

OCT 2 - 2014

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 18-JUN-2014	Repository ☐	Reference No. 10599114	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [REDACTED]	E-mail Address NOEMAIL@UNK.GOV
Name [REDACTED]		Address [REDACTED]		Evening Telephone Number [REDACTED]	
City SHEFFIELD	State MA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G1WA5EN5A1 [REDACTED]		Make CHEVROLET	Model IMPALA	Model Year 2010	
Date Purchased 1-14-2010	Dealer's Name and Telephone Number Bodard Bros. 413 743-0014		Engine: No: Cylinders 6	Fuel Type: Gasoline	
Original Owner ☐	Dealer's City [REDACTED]	State [REDACTED]	Zip Code [REDACTED]		
Transmission Type Automatic	☒ Antilock Brakes ☒ Cruise Control	Powertrain Yes	Multiple Failure: airbags Ignition, brakes Accelerator	Incident Date(s) 09-JUN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 140000 AIR BAGS, 180000 VEHICLE SPEED CONTROL			Failure Mileage 40445	Failure Speed 40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make Cooper New set install 2013 October	Tire Model (Name or Number) [REDACTED]		Tire Size (Example P215/65R15) [REDACTED]		
DOT No. (Example: DOTM19ABC036) [REDACTED]	☐ Original Equipment ☐ Prior Repair	Failure Location: Route 41 North of Barrington MA.			
Tire Component Code [REDACTED]			Tire Failure Type: none		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]			
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE DRIVING 40 MPH, THE VEHICLE SUDDENLY ACCELERATED, THE STEERING WHEEL AND BRAKES WERE UNRESPONSIVE. THE CONTACT MENTIONED THAT THE DRIVER LOST CONTROL OF THE VEHICLE CAUSING IT TO ROLL OVER INTO A RIVER. THE AIR BAGS FAILED TO DEPLOY. THE VEHICLE WAS DESTROYED. A POLICE REPORT WAS FILED. THE DRIVER SUSTAINED LACERATIONS AND BRUISING. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 40,445.					
Police report # [REDACTED]					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					