8 6 H [redacted]		SELLING DEALER NO. NX453	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/21/08	E-MAIL
[redacted] BUSINESS PHONE	COMMENTS			MO: 33719

LABOR & PARTS

J# 1 03HYZ23 AIRBAG/SEATBELTS TECH(S):396 WARRANTY

CUSTOMER STATES PASS AIRBAG OFF LIGHT STAYS ON.
SCAN COGE1106 LOW VOLT
CHECKED CHARGING SYS. O.K. CK.BATT. O.K, CLEARED CODE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE-	
JOB # 1	0	84710-0A001-FZ	CRASH PAD ASSY-MA		WARRANTY

PART ON SPECIAL ORDER
** QUANTITY 1 IS SPECIAL ORDERED **

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 05HYZ21 INTERIOR TRIM TECH(S):396 WARRANTY

CUSTOMER STATES PASS SIDE OF DASH COVER SEPERATING.
CRACKED OUT ALL AROUND AIRBAG.
ORDERED DASH.

PARTS QTY FP-NUMBER DESCRIPTION LIST PRICE-UNIT PRICE-

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

COMMENTS
WAITING

TOTALS

CASH CHECK NO. CHARGE NO.

VISA MASTER CARD AMEX DISCOVER

STATE REG.# MV-07914

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

THE STANDARD OEM PARTS WARRANTY IS 12 MONTHS OR 12,000 MILES
SOME PARTS MAY DIFFER DEPENDING ON THE ORIGIN OF PARTS.
PLEASE ASK YOUR SERVICE ADVISOR FOR SPECIFIC INFORMATION.
SHOULD YOU NOT BE "COMPLETELY SATISFIED " WITH THIS SERVICE VISIT, PLEASE CALL THE SERVICE MANAGER AT 255-9374 !
THANK YOU FOR YOUR SERVICE BUSINESS

CUSTOMER SIGNATURE

Any controversy or claim arising out of or relating to this transaction shall be mediated and, if the parties are unable to reach a settlement at mediation, shall be settled by binding arbitration under the laws of the State of Florida, in accordance with the rules then in force of the American Arbitration Association, and any judgement upon the award rendered may be entered in any court having jurisdiction thereof.

A standard charge for shop supplies, materials and expenses related to the handling and disposal of toxic and hazardous materials and waste generated and used in vehicle repair is made on each repair order. This charge represents costs and profits to the motor vehicle repair facility and will appear as a charge on the repair invoice.

TERMS STRICTLY CASH
UNLESS ARRANGEMENTS MADE

DISCLAIMER OF WARRANTIES - The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Reynolds and Reynolds ERANTSI-HE CC2559317 0 (8/01)

PAGE 1 OF 1 CUSTOMER COPY [END OF INVOICE] 10:38am

SF9002-45 (09/03)

[redacted]

Thank you for choosing our Service department at JON HALL JEEP HYUNDAI

If at any time you have questions regarding the service performed on your vehicle, don't hesitate to give me a call.

SUEELLEN COSTENBAD
Service Advisor
904-255-9374

[redacted]

Our records indicate that you may be eligible to obtain extended service contract protection.
Ask your Service Advisor about this extended service protection today.

[redacted]

YOUR VEHICLE IS DUE FOR A:

36719 MILE SUGGESTED MAINTENANCE SERVICE

SEE YOUR ADVISOR FOR DETAILS. RECOMMENDED SERVICES HELP ENSURE TROUBLE-FREE DRIVING.

Dealership Name	Repair Order No.	Dealership Name	R.O./Invoice No.
JON HALL JEEP HYUNDAI	HYCS59330	JON HALL JEEP HYUNDAI	HYCS59330

K1.1 Coupon Expires: June 30, 2008 A1 Coupon Expires: June 30, 2008 G1

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, DC 20590

NVS-216m

Dear Consumer:

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We look this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Raid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

NHTSA
www.nhtsa.gov

8525 SOUTH BLVD

KEITH HAWTHORNE HYUNDAI OF CHARLOTTE

CHARLOTTE, NC 28273

Phone 704.551.0664

CUSTOMER NO. 26965	ADVISOR SHANE 01287		TAG NO. 756	SERVICE DATE 10/22/13	INVOICE NO. HYCS164480
[redacted] CHARLOTTE, NC [redacted]	LABOR RATE	LICENSE NO.	MILEAGE 150,191	COLOR /	STOCK NO.
	YEAR/MAKE/MODEL 06/HYUNDAI/SONATA/			DELIVERY DATE	DELIVERY MILES
	VEHICLE ID NO. 5NPEU46F86H[redacted]			ELLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.	P.O. NO.		R.O. DATE 10/22/13	
RE [redacted]	BUSINESS PHONE	COMMENTS			MO: 150192

```
JOB#  1 CHARGES----------------------------------------------------------------
LABOR.......................................................................
J# 1 99HYZ          HYUNDAI CAMPAIGN               TECH(S):01180          WARRANTY
          113 RR CROSSMEMBER CORR. TREATMENT-13-01-039
          MANUFACTURER RECALL
          COMPLETED MANUFACTURER RECALL CAMPAIGN

PARTS-----QTY---FP-NUMBER-------------DESCRIPTION----------------UNIT PRICE-
          1     00232-19034           RUST PREVENTIVE V                       WARRANTY
          1     00232-19035           UNDERCOATING AERO                       WARRANTY
                                                          TOTAL - PARTS           0.00

JOB#  1 TOTALS--------------------------------------------------------

                               JOB#  1 JOURNAL PREFIX  HYCS  JOB#  1 TOTAL    0.00

TOTALS-------------------------------------------------------------------------
*********************************************              TOTAL LABOR....     0.00
* ( ) CASH    ( ) CHECK    CH# (         )   *             TOTAL PARTS....     0.00
* ( ) VISA    ( ) MASTERCARD    ( ) DISCOVER *             TOTAL SUBLET...     0.00
* ( ) AMER XPRESS   ( ) OTHER   ( ) CHARGE   *             TOTAL G.O.G....     0.00
*********************************************              TOTAL MISC CHG.     0.00
                                                           TOTAL MISC DISC     0.00
        YOUR RESPONSIBILITY FOR MAINTENANCE                TOTAL TAX......     0.00
FAILURE TO PERFORM SCHEDULED MAINTENANCE MAY EXCLUDE PORTION
OF YOUR VEHICLE FROM WARRANTY COVERAGE. IT IS THE OWNERS
RESPOSIBILITY TO MAKE SURE THAT THE SPECIFIED MAINTENANCE IS
PERFORMED. SEE YOUR WARRANTY INFORMATION BOOKLET AND OWNERS
MANUAL FOR DETAILS AND ASK YOUR SERVICE ADVISOR FOR DETAILS.

           THANKS FOR YOUR PATRONAGE!!

________________________________________
    CUSTOMER SIGNATURE
```

TOTAL INVOICE $ 0.00

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, Keith Hawthorne Hyundai of Charlotte hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Keith Hawthorne Hyundai of Charlotte neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

I hereby authorize the repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Not responsible for any delays caused by the unavailability of parts or delays in parts shipments by the supplier or transporter. It is agreed and understood that if the purchases listed below are not paid when due, I, we, or either of us agree to pay all attorney fees and all other costs which may be incurred in the collection of this account. All repairs shall be considered satisfactory unless we are advised (in writing) within ten days from the date of this order.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

TERMS:

CASH UNLESS ARRANGEMENTS MADE

CUSTOMER COPY [END OF INVOICE] 03:12pm

November 10, 2013

To whom it may concern:

My daughter, [redacted] has had issues with the airbag in her car since she got it. We have been shopping several times over the last couple of years where she has pointed it out to me or complained about it. This has been a disturbing ongoing issue. I hope you will resolve it for her. Not Safe!!

60260 300768

INVOICE

DUPLICATE 1
PAGE 1

HYUNDAI OF ST. AUGUSTINE

2898 US HWY 1 SOUTH
ST. AUGUSTINE, FL 32086
(904) 797-7800
M.V. -

[redacted]
PALM COAST, FL [redacted]
HOME: [redacted] BUS:

SERVICE ADVISOR: 10009 KIRK GUILLOTTE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SILVER	06	HYUNDAI SONATA	5NPEU46F86H[redacted]		46205/46207	T1382

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
31OCT05	1S07OCT05		03SEP08		0.00	CASH	10SEP08

RO OPENED	READY	OPTIONS: ENG:3.3_Liter
13:12 03SEP08	15:36 10SEP08	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A PERFORM 083 CAMPAIGN INSPECTION ONLY
CAUSE: .
81B01220 EVALUATION, SEAT CUSHION REMOVED, PACKAGED, SHIPPED, UNPACKAGED, AND REINSTALLED
4773 WILLIAM JENNINGS LIC#: 4773
WH 0.80 (N/C)
FC: 0 PART#: COUNT:
CLAIM TYPE: W
AUTH CODE: W

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

CHECKED OPERATION OF PASSENGER AIRBAG. SCANNED FOR CODES AND FOUND B0142R. OCCUPANT CLASSIFICATION, PASSENGER SENSOR MAT DEFECT. REMOVED SEAT AND COMPLETED 083 CAMPAIGN. SCANNED FOR CODES AFTER REINTALL AND NONE PRESENT OR PENDING AT THIS TIME
****

B CUSTOMER STATES THE AIRBAG LIGHT IS ON
00 GENERAL REPAIRS
4773 WILLIAM JENNINGS LIC#: 4773
CPH 0.00 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

****

C** C/C DRIVERS VISOR WILL NOT STAY UP
CAUSE: CCS
85810R00 SUNVISOR ASSY (LH) RE
4773 WILLIAM JENNINGS LIC#: 4773
WH 0.20 (N/C)
1 85201-0A750-09 SUNVISOR A (N/C)
FC: N86
PART#: 85201-0A750-09
COUNT: 1

LIMITED WARRANTY: The only warranties applying to the Genuine Hyundai parts) installed in accordance with this estimate are those that may be offered by the manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products or services sold under the terms of the estimate. Hyundai parts are warranted for 12 months or 12,000 miles which includes labor, or balance of factory warranty, whichever comes first.

ALL PARTS ARE NEW OR REBUILT UNLESS OTHERWISE INDICATED

CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF.

CUSTOMER SIGNATURE

DESCRIPTION	TOTAL
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY

LOT LOCATION:
CUSTOMER #: 37900

24902

INVOICE

DAYTONA HYUNDAI

901 N. Nova Road
Daytona Beach, FL 32117
(386) 255-9374

MV-30539

[redacted]
PALM COAST, FL [redacted]
HOME [redacted] CONT:
BUS: CELL: [redacted]

PAGE 1

SERVICE ADVISOR: 388 CHRISTOPHER D VENINGA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SILVER	06	HYUNDAI SONATA	5NPEU46F86H[redacted]		143470/143470	T527

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01NOV05 DD		01NOV2005	WAIT 25APR13		0.00	CHOSE	30APR13

R.O. OPENED	READY
08:09 25APR13	11:54 30APR13

OPTIONS: DLR:NX453 ENG:3.3 LITER

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES AIRBAG LIGHT ON AND PASSENGER AIR BAG OFF LIGHT SBENS INOP. ADVISE							
	03 BODY ELECTRICAL						
		381	WH				
143470 083 AIRBAG CAMPAIGN pulled car into shop scanned it for codes with the gds scan tool found code 1448 took the lower seat bottom of the passenger side seat and gave it to parts to send it and get the weight class matt replaced then reinstalled when seat came back. ABS AND ESC LIGHTS WERE ON PRIOR TO COMING INTO SHOP							(N/C)
**********							
B PERFORM RECALL 092 BRAKE LAMP SWITCH							
RECALL HYUNDAI CAMPAIGN							
		381	WH				
1	93810-3K000	SWITCH ASSY-STOP LAMP(4P)					(N/C)
143470 brake light switch recall replaced brake light switch withthe new one and checked the lights to make sure they work							(N/C)
**********							

DISCLAIMER OF WARRANTIES

The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Any controversy or claim arising out of or relating to this transaction shall be mediated and, if the parties are unable to reach a settlement at mediation, shall be settled by binding arbitration under the laws of the State of Florida, in accordance with the rules then in force of the American Arbitration Association, and any judgement upon the award rendered may be entered in any court having jurisdiction thereof.

STATE OF FLORIDA REGISTRATION # MV-30539

"This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal." (s.559.904(4)) The State of Florida requires a $1.00 fee to be collected for each new tire sold in the state (s.403.718), and a $1.50 fee to be collected for each new or remanufactured battery sold in the state (s.403.7186).

CUSTOMER SIGNATURE:

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DED/INS/DISC	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

SEE BACK FOR ADDITIONAL INFORMATION AND WARRANTIES

CUSTOMER COPY

DEAL# 37020

Daytona TOYOTA

451 North Nova Road Daytona Beach, Florida 32114 (386) 255-7475

DATE 06/07/2007

FIRST NAME [redacted] INITIAL LAST NAME [redacted]

[redacted] BUS. PHONE

[redacted] PALM COAST (CITY) FLAGLER (COUNTY) FL (STATE) [redacted]

PLEASE ENTER MY ORDER FOR ☐ NEW XX ☐ USED XX ☐ CAR ☐ TRUCK COLOR SILVER TRIM

25755 (STOCK NO.) 2005 (YEAR) HYUNDAI (MAKE) SONATA (MODEL) 5NPET46F85 [redacted] (SERIAL NO.)

MILEAGE ON VEHICLE				3. DIFFERENCE	
BASE PRICE	13350	LIST PRICE	14750.00	4. * CONSUMER SERVICES	1475[illegible]
FREIGHT		ALLOWANCE	N/A	5. TOTAL OF ABOVE	18340.00
TRANS. AUTO ☐				6. STATE SALES TAX 6.0%	1119.00
5 SPD. ☐		DIFFERENCE (PRICE INCLUDES ALL FACTORY AND DEALER INCENTIVES)		7. LICENSE & TITLE	225.00
AIR COND. ☐			14750.00	8. TIRE/BATT. ST SURCHG	6.50
RADIO STEREO ☐				9. TOTAL PRICE	16700.30
CASSETTE ☐				10. CAT/CBO/AFTSLS	2013.00
POWER WINDOWS ☐				11. M.V.W.T.	9.00
POWER LOCKS ☐				12. ELECTRONIC FILING	17.00
POWER SEATS ☐				13. TAX LAGLER	50.00
ENGINE 4 CYL. ☐				14. PAY OFF ON TRADE	N/A
6 CYL. ☐				15. DELIVERED PRICE	18792.30
8 CYL. ☐				16. TOTAL DOWN PAYMENT	5000.00
DIESEL ☐				17. UNPAID BALANCE	13792.30
				18. EXTENDED WARRANTY	1634.00
				19. TOTAL UNPAID BALANCE	15415.30

TRADE & DOWNPAYMENT

Make
Year
Model
I.D.
Miles
Color

Allowance N/A
Pay-off N/A Good Bal.
Verified by
Owed To
Acct. #
Deposit on Order N/A

I HEREBY STATE THAT MY TRADE-IN DOES NOT HAVE A RESULT TITLE. I FURTHER STATE I WILL FURNISH A CLEAR TITLE TO TRADE-IN WITHIN 10 DAYS. I ALSO AGREE IF MY PAY-OFF ON MY TRADE-IN IS DIFFERENT FROM THAT AMOUNT STATED THAT I WILL IMMEDIATELY PAY THE CORRECT AMOUNT.

SIGNATURE X

Buyer D.O.B. 02/21/1989 License # A350-513-89-561-0

Co-Buyer D.O.B. License #

☐ SOLD AS IS. I HEREBY MAKE THIS PURCHASE KNOWINGLY WITHOUT ANY GUARANTEE EXPRESSED OR IMPLIED BY THIS DEALER OR HIS AGENT.

CUSTOMER SIGNATURE X

* THIS CHARGE REPRESENTS COSTS AND PROFIT TO THE DEALER FOR ITEMS RELATING TO THE PREPARATION OF DOCUMENTS RELATED TO THE SALE AND FOR PERPETUAL MAINTENANCE OF THESE DOCUMENTS.

This contract is not assignable and not negotiable and all terms and conditions of this sale are contained on this and reverse side and the terms on the reverse side of this order are as much a part of a bargainment as if written on this side and no other verbal understanding or promise whatsoever are a part of this agreement. The customer certifies that he is 18 years of age or over and warrants to be the true and lawful owner of the car traded in and that it is free of all encumbrances whatsoever except as noted above. The undersigned purchaser acknowledges receipt of a copy of this order indicated herewith.

DISCLAIMER OF WARRANTIES

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. TERMS OF THIS CONTRACT CONTINUE ON THE BACK. READ CAREFULLY.

[redacted]AL ORDER NOT SUBJECT TO CANCELLATION, DEPOSIT NOT REFUNDABLE

URCHA[redacted] SALESMAN'S NAME (OFFERING AGENT)

[redacted]ER SIGNATURE)

CCEPTED BY

THIS ORDER NOT BINDING UNTIL ACCEPTED BY DEALER.

NHTSA Campaign Number: 13V-354

SF078481

HYUNDAI
NEW THINKING.
NEW POSSIBILITIES.

Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

lived in Ohio for a year, I do have complications with my rear-end?

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, 5NPEU46F86H[redacted]

Dear Hyundai Sonata Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain 2006 through 2010 model year Hyundai Sonatas. This recall affects such vehicles registered in and operated in Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, and Wisconsin, and the District of Columbia (the Salt Belt).

What is the problem?

- During winter months, large quantities of salt are used to de-ice roads in the Salt Belt states, noted above. Road salt and water can enter portions of the rear crossmember leading to corrosion of the crossmember steel. As the corrosion progresses, it may lead to thinning or perforation of the crossmember steel. In advanced cases, crossmember corrosion can result in detachment of one of the inboard control arm mounting points. If the connection between the rear crossmember and a control arm separates, handling of the vehicle may be adversely affected, increasing the risk of a vehicle crash.

What will Hyundai do?

- The rear crossmember will be inspected for corrosion damage. The dealer will measure the thickness of the steel in the rear crossmember. Rear crossmembers that do not require replacement will be treated with rust-proofing material to arrest the corrosion process. If specified levels of corrosion damage have occurred, the rear crossmember will be replaced with a new crossmember assembly with rust-proofing material applied. This procedure will be performed at no charge to you. It is always suggested that customers contact their local Hyundai dealer to schedule a service appointment. The dealer can advise you on the time needed for the repair.

HYUNDAI

Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

MOTOR VEHICLE RECALL

Dear 2006, 2007 or 2008 Sonata Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2006, 2007, and 2008 Hyundai Sonata vehicles.

What is the problem?

- Your Sonata is equipped with an advanced air bag system meeting all federal regulations, which features an Occupant Classification System (OCS) in the right front seat. The purpose of the OCS is to disable the right passenger seat front air bag when it detects the presence of a child restraint system or small child in the right front seat. The right front air bag is disabled to prevent injuries to a child that may result from right front air bag inflation during a crash.

  The OCS installed in the right front seat of your vehicle may misclassify a small stature adult as a child. This would cause the "PASSENGER AIR BAG OFF" lamp to illuminate and would deactivate the passenger front air bag. Misclassification of a small stature adult as a child in the right front passenger seat may cause the right front air bag to not inflate in an accident that merits air bag deployment and may result in injury to the right front occupant.

What will Hyundai do?

- If your vehicle's "PASSENGER AIR BAG OFF" lamp illuminates while the right front seat is occupied by an adult or if your vehicle's "AIR BAG" warning lamp is illuminated, we are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will check your vehicle to confirm that the OCS is not properly recognizing an adult passenger. After confirmation, the Hyundai dealer will remove the right front seat cushion assembly and send it to an evaluation and repair station, which will inspect the right front seat cushion assembly OCS for proper operation and then will reprogram the OCS, if necessary, to provide a greater margin of recognition for adults seated in the right front seat. This procedure will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer to have this service performed. Hyundai will provide you with a vehicle at no cost for your use while your vehicle is being serviced.

  This reprogramming is not recommended for most vehicles and is not an upgrade or enhancement. The reprogramming is only intended to improve the capability of the OCS to recognize a small segment of adult seated passengers.