

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 17-JUN-2014		Repository ☐ Reference No. 10598792	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number Evening Telephone Number	
City		State		Zip Code	
NEW LEXINGTON		OH			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model Year
			CADILLAC		2003
Date Purchased		Dealer's Name and Telephone Number		Engine:	
				No: Cylinders	
Original Owner		Dealer's City		Fuel Type:	
☐					
Transmission Type		Powertrain		Incident Date(s)	
☐ Antilock Brakes ☐ Cruise Control				03-MAY-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: LIGHTING (PWS), 110000 ELECTRICAL SYSTEM, 116000 ELECTRICAL SYSTEM: IGNITION				Failure Mileage	
				135000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				0	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 CADILLAC CTS. THE CONTACT STATED THAT THE AIR BAG AND ANTI-THEFT WARNING LAMP ILLUMINATED INTERMITTENTLY. ALSO, THE CONTACT MENTIONED THAT THE RUNNING LIGHTS AND THE FOG LIGHTS REMAINED ILLUMINATED AND FAILED TO TURN OFF EVEN WHEN THE KEY WAS REMOVED OUT OF THE IGNITION SWITCH. IN ADDITION, THE CONTACT STATED THAT THE VEHICLE FAILED TO TURN OFF AND THE KEY BECAME LODGED IN THE IGNITION SWITCH. THE BATTERY HAD TO BE DISCONNECTED IN ORDER TO TURN OFF THE VEHICLE. THE VIN WAS NOT AVAILABLE. THE VEHICLE WAS TAKEN TO THE DEALER. THE APPROXIMATE FAILURE MILEAGE WAS 135,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I paid to get body control module repaired = \$497.00. The engine control module affecting air bags, anti theft, traction control, door locks, windows, gas gage, trunk, and parking due to it locking up like it is stolen = holds key in ignition w/o manual button rls, and keeps car locked w/o manual ↓ rls.

ATTACH ADDITIONAL SHEETS IF NECESSARY

New Lexington, Ott

US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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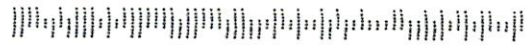
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
200779382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration