

AUG 14-2014

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received: 18-JUN-2014 Repository: ☐ Reference No.: 10599211	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number: [REDACTED] Evening Telephone Number: SAME E-mail Address: NOEMAIL@UNK.GOV	
Name: [REDACTED]		Address: [REDACTED]			
City: SPENCER		State: IN		Zip Code: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 2D4GP44L86R [REDACTED]		Make: DODGE		Model: GRAND CARAVAN Model Year: 2006	
Date Purchased: 12-2006		Dealer's Name and Telephone Number: TOWN & COUNTRY		Engine: 3.8L No: Cylinders 6	
Original Owner: ☒		Dealer's City: Bloomington		Fuel Type: UNLEAD GAS	
State: IN		Zip Code: 47402			
Transmission Type: Auto		☒ Antilock Brakes ☒ Cruise Control Powertrain:		Multiple Failure: yes Incident Date(s): 05-APR-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 010000 STEERING, 100000 POWER TRAIN, ENGINE (PWS), 110000 ELECTRICAL SYSTEM				Failure Mileage: Failure Speed:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make:		Tire Model (Name or Number):		Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM19ABC036):		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code:				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: 0	
				Number of Deaths: 0	
				Reported to Police: N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 DODGE GRAND CARAVAN. THE CONTACT STATED THAT THE VEHICLE STALLED INTERMITTENTLY ON MULTIPLE OCCASIONS. ADDITIONALLY, THE VEHICLE JERKED VIOLENTLY AND WAS EXTREMELY DIFFICULT TO STEER. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THE FAILURE WAS UNABLE TO BE REPLICATED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					