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JUN 12 2014

Inbox (2) LendingTree Mortgage Rates Hit 2.75% (2.79% APR) Sponsored

Drafts (11) Recall notice #14V-165 Tuesday, June 3, 2014 7:02 PM

Sent From: [Redacted] To: CRCFCM@Ford.com Full Headers Printable View

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My name is [Redacted] Deerfield, Ohio [Redacted] I have received the recall notice 14V-165 sbuc of lower control arm etc, in the High Corrosion Environments. Deerfield is located between Youngstown, Akron and Cleveland, Ohio; and the winters, etc about as bad as u can have. Didn't know anything about the lower control arm n all I have read about on the web or in the papers or the news and all that was really explained was going to take care of the rust. I thought "all right". This was after I had this experience. Was driving on interstate 76, this was before I heard about the recall, a loud noise came from the rear wheel well on the passenger side. Pulled the Escape off the road n looked to see what the problem was. Only thing left was the shock hanging down. Was unable to get the shock off. I drove back to the house n looked closer, drove with flashers on by the way, there was no fender left on the shock hanging down. Called a lot of repair services n no one wanted to touch it until FINALLY found one that would look at it. Drove with flashers on to Alliant, e Ohio. The repair said could fix it. He did n only cost me armd \$400.00. He also said if one was gone the other is not far behind. I can see that on the other panel but not that bad. also the trund lid is rusting away. Kind of reminds me of the 60 n 70 Chrysler Vans that lasted by 2 yrs at the most. I have to watch when starting from a stop. The Escape JUMPS n even spin the wheels if I dont pay attention to the gas peddle. its like spinning wheels in the Hot Rods. The acc should also be looked over BUT none of these things are mentioned in the recall. WONDER WHY? Have been a loyal Ford owner for years, I am 77 n closer to 78, from 1955 when I had my first job. Have owned Fords, Sables n even a Lincoln. My 2 sons also are Ford Owners as I talked the out of buying anything else. My youngest son, [Redacted] was a Ford Tech for about 10 yrs n only left when he had offer from another company that he couldnt pass up. I have a 1996 Crown Vic with 190K miles n its in great shape, no rust etc, drives very well n , the ride is great. Other than what I have said I think Ford is doing mostly all Ford can do, I think.

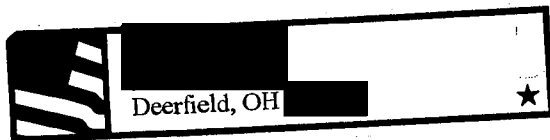
Thank you [Redacted]

PS.....I might mention the front wheel bearing on passengers should be changed. The tech told me if one is going then the other is not far...RUST MAYBE?

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